

# 4 COMMUNITY CONSULTATION

# 4.1 COMMUNITY CONSULTATION SCOPE

In early 2007 as part of the Project feasibility and EIS process, the Wandoan Joint Venture (WJV) developed a program of community and stakeholder consultation with the broad objectives to:

- increase community awareness and understanding of the Project and its potential benefits for the region
- ensure the early identification of potential stakeholder issues, assess the potential impacts and implement appropriate strategies to mitigate these issues
- conduct open and transparent public consultation, allowing for an active stakeholder and community engagement process
- facilitate a public consultation and community involvement process that balanced the community's need for information with opportunities for input
- ensure community input assisted in the development of mine planning, mine infrastructure and the EIS
- ensure community members remained informed throughout the life of the Project to build and maintain long-term positive relationships.

In addition, a separate (interrelated) community engagement process has been undertaken for the three water supply options, outlined within Volumes 2, 3 and 4.

The WJV has undertaken a range of consultation activities throughout the Project's prefeasibility and EIS phases. This consultation program was developed to ensure that all issues and concerns raised by the community and stakeholders were incorporated into technical studies and further planning for the Project.

Consultation was undertaken with:

- potentially affected property owners
- Federal, State and local government authorities, agencies and local elected representatives
- local utility and service providers
- environmental organisations
- local community organisations
- local industry groups
- indigenous groups/organisations
- the broader community within the Dalby Region local government area.

A full list of stakeholders engaged during the consultation process is included in Appendix 4-1-V1.4 of this Chapter. Note that figures and documents with numbering ending in V1.4 refer to figures/documents contained in Volume 1, Book 4 of the EIS.



Consultation was also conducted in relation to the potential development of a gas pipeline, which is under investigation by WJV as an option to meet the Project's energy requirements.

The complete methodology and findings of the WJV community consultation program, including the gas pipeline consultation, are discussed in full in the Community Consultation Report (TR 4-1-V1.5) and are summarised in this chapter.

# 4.2 CONSULTATION APPROACH AND ACTIVITIES

# 4.2.1 PROJECT NEWSLETTERS

From June 2007 to August 2008, a series of four project newsletters were distributed via letterbox drop to approximately 1,770 local residents in Wandoan, Taroom and Miles. Newsletters were also sent directly to stakeholders who had registered an interest in the Project. Copies of the Project newsletters are included in Appendix 4-2-V1.4 of this Chapter. The project newsletters contained:

- Project updates
- results of consultation activities
- other technical studies to date
- provided a continued communication channel for the Project
- EIS and approvals processes
- contact details.

## 4.2.2 COMMUNITY FACT SHEET

The WJV developed a community factsheet in response to general Project enquiries and to provide an overview of the Project and its operations. This factsheet was distributed at the Wandoan Show in April 2008 and was also distributed to community members who requested background information on the Project. A feedback form was included with the fact sheet to encourage community comment. A copy of the Community Fact Sheet is included in Appendix 4-2-V1.4 of this Chapter.

## 4.2.3 PROJECT ADVERTISEMENTS

The WJV has placed several newspaper advertisements about the Project since its announcement in June 2007. These advertisements announced:

- the Project
- community workshops
- information displays
- bulk sample activities.

These advertisements were placed in local publications including:

- Window on Wandoan
- Taroom Tidings
- The Western Star (Roma)
- The Chinchilla News



• The Chronicle (Toowoomba).

Contact details for the Project team were also included to encourage broader community involvement. A copy of the Project advertisements is included in Appendix 4-3-V1.4.

# 4.2.4 COMMUNITY SURVEY

A community survey was included in the first Project newsletter of June 2007 and distributed to approximately 1,770 residents in Wandoan, Taroom and Miles, which sought to collect demographic information, existing community issues and the community's initial thoughts on the Project. A total of 129 forms were completed and returned to the Project team. The survey gathered information from the community relating to:

- community values
- the perceived positive and negative features of the Project, including social, environmental and economic impacts
- community understanding of the feasibility studies and the Project
- existing community issues and values
- the formation of a general community profile.

The community survey is contained Appendix 4-3-V1.4.

### 4.2.5 COMMUNITY INFORMATION WORKSHOPS

Community information workshops were held in Wandoan, Taroom and Miles to gain feedback about the Project from the various communities. The workshops also provided information on the Project, the WJV and the study process, as well providing a means to assist in establishing two-way communication with the community. Two rounds of information workshops were held in each of the townships of Wandoan, Taroom and Miles in July 2007 and April 2008. Over 620 community members attended the series of workshops.

The format of the information workshops provided a Project overview and update, after which participants worked through a variety of questions regarding personal views about community values, the Project and possible impacts from the Project. Newsletters, survey forms, WJV information and a comments register were available at all community information workshops.

### 4.2.6 PROPERTY OWNER CONSULTATION

The WJV contacted potentially affected property owners on the MLA areas during late October 2007 to offer a face to face meeting to discuss the Project and gather feedback about the consultation process.

The Project team met with 37 directly and indirectly affected property owners to discuss the potential Project impacts and their concerns. Meetings provided the opportunity for property owners to learn more about the prefeasibility studies and EIS process and to obtain further Project information. These meetings also provided the Project team with detailed feedback about the consultation process and an opportunity to gather detailed information for the Project's Social Impact Assessment report.



During property owner meetings, some property owners identified a need for the Project team to provide specific information to those people potentially affected by the Project. As a result of this feedback, a further letter was sent to all property owners informing them of additions to the consultation process. This included a property owner forum which was held in April 2008 to offer property owners the opportunity to provide feedback directly to the WJV and to discuss the latest Project plans and developments. The Property Owner Forum is discussed later in this Chapter.

## 4.2.7 COMMUNITY REFERENCE GROUP MEETINGS

In 2007, the WJV formed a Community Reference Group (CRG), made up of representatives from local community and special interest groups, as well as service providers from the Dawson Valley, to represent the interests of local community groups and organisations in and around Wandoan. The purpose of the CRG meetings was to update the group about the progress of the Project and to provide an opportunity for CRG members to discuss any issues raised by their respective organisations.

Three CRG meetings were held in October 2007, February 2008, May 2008 and September 2008. A full list of CRG representative groups is included in the Community Consultation Report in TR4-1-V1.5. Information provided and discussed at these meetings included proposed mine planning and infrastructure and the EIS process.

Four members of the CRG also visited the Rolleston Coal Mine to gain first hand experience of a working mine site, its related infrastructure and accommodation.

## 4.2.8 WANDOAN SHOW 2008

The WJV staffed an information display at the Wandoan Show to provide the wider community with information about the Project. The display was attended by 140 community members and provided an opportunity for participants to discuss the Project and their concerns. Information presented at the display included:

- general project information
- maps of the Project study area
- an update on the prefeasibility study and EIS process
- bulk sample operations information
- an update on the various consultation activities undertaken to date.

## 4.2.9 COMMUNITY CONTACT POINTS

The WJV established a project information line, email address and reply paid mailing address at the start of the Project. These contacts will continue to be staffed for the life of the Project.

The WJV received 101 calls via the Project information line during the prefeasibility and EIS development phases of the Project. In addition to these calls, PB received 21 emails via the Project email address and six letters via the Project reply paid address. The WJV directly received an additional 21 letters in relation to the Project.



# 4.3 COMMUNITY CONSULTATION FINDINGS

### 4.3.1 COMMUNITY SURVEY

The WJV received 129 completed surveys, from the 1,770 distributed with Newsletter 1. Of the responses received, 69% were from Wandoan and Gulugaba residents and 31% were from Taroom and Miles residents. A summary of responses is included below. Full results of this survey are provided in the Community Consultation Report in TR4-1-V1.5.

In response to their main reason for living in the region, Wandoan and Miles residents stated the quiet lifestyle, while Taroom residents valued safety and the low crime rate. Most Wandoan participants could not identify any dislikes about living in their area other than the poor employment opportunities. Residents from both Taroom and Miles indicated that the lack of services, including health, was the main disadvantage of the area.

Wandoan residents highlighted the high community involvement is an important aspect of their community. Wandoan and Miles residents indicated the friendly community as the most important feature. Taroom residents identified the stability and its prosperity as the community's most important feature.

Wandoan residents reported both positive (21%) and negative (25%) thoughts when initially advised about the Project. Taroom residents' concerns related to the environment, community and lifestyle. However, in Miles many residents felt the Project would be positive opportunity for the region.

Respondents were asked to outline their current thoughts about the Project. Wandoan's views had increased to a more positive outlook, while Taroom and Miles were supportive of the Project, but expressed concern regarding changes to the town.

Residents in all three communities indicated very little knowledge of the Project's various phases and requirements.

The survey respondents indicated that they believed that the Project would bring great employment advantages to the area. They believed that the Project would bring positive changes to:

- community
- the local economy
- lifestyle
- access to services
- variety of services.

In addition to the positive responses, participants identified a neutral impact on them personally and a negative impact on the environment.

Overall the majority of respondents from Wandoan and Miles indicated that the Project will be good for their community. Responses from Taroom were evenly balanced between believing the Project would be good for the community and believing that it would have negative impacts.



## 4.3.2 COMMUNITY INFORMATION WORKSHOPS

The community information workshops provided the wider community with a Project update and the opportunity to direct questions to the WJV's representatives. The focus of the workshops was to gather input into the various technical studies in particular mine planning, mine infrastructure, the environment and non-indigenous cultural heritage. Feedback provided by workshop participants was collated and a summary of issues is included below. A full list of issues raised is provided in the Community Consultation Report TR4-1-V1.5.

### **Results from June 2007 workshops**

Participants at the June 2007 workshops worked through a series of questions in small groups. The responses provided the WJV with an insight into community values and potential impacts on Wandoan, Taroom and Miles.

All communities valued safety and security, and highlighted the lack of services, particularly in health related fields as the region's major negative.

Wandoan residents indicated the Project was the most important issue currently faced by community. Taroom residents felt their communities main issues were accommodation, banking facilities, decline of essential services, viability of farm labour versus mining wages and local government amalgamations. Miles participants identified skills shortages and the loss of young people from the community as its greatest concern.

Wandoan residents highlighted the district's grazing land as the most important feature of area. Taroom residents valued recreational and ecological aspects of the Dawson River, while Miles participants identified the historical village as its most important feature.

Participants were asked to identify their initial opinions about the Project. Wandoan residents had an even spread of negative and positive views towards the Project. Again, responses from Taroom were primarily regarding environmental and social impacts and the positive opportunities for financial gains. Miles residents concerns related to impacts on property owners, the environment and lifestyles.

All workshops participants indicated that the workshop had either not changed their opinion of the Project or had added to their concerns.

Respondents from each of the three townships believe that the WJV should employ people from the local community and support local businesses should the Project proceed.

Wandoan participants indicated a concern about the community impact with the loss of families due to property purchases. In contrast to this, participants from both Taroom and Miles indicated a positive impact on the community particularly upgrades and improvements to town facilities and positive impacts from increased population, capital and community investment in the town.

Taroom and Miles participants believed that the Project will have an economic benefit to the area. Wandoan respondents indicated the Project will create labour concerns for local employers who would be unable to compete with Project wages.

Wandoan and Taroom participants generally indicated negative impacts on their community lifestyle, while Miles viewed the effects as positive.



### Results from April 2008 workshops

The April 2008 community information workshops provided the wider communities with an update on specific aspects of the Project and the opportunity for the communities to ask questions of the WJV's representatives. Main areas of discussion during these workshops were mine planning and infrastructure, the environment and non-indigenous cultural heritage.

During discussions about mine planning, participants from Wandoan, Taroom and Miles highlighted concerns relating to the possible impacts to the environment, land use and the community.

Residents' main concerns related to the proposed creek diversions, water storage, possible mine water run-off and impacts to sub-artesian water. Taroom residents also highlighted the impact of mining operations on bore water and equipment. The Project's water supply and source was of concern to Wandoan and Miles workshop participants.

Wandoan residents requested the development of a buffer zone around pits to reduce the impacts of blasting and dust on the highway and livestock. Also of concern for Wandoan workshop participants was the need for significant upgrades to the town's local roads, water supply and treatment works to accommodate for the potential Project-induced population increase.

Wandoan participants requested further information on the expected increase in population and in turn the likely use of town facilities by mine employees. Wandoan and Miles participants requested information on the proposed rail alignment infrastructure and direction of coal haulage.

Both Wandoan and Miles workshop groups questioned the impacts to local businesses with the loss of directly affected families from the community. Participants also expressed the importance for the WJV to contribute to and support local services in the region. These participants also indicated concern about the potential loss of local employees to the mining industry.

General concerns discussed at all workshops included:

- the producing clean coal and the amount of water and gas likely to be present in the various coal seams
- the proposed accommodation facilities
- accommodation in Wandoan
- the potential need and likely location of a new airport at Wandoan
- community participation throughout the Project phases
- the importance of site rehabilitation during and after operations
- the importance in preserving the region's local history.

The detailed results from the July 2007 and April 2008 workshops are set out in the Community Consultation Report TR4-1-V1.5.

## 4.3.3 PROPERTY OWNER MEETINGS

A total of 57 one-to-one meetings were held with directly and indirectly affected property owners. This included 20 meetings initially conducted by the WJV regarding the valuation



and negotiation process. An additional 37 follow up meetings were conducted by the Project's community consultation team. Property owners meetings were held with those who lived within the initial MLA's and those whose properties adjoined the study area.

The most frequently raised issues have been listed below:

- concerns relating to the consultation process
- impacts on lifestyle
- loss of families from the area
- uncertainty about the future
- loss of local history
- valuation and compensation processes
- loss of good agricultural land
- environmental concerns such as dust, noise and water issues
- visual impacts
- impacts on flora and fauna.

A comprehensive list of issues raised and issue frequency is included in the Community Consultation Report TR4-1-V1.5.

### 4.3.4 PROPERTY OWNER FORUM

A property owner forum was held on 1 April 2008 to provide affected property owners with a Project update, and to provide the opportunity for property owners to discuss the Project with the Project Director and Manager. Approximately 60 property owners attended this forum.

Issues discussed mainly related to the valuation and acquisition/leasing process, along with general information about the Project, mine planning, environmental issues and social impacts.

### 4.3.5 CRG MEETINGS

Discussion at the four CRG meetings held in October 2007, February 2008, May 2008 and September 2008 focused on CRG representatives asking specific questions of the Project team and providing general observations about the overall Project.

Some observations and potential issues identified regarding the Project included:

- the change in community members
- the need for an upgrade of services infrastructure in the Wandoan township to deal with an increase in population
- changes to the Project's Initial Advice Statement
- potential water sources and town water use
- need for likely location of a new airport at Wandoan
- upgrade of the water supply and facilities in Wandoan
- accommodation facilities
- farm versus mine employment



- amenity concerns
- lack of information and communications.

In addition to these CRG meetings, four CRG members and a project team member travelled to Rolleston Coal Mine located approximately 310 km north west of Wandoan to view the site and its related infrastructure on 18 June 2008. This provided these CRG members with the opportunity to view the mine and accommodation facilities first hand, discuss their thoughts on the Project with Rolleston and Springsure residents and develop an understanding of mining operations on a day-to-day basis.

# 4.3.6 SUMMARY OF ISSUES RAISED VIA COMMUNITY CONTACT POINTS

Stakeholder comments and concerns were raised via calls to the Project hotline, emails, letters and comments made when the Project team contacted property owners. The most frequently raised issues and comments related to:

- concerns regarding property impacts
- potential business services for mine operations
- general community information
- interest in selling property
- potential job opportunities
- impacts on lifestyle
- property loss and relocation
- health concerns
- Project timing
- role of consultant's working on the Project
- the valuation process.

# 4.4 BULK SAMPLE OPERATIONS CONSULTATION

Volume 1, Chapter 6 Project Operations describes bulk sample operations that were carried out from April to June 2008, and further bulk sampling that is proposed to be carried out in late 2008 or early 2009 under the mineral development licence.

The consultation process for the bulk sample operations began in April 2008. The purpose of this consultation was to provide information and create awareness about the planned site operations and promote safety in relation to road haulage of the coal.

## 4.4.1 BULK SAMPLE OPERATIONS INFORMATION SHEET

The WJV developed and distributed an information sheet to 970 residents and businesses in Wandoan and Taroom via a letter box drop, with additional information sheets available at community information workshops, the Wandoan Show and during other consultation activities. The purpose of the information sheet was to provide information about the bulk sample pit, chosen route for coal haulage, safety management planning and reinforcing project contact details.



# 4.4.2 ADVERTISEMENTS

The Project team published advertisements in various local publications to inform the community about site activities and the chosen coal haulage route. Advertisements appeared in *The Roma Western Star*, *The Blackwater Herald*, *Central Queensland News*, *The Chinchilla News* and *The Morning Bulletin* (Rockhampton).

## 4.4.3 COUNCIL BRIEFINGS

The WJV met with the Taroom, Banana and Duaringa shire councils to provide an update on the Project, outline the purpose of the bulk sample operations and discuss the transport management plans for the coal haulage.

Following the amalgamation of Queensland local governments in March 2008, a presentation was also made to the Dalby Regional Council, as Wandoan had become a part of that regional council area.

Key issues raised in council briefings included:

- road impacts and maintenance responsibilities
- the need to engage with local schools and organisations
- questions and advice on local routes
- safety programs
- timeframes
- the need for councils to remain informed throughout the bulk sample operations.

### 4.4.4 MEETINGS WITH NEAR-NEIGHBOURS

The Project team met with property owners surrounding the bulk sample pit site to outline planned activities and expected timeframes and also provide an opportunity for property owners to raise any concerns about the sample pit site. Issues and concerns raised were primarily regarding noise, working hours, property access and the haulage route.

# 4.4.5 HEAVY VEHICLES SCHOOL PROGRAM

The school safety program was developed to ensure local children were aware of the road haulage and to promote safety around heavy transport vehicles, as the planned haulage took place over a five month period. This program was presented to students from Preparatory through to Year 10 at Wandoan State School, Grosmont State School, Taroom State School and St Mary's School, Taroom.

# 4.5 GAS PIPELINE CONSULTATION

### 4.5.1 BACKGROUND

An option identified during the feasibility stage for supply of power to meet the Project's energy requirements is the development of an 80MW gas-fired power station on site at Wandoan. It is proposed to source coal seam methane from the Peat/Scotia gas fields, approximately 16 km east of the Project site, requiring the construction of an underground gas pipeline. The proposed gas pipeline will be predominately co-located within the same corridor as the proposed Surat Basin Rail. However, a number of privately owned



properties will also be affected. Details of consultation with all affected property owners are outlined within the following sections.

# 4.5.2 CONSULTATION APPROACH AND ACTIVITIES

### Property owner consultation

Potentially affected property owners were initially contacted in August 2008 with an introductory letter announcing details of the proposed gas pipeline. The letter provided affected property owners with the opportunity to provide input into the placement of the proposed pipeline corridor and in turn, the overarching EIS document.

Following these letters, telephone contact was made with eight of the property owners and one property lessee. During these calls, one-to-one meetings were organised to discuss the gas pipeline further.

One-to-one meetings were subsequently conducted with eight property owners to discuss the pipeline corridor, general pipeline design, timing, potential construction details and easement requirements.

#### Stakeholder consultation

In the lead-up to the property owner consultation, the representatives of the WJV met with key stakeholders, Dalby Regional Council and Santos.

As the regional local government body for the Wandoan area, items discussed with Dalby Regional Council in June 2008 included:

- the proposed route of the gas pipeline
- the need for the pipeline in relation to the overarching Wandoan Coal Project
- the potential opportunity to co-locate with other infrastructure easements in the area
- the proposed consultation process
- the number of potentially affected properties.

Due to the proposed pipeline connecting in with the existing Scotia-Peat gas pipeline, the WJV also consulted with that pipeline's owners, Santos, in July 2008. Issues discussed with Santos included:

- the overarching Wandoan Coal Project
- Santos' involvement in the proposed gas pipeline
- the proposed route of the gas pipeline
- the proposed consultation process
- expectations for property owner liaison.

#### Community contact points

As the proposed gas pipeline is part of the overarching Wandoan Coal Project and included in the Project communication materials, no separate materials have been developed. Property owner, stakeholder and general community enquiries were directed to use the Wandoan Coal Project's freecall information number, Project email and postal address.

The WJV received 10 calls through its Project hotline and did not receive any letters or emails regarding the proposed pipeline.



# 4.5.3 COMMUNITY CONSULTATION FINDINGS

### Summary of issues raised at property owner meetings

The main issues raised at one-to-one meetings with property owners potentially affected by the gas pipeline were:

- location of corridor, maintenance and access
- impacts on business
- concerns regarding Project process
- proposed pipeline depths
- concerns about the impact of the gas pipeline on property values
- related projects such as Surat Basin Rail and Glebe Weir raising
- compensation and valuation process
- cultivation concerns
- environmental concerns.

While six of the eight property owners were appreciative of the proposed co-location of projects to minimise impacts, the location of the proposed gas pipeline corridor was the main concern of property owners. This is due to its potential impacts on agricultural land and in turn their existing and future pastoral business plans. All owners were concerned about the loss of further grazing and cultivation land. Property owners were keen to work with the WJV to ensure impacts were minimised.

Concerns regarding the ownership of the corridor and potential restrictions were raised by all owners. Many property owners questioned the use of signage and impacts to their pastoral plans. Property owners considered that the proposed testing and release points should be fenced and maintained by the WJV to avoid injuries to livestock. Access and maintenance issues were also discussed with requests for adequate notice and respect for the areas being accessed. Maintained access to properties was also indicated as an important issue to ensure stock could continue to be transported during construction.

Concerns regarding impacts to daily farm operations were raised by all property owners. This related to the construction phase and possible pipeline maintenance in the future. These impacts were specifically about soil disturbance and maintenance of contour banks to limit erosion.

Property owners were also concerned about what they considered to be a lack of detailed information on the gas pipeline. Many property owners considered that further information and studies were required before they could reasonably assess possible impacts. A lack of trust of the WJV and its process was also highlighted, with property owners indicating an expectation for detailed information and communications. Property owners also discussed feeling 'consultation fatigue' due to the cumulative effect of a number of infrastructure projects currently proposed for the area.

The depth of the pipeline was another major concern as property owners indicated the proposed depth did not allow them to continue cultivation activities such as blade ploughing. Property owners requested that the pipeline be placed at a depth that allowed for farming activities.



Property owners highlighted the potential impact on the value of their properties should the pipeline be constructed. This was also seen as a cumulative impact due to other projects such as the Surat Basin Rail corridor. Compensation was discussed by all, with many noting that a one-off payment would not compensate for the continual nuisances and disturbances the pipeline would cause to crops and pastures during construction, operation and maintenance activities. Many property owners indicated they would want to be compensated in the future for these disturbances.

Several general environmental concerns were raised relating to construction noise and dust, and their possible impact on stock and pastures. The need for a weed management plan was also highlighted to address the potential spread of, for example, parthenium weed.

Despite the meeting's purpose being for the gas pipeline, many property owners raised concerns about the Surat Basin Rail corridor. Property owners noted that the pipeline would only add to the potential impacts of the proposed Surat Basin Rail Project.

### Summary of issues raised via community contact points

During the consultation period, feedback received from the community was entered into the WJV's consultation database. This feedback included comments recorded during oneto-one meetings and telephone calls. A total of eight calls were received by the WJV in response to the request for one-to-one meetings, with four follow up phone calls regarding environmental technical studies.

# 4.6 RESULTS

During the consultation period, more than 952 contacts were made with the Project team via the Project contact points, community survey and the public information workshops.

Information provided during the consultation process indicated that while many in the communities could see the opportunities the Project would bring to the local towns, the majority of concerns were regarding potential impacts to the township of Wandoan. All communities valued the peacefulness and country spirit that the region offers and have concerns that this may be compromised should the Project proceed. For property owners impacted by the MLAs the majority of their concerns related to:

- property valuation and Project access
- Project timing
- the consultation process
- loss of lifestyle
- loss of history
- affects on the community
- loss of employees from local businesses to the mining industry
- loss of agricultural land
- environmental impacts.

In relation to the gas pipeline, directly affected property owners concerns focussed on:

- the valuation and negotiation process
- the location of the proposed corridor



- impacts to farming businesses
- loss of agricultural land
- loss of lifestyle.

In contrast to property owner concerns, the general community has indicated that positive opportunities would be created should the Project proceed. Benefits identified during the consultation process included greater employment and training opportunities, business opportunities, support for community groups, improved infrastructure and services and business benefits.

The issues raised during the community consultation process have been incorporated and addressed throughout in the environmental impact assessment, primarily through the social and economic impact assessments, but also in the analysis of other key environmental issues raised (such as water storage) and the assessment of cumulative impacts.

In addition, the WJV has committed to continue to provide regular information to the community in addition to providing direct consultation with affected property owners, and to engage a local contact person within the community.

The Project team will also continue to:

- conduct one-to-one meetings with affected property owners as required
- conduct further community information workshops following the release of the EIS involving technical team members to facilitate discussion about EIS findings and proposed water sources
- conduct CRG meetings to present and discuss impacts and mitigation strategies as described in the EIS
- continue discussions with local service providers
- conduct a follow-up survey to measure possible changes to community opinion after the release of the EIS
- maintain community contact points.

The WJV will continue to provide information to the surrounding townships of Taroom and Miles to ensure that these communities remained informed on the Project and its development.