



WINCHESTER SOUTH PROJECT
Environmental Impact Statement

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A4 PUBLIC CONSULTATION REPORT

A4.1 INTRODUCTION

The purpose of community and stakeholder consultation during preparation of the Environmental Impact Statement (EIS) is to ensure that relevant stakeholders are aware of the Project and have an initial opportunity (i.e. in addition to the public notification period) to raise key issues of relevance for themselves and the broader community.

This public consultation report describes the consultation undertaken prior to and during the preparation of this EIS including how any responses or concerns have been incorporated into the design and outcomes of the Project, and the ongoing community initiatives and consultation programs that Whitehaven WS has established in the region.

Where relevant, references are provided to the EIS sections and/or specialist appendices where the issues raised are considered and addressed. This report has been prepared in accordance with the requirements outlined in the Queensland Department of State Development, Tourism and Innovation's guideline *Preparing an Environmental Impact Statement: Guideline for Proponents* (2020).

A4.2 COMMUNITY AND STAKEHOLDER ENGAGEMENT PLAN

Whitehaven WS Pty Ltd (Whitehaven WS) (a wholly owned subsidiary of Whitehaven Coal Limited [Whitehaven]) has prepared a Community and Stakeholder Engagement Plan (CSEP) to outline how the community would be involved during the planning, construction, operation and decommissioning of the Project in accordance with *Social Impact Assessment Guideline* (2018) (SIA Guideline), Terms of Reference, and the Australia Government's *Handbook on Community Engagement and Development* for the mining industry.

In particular, Whitehaven WS would seek to understand and address community concerns about the environmental and social impacts of the Project's activities. Whitehaven WS would also seek to actively and effectively deal with community expectations around employment, economic, and community development opportunities while engaging nearby regional communities to manage amenity and access issues.

The approach to stakeholder and community involvement as outlined in the CSEP is based on the principles of respect, inclusion, proactiveness, responsiveness, sensitivity to those impacted, openness and honesty.

The CSEP's objectives are to:

- identify stakeholders that could be affected or may have an interest in the Project;
- identify the interests, and concerns, and needs of stakeholders;
- ensure opportunities are provided for engagement between stakeholders and the Project;
- establish a framework for strong and cooperative relationships with local communities and stakeholders;
- provide a complaint mechanism to allow affected communities and other stakeholders to register complaints, queries or comments and have them addressed in a timely manner by the Project;
- ensure Project planning and delivery are informed by stakeholder views; and
- ensure engagement supports adaptive management of social impacts.

A detailed plan and program for community and stakeholder engagement would be established prior to construction. This plan would be reviewed and updated for operations.

A4.3 STAKEHOLDER IDENTIFICATION

A list of stakeholders to be consulted in regard to the Project was generated through the following:

- key government agencies;
- key referral bodies;
- identified affected landholders;

- interested stakeholders;
- prior experience from previous projects; and
- internal stakeholders.

Whitehaven WS has sought to ensure that all identified stakeholders, including the Moranbah, Dysart, Middlemount, Nebo and Coppabella communities, are aware of the proposed Project and the EIS process through extensive community consultation.

Stakeholders consulted to date include, but are not limited to, the following:

- local landholders;
- local community members and groups;
- local businesses and service providers (including housing providers, emergency services, social and public service providers and public health providers);
- local and regional employment and training providers;
- Barada Barna Aboriginal Corporation (the prescribed body corporate for the Barada Barna People, the Aboriginal party for the purposes of Indigenous cultural heritage management);
- Isaac Regional Council;
- Mackay Regional Council;
- Office of the Coordinator-General;
- Commonwealth Department of Agriculture, Water and the Environment (DAWE) (formerly known as the Department of the Environment and Energy [DEE]);
- Department of Environment and Science (DES);
- Department of State Development, Infrastructure, Local Government and Planning (formerly known as the Department of State Development, Manufacturing, Industry and Planning [DSDMIP]);
- Department of Natural Resources, Mines and Energy (DNRME) (now the Department of Resources [DoR]);
- Department of Aboriginal and Torres Strait Island Partnerships (DATSIP) (now part of the Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships [DSDSATSIP]);
- Department of Agriculture and Fisheries;
- Department of Transport and Main Roads;
- Department of Housing and Public Works (DHPW) (now the Department of Communities, Housing and Digital Economy);
- Department of Communities, Disability Services and Seniors (now the DSDSATSIP);
- Department of Employment, Small Business and Training;
- Queensland Health;
- Queensland Treasury;
- Queensland Ambulance Service;
- Queensland Police Service;
- Construction, Forestry, Maritime, Mining and Energy Union (CFMEU);
- overlapping tenure holders (Arrow Energy Pty Ltd [Arrow], South32 Limited [South32] and Aquila Resources Pty Ltd [Aquila Resources]);
- Quarrico Products Pty Ltd (Quarrico) (operator of Winchester Quarry);
- infrastructure service providers (including Sunwater Limited [Sunwater], Powerlink Queensland [Powerlink], Aurizon Holdings Limited [Aurizon]) and Ergon Energy and Yurika Pty Ltd (part of Energy Queensland); and
- nearby mining companies (BHP Mitsubishi Alliance [BMA], South32, Pembroke Resources [Pembroke], Peabody, Stanmore Coal Limited, Jellinbah Group Pty Ltd and Aquila Resources).

A Community and Stakeholder Engagement Management Strategy (CSEMS) for the Project was prepared with the aim of providing a platform for consultation and disclosure with Project stakeholders through all phases of the development (Appendix C – Social Impact Assessment).

The CSEMS sets out the approach to implementing an effective engagement program with stakeholders throughout the Social Impact Assessment process and beyond. Good relations between the Project and its affected communities and relevant stakeholders are an essential condition for the Project to establish and maintain a social licence to operate, providing an important mechanism for receiving community feedback on Project-related concerns and disseminating Project-related information back to the community.

A4.4 COMMUNITY CONSULTATION

A range of consultation mechanisms have been proposed for implementation during the assessment and approvals process for the Project including, but not necessarily limited to:

- briefings on the Project;
- discussion of key assessment considerations;
- discussion of community and social impacts, including proposed accommodation and employment strategies;
- formation of land access agreements to conduct baseline environmental surveys and install environmental monitoring equipment;
- description of the environmental assessment process; and
- presentation of the findings of the environmental assessments and Project development schedules.

Whitehaven WS has undertaken an extensive consultation program for the EIS, including both general consultation and targeted consultation on specific issues such as social values and potential social impacts. The consultation activities undertaken are summarised in Table A4-1.

A4.5 COMMUNITY AND STAKEHOLDER COMMUNICATION PROTOCOLS

Whitehaven WS would provide and promote a Community Contact number for the purpose of receiving complaints and enquiries from landholders and community members in relation to Project activities.

A summary of the procedure for processing complaints is depicted in Figure A4-1.

A4.6 KEY STAKEHOLDER ISSUES IDENTIFIED

Section 7.6.3 of the SIA (Appendix C) includes a summary of the key issues identified by the stakeholders during the consultation process.

Potential impacts of the Project on social values are included in the SIA (Appendix C), including proposed mitigation/management measures and actions.

A4.6.1 Consideration of Key Issues Raised

The findings from the consultation undertaken to date have been used to refine future consultation methods.

Further, consultation findings were also used to inform the SIA and assist in determining the sensitivity of intrinsic social values with the community. Through responses provided by community members and stakeholders to questions posed by the SIA consultation team, the sensitivity of respective social values was determined.

In accordance with the Queensland Government *Social Impact Assessment Guideline* (SDMIP, 2018), the SIA includes a SIMP. The Social Impact Management Plan (SIMP) addresses the key stakeholder issues raised through the following sub-plans:

- Workforce Management Plan.
- Housing and Accommodation Plan.
- Local Business and Industry Procurement Plan.
- Health and Community Wellbeing Plan.
- Community and Stakeholder Engagement Plan.

These sub-plans are described in detail in Appendix C and a summary of the objectives and potential benefits/impacts of each of the sub-plans is provided in Section 4.4.5 of the EIS.

A4.7 ONGOING CONSULTATION

Ongoing engagement and regular communication are central to understanding and managing community expectations and working towards a common vision of mutual benefit for the community and the mining operation.

A4.7.1 EIS Public Notification

The next stage of formal consultation would occur once the EIS is placed on public notification for public review and comment.

As described in Section 1.3 of the EIS, Whitehaven WS invites submissions from the general public, and would make a copy of the EIS available on their website. Copies of the EIS would also be available for inspection, as required by the Office of the Coordinator-General.

**Table A4-1
Stakeholder Consultation Activities – Summary**

Date	Stakeholders Involved	Description
Queensland Government Agencies		
17/09/2018	Office of the Coordinator-General	Project overview and discussion of approval pathway under <i>State Development and Public Works Organisation Act 1971</i> .
12/10/2018	Office of the Coordinator-General	Project update and discussion of timeframes. Frequent meetings to be established.
12/11/2018	Office of the Coordinator-General	Commencement of frequent meetings. Project update and discussion of timeframes moving forward.
26/11/2018	Office of the Coordinator-General	Project update and discussion of timeframes for the Initial Advice Statement (IAS).
30/11/2018	DNRME	Project overview.
10/12/2018	Office of the Coordinator-General	Project update and associated timeframes for the IAS. Office of the Coordinator-General also provided list of Ministers and Director General's (DG's) that Whitehaven WS should meet with once IAS is submitted.
14/01/2019	Office of the Coordinator-General	Project update and associated timeframes for the IAS and Project. Social Impact Team Member for State Development present at meeting, also A/Director Coordinated Project Delivery.
14/02/2019	Office of the Coordinator-General	Letter attaching application for the Project to be declared a Coordinated Project.
5/03/2019	Minister for Resources and Northern Australia	Project overview.
14/03/2019	DNRME	Project overview, also discussed possible timing for Coordinated Project Declaration.
14/03/2019	DSDMIP	Project overview, also discussed possible timing for Coordinated Project Declaration.
20/03/2019	Office of the Coordinator-General	Discussed the Project, approximate timing for the Coordinated Project Declaration and the Commonwealth <i>Environment Protection and Biodiversity Conservation Act 1999</i> (EPBC Act) referral strategy for the Project. Three separate EPBC Act referrals for the mine, water pipeline and transmission line.
2/04/2019	Office of the Coordinator-General, DEE	EPBC Act Referral Pre-lodgement meeting. Discussed the Project and the proposed EPBC Act Referral Strategy.
24/04/2019	Department of Premier and Cabinet	Letter requesting meeting with the Whitehaven CEO, Chair and Directors.
24/04/2019	DNRME	Letter requesting meeting with the Whitehaven CEO, Chair and Directors.
		Email providing information on Whitehaven WS and the Project in preparation for the above proposed meeting.
24/04/2019	DSDMIP	Letter requesting meeting with the Premier and Whitehaven CEO, Chair and Directors.
		Email providing information on Whitehaven WS and the Project in preparation for the above proposed meeting.
1/05/2019	Department of Premier and Cabinet	Project overview.
1/05/2019	DNRME	Project overview.
1/05/2019	DSDMIP	Project overview.
7/05/2019	Office of the Coordinator-General	Meeting with Office of the Coordinator-General to discuss draft Terms of Reference.
14/05/2019	Office of the Coordinator-General	Coordinated Project meeting to discuss Terms of Reference process and Project briefing meeting with assessing agencies.
28/05/2019	Office of the Coordinator-General	Coordinated Project meeting to discuss Terms of Reference process and Project update.
6/06/2019	DNRME	Mining lease application pre-lodgement meeting with the Coal Hub in Rockhampton.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Queensland Government Agencies (Continued)		
11/06/2019	Office of the Coordinator-General	Coordinated Project meeting to discuss Terms of Reference process and Project update.
13/06/2019	Office of the Coordinator-General, DES	Pre-lodgement meeting for Environmental Authority (EA) Application with DES in Brisbane. The Coal Hub in Emerald also dialled in. DES provided feedback that EA Application was properly made/adequate based on their initial review of the EA Application. Provided Project overview and work completed to date.
25/06/2019	Office of the Coordinator-General	Coordinated Project meeting to discuss Terms of Reference process and Project update. Discussed opportunities for EIS schedule compression.
4/07/2019	Office of the Coordinator-General	Draft Terms of Reference agency briefing.
8/07/2019	Office of the Coordinator-General, Isaac Regional Council	Draft Terms of Reference agency briefing.
23/07/2019	Office of the Coordinator-General	Coordinated Project meeting to discuss Terms of Reference and the submissions received on the draft Terms of Reference. Office of the Coordinator-General's team aiming to have Terms of Reference finalised by the end of August 2019.
20/08/2019	Office of the Coordinator-General	Meeting with Office of the Coordinator-General and Social Impact Assessment (SIA) Team to discuss the Social Impact Assessment Methodology for the Winchester South EIS.
10/09/2019	Office of the Coordinator-General	Coordinated Project meeting to discuss final Terms of Reference and next steps.
15/10/2019	Office of the Coordinator-General	Project update.
28/10/2019	DSDMIP	Project update.
28/10/2019	Department Small Business and Training	Project update.
29/10/2019	DHPW	Project update.
29/10/2019	DATSIP	Project update.
14/11/2019	Office of the Coordinator-General	Project update and discussion of upcoming agency briefing in December 2019.
21/11/2019	DNRME	Project update and also discussed future section 316 mining lease application which would be lodged in the near future.
3/12/2019	Office of the Coordinator-General	Project update, focusing on initial baseline results and methodology agency briefing.
28/01/2020	Office of the Coordinator-General	Project update and discussion of upcoming steps/milestones for Winchester South.
25/02/2020	Office of the Coordinator-General	Project update and discussion of upcoming steps/milestones for Winchester South.
13/03/2020	DATSIP	Email attaching Part 7 Cultural Heritage Management Plan (CHMP) Notices.
16/04/2020	Office of the Coordinator-General	Update on the EIS assessments. Agreed to provide several draft assessments and the draft Project Description for the Office of the Coordinator-General's internal review.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Queensland Government Agencies (Continued)		
23/04/2020	Shadow Minister for Resources	Provided an overview of the Project and key assessment issues: <ul style="list-style-type: none"> ▪ The balance of residential workforce versus Drive-in Drive-out (DIDO) and FIFO. Majority of the workforce should be locals. ▪ Minimisation of residual voids (positive feedback).
26/04/2020	Office of the Coordinator-General	Email regarding recent incorrect media articles stating that the Project has been put on hold. The Project is not on hold and the EIS and Pre-feasibility Study (PFS) are still progressing.
26/04/2020	DNRME	Email regarding recent incorrect media articles stating that the Project has been put on hold. The Project is not on hold and the EIS and PFS are still progressing.
11/06/2020	Office of the Coordinator-General	Project update and discussion of upcoming steps/milestones.
23/06/2020	Office of the Coordinator-General	Meeting to discuss the proposed mining lease/environmental authority strategy for the future section 316 mining lease.
10/07/2020	Office of the Coordinator-General	Project update and discussion of upcoming steps/milestones.
10/08/2020	Office of the Coordinator-General	Project update and discussion of upcoming steps/milestones.
11/08/2020	DNRME	Pre-lodgement Meeting for the section 316 mining lease with DNRME Coal Hub in Rockhampton.
2/09/2020	DES	Email submitting Environmental Authority Change Application to include the Winchester South infrastructure corridor.
3/09/2020	DNRME	Email confirming that the Winchester South infrastructure mining lease application had been accepted and also given ML 700065.
17/09/2020	Office of the Coordinator-General	Project update and discussion of upcoming steps/milestones.
Federal Government Agencies		
2/04/2019	Office of the Coordinator-General, DEE (now DAWE)	EPBC Act Referral Pre-lodgement meeting. Discussed the Project and the proposed EPBC Act Referral Strategy.
2020	DAWE	Various phone communications regarding refinement of the corridor options and effect on an impact assessment. Agreement to consolidate impact assessments where disturbance footprint is common between EPBC Act actions.
Local Government Agencies and Regional Businesses		
10/10/2018	Isaac Regional Council	Project overview.
1/05/2019	Isaac Regional Council	Project overview. Council stressed the importance of engaging early with Isaac Regional Council. Key issues which were discussed at length were the housing requirements in Moranbah for Winchester workforce.
8/07/2019	Office of the Coordinator-General, Isaac Regional Council	Draft Terms of Reference agency briefing.
8/10/2019	Isaac Regional Council	Consultation for SIA.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Local Government Agencies and Regional Businesses (Continued)		
8/10/2019	Moranbah District Support Services	Consultation for SIA.
8/10/2019	Emergency and Long Term Accommodation Moranbah	Consultation for SIA.
9/10/2019	Moranbah Police	Consultation for SIA.
9/10/2019	Moranbah Traders Association	Consultation for SIA.
28/10/2019	Mackay Mayor	Consultation for SIA.
28/10/2019	Resource Industry Network	Consultation for SIA.
28/10/2019	Mackay Regional Council	Consultation for SIA.
28/10/2019	Isaac Affordable Housing Trust, Director Moranbah Learning Centre	Consultation for SIA.
29/10/2019	Isaac Regional Council	Email requesting best contact within Isaac Regional Council for traffic related EIS queries. Return email providing contact received.
13/03/2020	Isaac Regional Council	Email attaching Part 7 CHMP Notices.
23/03/2020	Isaac Regional Council	Consultation regarding Whitehaven activities in Moranbah in light of COVID-19. Informed of 3-week shutdown of site and next proposed activities are in mid-April 2020. Also sent follow-up email confirming details.
11/06/2020	CFMEU	Consultation for SIA. Project overview including approach to automation and SIA interview questions.
29/07/2020	Isaac Regional Council	Email to arrange meeting with Isaac Regional Council on Tuesday 4 August 2020 to provide update on the Project.
4/08/2020	Isaac Regional Council	Project overview and update. Isaac Regional Council requested meeting with the full Isaac Regional Council in 6-8 weeks' time, to provide more detailed overview of the Project and more specifically the proposed Social Impact Management Plan (SIMP) commitments.
21/08/2020	Isaac Regional Council	Email from Isaac Regional Council confirming that there are no Isaac Regional Council assets located within the Project footprint.
11/11/2020	Isaac Regional Council	Detailed Project overview and update, including presentation of SIA results and associated SIMP commitments. Also discussed waste management, proposed final land-use (including NUMAs) and progressive rehabilitation.
Landholders/Lesseees		
2/10/2018	Private Landholder (Winchester Downs)	Project Overview. Winchester Downs business and history.
9/10/2018	Private Lessee (Wynette)	Project Overview. Wynette business and history. Toured property to identify restricted land.
10/10/2018	Private Landholder (Winchester Downs)	Toured property to gain an understanding of the operation of the property, also to identify restricted land and location/scale of quarry.
2/11/2018	Private Lessee (Wynette)	Telephone call regarding inspecting Wynette for restricted land.
8/11/2018	Private Lessee (Wynette)	Telephone call regarding inspecting Wynette for restricted land.
20/11/2018	Private Lessee (Wynette)	Telephone call regarding bore on Wynette Station and current conditions on site.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Landholders/Lessees (Continued)		
3/12/2018	Private Landholder (Winchester Downs)	Telephone call discussing proposed access to Winchester Downs for upcoming aquatic ecology survey and ground/surface water sampling. Requested email with information regarding access requirements.
3/12/2018	Private Landholder (Winchester Downs)	Email with above requested information on access requirements for upcoming aquatic ecology survey and ground/surface water sampling.
7/12/2018	Private Landholder (Winchester Downs)	Email notifying that access granted for surveys but we must notify at least 48 hours before to make sure there hasn't been any rain.
14/12/2018	Private Landholder (Winchester Downs)	Telephone call regarding rain on Winchester Downs, noted they had received 25mm on Thursday, would call again on Sunday to get update on rainfall.
16/12/2018	Private Landholder (Winchester Downs)	Telephone call regarding rain on Winchester Downs, noted they had received 40mm over the weekend and the roads were wet and slippery, asked to please delay fieldwork so that roads aren't damaged.
7/01/2019	Private Landholder (Winchester Downs)	Email requesting access for ground/surface water sampling.
14/01/2019	Private Lessee (Wynette)	Telephone call regarding timing and future plans for Project. Requested to be kept up to date regarding Project timing.
24/01/2019	Private Lessee (Wynette)	Project update and sought approval to access Winchester Downs for groundwater and surface water sampling.
29/01/2019	Private Landholder (Winchester Downs)	Requested access to Winchester Downs for surface water and groundwater sampling.
29/01/2019	Private Landholder (Winchester Downs)	Landholder left voicemail saying that it's too wet to get around Winchester Downs due to current rain falling.
6/02/2019	Private Lessee (Wynette)	Telephone call from lessee regarding timing and future plans for Project. Key concern is that they are looking to align lease timeframes with other leases they have with other mining companies.
13/02/2019	Private Landholder (Winchester Downs)	Email requesting access for ground/surface water sampling/TEM survey. Reply email received stating that access granted.
21/02/2019	Private Landholder (Winchester Downs)	Call regarding requesting meeting landholder to go over proposed exploration drill program and also to discuss the IAS. Meeting confirmed on Tuesday 26 February 2019 at 2.30 pm at Winchester Downs Homestead.
26/02/2019	Private Lessee (Wynette)	Phone call discussing general happenings in and around Wynette. Also agreed to have more formal meeting along with other lessee to discuss future steps for Winchester South.
26/02/2019	Private Landholder (Winchester Downs)	Meeting with landholder to provide Project update focusing on IAS.
27/02/2019	Private Landholder (Winchester Downs)	Meeting to provide Project update focusing on IAS.
19/03/2019	Private Lessee (Wynette)	Meeting on Lake Vermont Station. Discussed proposed exploration program as well as additional proposed improvements at Wynette Station (installation of hotspot, weather station). Lessee had no issues with the exploration program but would not supply water for exploration due to the dry weather. Also discussed the Initial Advice Statement and they had no questions. Discussion regarding land management.
19/04/2019	Private Landholder (Winchester Downs)	Offer for landholder to meet with Whitehaven CEO, Chairman and Directors.
22/05/2019	Private Landholder (Winchester Downs)	Meeting in Mackay to discuss recently completed drill program, proposed exploration program and also provide a Project update. Possibility of Whitehaven sponsoring the Moranbah Camp Drafting Event in July 2019 raised.
25/06/2019	Private Landholder (Winchester Downs)	General Project update regarding, Terms of Reference, mining lease applications, EA.
15/07/2019	Private Landholder (Winchester Downs)	Email requesting access for ground/surface water sampling. Reply email received stating that access granted.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Landholders/Lesseees (Continued)		
7/08/2019	Private Landholder (Winchester Downs)	Whitehaven contractor came across a cow stuck in a dam on Winchester Downs whilst completing the non-indigenous cultural heritage survey. Notified landholder and shared location of the cow so that it could be retrieved from the dam.
30/08/2019	Private Lessee (Wynette)	Landholder requested that the gate over the cattle grid be locked overnight so as to deter people hunting pigs from coming onto Wynette.
5/11/2019	Private Landholder (Winchester Downs)	Email requesting access for geomorphology survey. Reply email received stating that access granted.
8/11/2019	Private Landholder (Winchester Downs)	Email requesting access for ground/surface water sampling. Reply email received stating that access granted.
25/11/2019	Private Landholder (Winchester Downs)	Email regarding rehabilitation work at Winchester South.
2/12/2019	Private Landholder (Winchester Downs)	Landholder stated that he was happy with the progress of rehabilitation on site, he requested that we hold off on seeding the rehabilitation until the first rain in the wet season arrives.
5/12/2019	Private Lessee (Wynette)	Notified lessee that Whitehaven WS would be off site from 17 December 2019 through 8 January 2020 and also thank them for all his assistance during the year.
10/12/2019	Private Lessee (Wynette)	Notified lessee that Whitehaven WS would be off site from 17 December 2019 through 8 January 2020 and also thank them for all his assistance during the year.
31/01/2020	Private Lessee (Wynette)	Call to discuss both the possibility of getting lantana sprayed around the Isaac River on Wynette and also possible strategy for seeding areas that are affected by Buffel die-back. Whitehaven WS to look into costs associated with lantana spraying and lessee to look into costs associated with buffel reseeding.
27/02/2020	Private Landholder (Winchester Downs)	Call from landholder to reschedule meeting on 5 March 2020. Reschedule for April/May 2020.
13/03/2020	Private Landholder (Winchester Downs)	Email attaching Part 7 CHMP Notices.
23/03/2020	Private Landholder (Winchester Downs)	Email letting landholder know that there would be no exploration activities on Winchester Downs for the next 3 weeks, next planned activities are in mid-April 2020.
8/04/2020	Private Landholder (Winchester Downs)	Phone call to landholder to discuss best method to provide update on the Project. Agreed that the best way would to provide email update and then hold a teleconference to discuss any queries they have.
27/04/2020	Private Landholder (Winchester Downs)	Email with a Project update. Update included current Project timing, current Mine Layout and associated Stage Plans. Also contained information around the alignment of the access corridor across Winchester Downs and the Project's interaction with the quarry.
6/05/2020	Private Lessee (Wynette)	Phone call to let lessee know that there would be ecologists working on Wynette over the next week.
13/05/2020	Private Lessee (Wynette)	Phone call from lessee to discuss strategy around lantana control in and around the Isaac River on Wynette.
27/05/2020	Private Landholder (Winchester Downs)	Phone call to arrange meeting with landholder to provide Project update. Also followed up on land access request to complete water monitoring in mid-June.
15/06/2020	Private Lessee (Wynette)	Phone call from lessee discussing recent quote received for weed management of Wynette.
17/06/2020	Private Landholder (Winchester Downs)	Phone call regarding potential meeting with landholder for Winchester South update. Meeting delayed. Notified landholder that Whitehaven WS would be looking at undertaking another small exploration program on Winchester Downs in July 2020 and that they would like to discuss potential drill hole locations. Landholder requested that Whitehaven WS email through the potential hole locations and then these can be approved via email.
23/07/2020	Private Lessee (Wynette)	Call to lessee to advise that Whitehaven WS had commenced a small exploration program and it would run for 1-2 months.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Landholders/Lessees (Continued)		
30/07/2020	Private Landholder (Winchester Downs)	Call regarding upcoming exploration program on Winchester Downs which should be completed by late August 2020. Discussion regarding rehabilitation of exploration sites.
31/08/2020	Private Landholder (Winchester Downs)	Email requesting access for ground/surface water sampling. Reply email received stating that access granted.
Other Mining Companies, Infrastructure and Service Providers		
14/09/2018	Arrow Energy	Whitehaven WS and Project overview. Impact of overlapping tenure.
3/10/2018	Pembroke	Discussed Project and Property management.
18/10/2018	BMA/BHP	Whitehaven WS and Project overview.
18/10/2018	Eagle Downs Mine JV	Whitehaven WS and Project overview.
2/11/2018	Quaricco	Whitehaven WS and Project overview. Quaricco and Winchester Quarry overview.
29/11/2018	Sunwater	Project overview, water demand requirements and Sunwater supply options for.
13/12/2018	Sunwater	Project overview, water demand requirements and Sunwater supply options for Project.
15/02/2019	Powerlink	Meeting to discuss the connection process for Winchester South.
15/02/2019	Kelly Legal	Unsolicited call regarding development area in Moranbah that has existing mixed-use development area, potential to utilise this area for Project workforce accommodation.
22/02/2019	South 32	Whitehaven WS and Project overview.
1/03/2019	Sunwater	Meeting regarding water supply options.
6/03/2019	Pembroke	Property Map of Assessable Vegetation (PMAV) application.
7/03/2019	Queensland Resources Council	Introduction to the Project.
27/03/2019	Arrow Energy	Call about proposed drill program Joint Interaction Management Plan.
2/04/2019	Arrow Energy	Email attaching Joint Interaction Management Plan.
8/04/2019	Powerlink	Email regarding Whitehaven's Connection Enquiry Application.
14/05/2019	Sunwater	Meeting regarding water supply options.
11/06/2019	Pembroke	Contact regarding data sharing agreement.
26/06/2019	Sunwater	Meeting regarding water supply and alignment options.
26/06/2019	Powerlink	Meeting regarding power supply alignment options.
9/07/2019	Arrow Energy	Meeting to provide overview of Whitehaven WS and Project, and also discuss overlapping tenure agreements.
18/07/2019	Peabody	Call letting Whitehaven WS know that Peabody had submitted on the draft Terms of Reference. Also the establishment of a data sharing agreement.
25/07/2019	Peabody	Meeting to provide overview of Whitehaven WS and Project overview. Also the establishment of a data sharing agreement.
30/07/2019	Sunwater	Workshop regarding the various alignment/easement options for the Southern Eungella Pipeline duplication and also the pipeline spur to the Project.
5/08/2019	Sunwater	Attended the Eungella Water Pipeline Tender Briefing session in Brisbane.
21/08/2019	Peabody	Draft Data Sharing Agreement.
10/09/2019	Jellinbah Resources	Jellinbah Resources provided an overview of Lake Vermont Meadowbrook Project and Whitehaven WS provided an overview of Project.
13/12/2019	Eagle Downs Mine JV	Meeting to continue discussions around Project infrastructure corridor alignment.

Table A4-1 (Continued)
Stakeholder Consultation Activities – Summary

Date	Stakeholders Involved	Description
Other Mining Companies, Infrastructure and Service Providers (Continued)		
3/01/2020	Stanmore Coal	Meeting to provide update regarding Project and also get update from Stanmore Coal regarding current stakeholder engagement for its Isaac Downs Project.
16/01/2020	Sunwater and South32	Meeting between Sunwater, South32 and Whitehaven WS regarding the Eungella Southern pipeline.
7/04/2020	Pembroke	Call requesting access to the northern section of Wynette for the purpose of completing Receiving Environment Monitoring Program (REMP) survey by aquatic ecologists. Access request was approved.
16/04/2020	Aurizon	Call to provide overview and update on the current status of the Project.
21/04/2020	Jellinbah Resources	Data Sharing Agreement.
27/04/2020	Quarrico	Email with a Project update.
26/06/2020	Eagle Downs Mine JV	Meeting regarding corridor alignment.
6/07/2020	Arrow Energy	Email attaching proposed exploration program commencing in July 2020 as required under existing Joint Interaction Management Plan and seeking review and comment.
16/07/2020	Arrow Energy	Email confirming Arrow Energy have no issues with proposed exploration program.
17/07/2020	Eagle Downs Mine JV	Meeting regarding alignment of the infrastructure corridor across Eagle Downs Mine.
5/08/2020	Quarrico	Meeting to provide Project update and get feedback on proposed access road alignment.
11/08/2020	Ergon (Dial Before You Dig)	Email confirming location of SWER powerlines on site.
13/08/2020	Aurizon	Aurizon Dial Before You Dig – received details of their current and planned buried services in the rail corridor.
18/08/2020	Arrow Energy	Email providing details of all assets located on MDL 183.
25/08/2020	Telstra	Email enquiry made regarding any assets that they may have located on MDL 183.
1/09/2020	Arrow Energy	Provided Project overview.
17/09/2020	Eagle Downs Mine JV	Meeting to provide update on the Project and to also get an update on the status of the Eagle Downs Project.
Aboriginal Party		
2/10/2018	Barada Barna Aboriginal Corporation	Whitehaven WS and Project overview. Barada Barna overview and achievements to date.
12/03/2019	Barada Barna Aboriginal Corporation	Whitehaven WS and Project overview. Barada Barna overview and achievements to date. CHMP executed.
28/05/2019	Barada Barna Aboriginal Corporation	Morning Tea and unveiling of artwork for National Reconciliation Week.
16/09/2019 to 18/09/2019	Barada Barna Aboriginal Corporation	The Barada Barna Board visited Whitehaven's NSW operations to see the Indigenous programs that Whitehaven are implementing in NSW.
29/10/2019	Barada Barna Aboriginal Corporation	Meeting as part of the SIA for the Winchester South EIS.
19/02/2020	Barada Barna Aboriginal Corporation	Project update and annual review of the CHMP.



Figure A4-1 – Flowchart for Processing Complaints

Source: Appendix C.

A4.7.2 Further Consultation

In addition to the designated public consultation periods, consultation and input from the public would continue to be encouraged by Whitehaven WS throughout the environmental impact assessment process.

Each management plan would detail milestones and outcomes achieved to date, recommendations for improving performance and why specific actions were not carried out. Relevant information from these reports would inform annual reporting, and the reports would also be made available for external reviews or auditing that may take place prior to mine closure.

Whitehaven WS also encourages direct contact between the local community and the Project team as described in Section 1.1 of the EIS

Regular engagement with stakeholders, accompanied by data collection and review/ cross-checking of performance indicators within the timeframes detailed in the SIA Management Plans, would inform assessment of progress and effectiveness of actions and commitments to date.

Reports on performance and outcomes would be generated for each sub-plan in the SIMP by the responsible party/parties. They would collaborate with identified stakeholders to compile all necessary information into a predetermined reporting format.

A4.8 REFERENCES

Department of State Development, Tourism and Innovation (2020) *Preparing an Environmental Impact Statement: Guideline for Proponents*. October 2020.