

Draft Code of Conduct for Operations in Rural Residential Land

1. QGC and its contractors will treat land holders with respect, recognise that residential areas have particular social values and constraints, and consult and negotiate in good faith.
2. QGC and its contractors will comply with the government licensing and permitting requirements.
3. QGC will follow the following principles in relation to the planning, construction and operation of field infrastructure and the rehabilitation of work areas:
 - Close liaison with land owners and residents of rural residential properties
 - Consultation with residents of neighbouring properties, where relevant
 - Minimising disturbance to land owners and residents of rural residential properties
4. QGC will negotiate access rules for each property where land access is required. Property plans showing existing use of the land, intended exploration and production activities and equipment, areas in which activity will be avoided, timing for proposed activities, and access provisions specific to the property will be developed over time in consultation with the land owner.
5. QGC will not locate wells on properties with an area less than 12 ha without the agreement of the property's owner.
6. QGC will not carry out drilling operations, install above-ground infrastructure or construct access tracks within 200 m of an occupied dwelling, except with the consent of the dwelling occupiers.
7. QGC will consult the occupiers of all dwellings within 400 metres of proposed wells, access roads and other infrastructure in order to avoid or mitigate impacts.
8. The QGC Land Access team will follow communication procedures as agreed with each individual land owner/occupier during land access negotiations.
9. QGC's site supervisor will ensure that wells and lines are placed in positions as indicated to the landowner, and consult the landowner and resident about significant changes to the program of works, prior to implementation.
10. Construction work will not be undertaken between the hours of 6.00 pm and 6.00 am unless written agreement is received from each household within 200 m of the work.
11. Construction activities and operating wells will be fenced to ensure residents' and animals' safety.
12. Vehicle speeds on rural residential properties will not exceed 10 km/ hr within 200 m of dwellings, and will not exceed 40 km/ hr elsewhere on rural residential properties. Vehicle movements on rural residential properties will be avoided where possible between 6.00 pm and 6.00 am.

13. QGC will comply with all statutory provisions in relation to fire prevention and management.
14. QGC will implement appropriate dust mitigation measures during construction activities.
15. QGC will ensure workers carry and use rubbish containers, and avoid littering.
16. QGC will negotiate and finalise repairs, corrective actions, and rehabilitation work with the minimum of delay, and will invite the landowner to inspect the work area when the program of works is finished so that any problems can be discussed.
17. QGC will implement a community feedback procedure. Stakeholders can provide feedback to a QGC employee, to a toll free Number (1800 030 443) or by email to community@qgc.com.au. Complaints will be acknowledged within two hours, feedback provided within 24 hours, and stakeholders advised regularly of progress in addressing their complaint.
18. QGC will participate in independent mediation where complaints can not be resolved to the satisfaction of the land owner.