

KUR-World

Appendix 9

Stakeholder Engagement Plan

Environmental Impact Statement



STAKEHOLDER, COMMUNITY CONSULTATION AND ENGAGEMENT ACTION PLAN

Prepared for:

KUR-WORLD

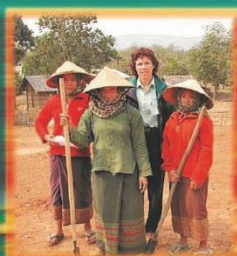
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managing complexity for success



Stakeholder, Community Consultation and Engagement Action Plan

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EXECUTIVE SUMMARY

Sustainable Solutions Global Pty Ltd (SSG) was commissioned by Reeve & Ocean Developments Pty Ltd (Reeve & Ocean) to develop a stakeholder, community consultation and engagement action plan for KUR-World Integrated Eco-Resort. The project comprises 648.3 hectares (including internal roads) spread over 10 titles on Barnwell Road in Myola, Far North Queensland.

The proposed development aspires to be the premier integrated Eco-Resort and business destination in Northern Australia. It will provide opportunities for Kuranda and Tablelands residents, with benefits also flowing to the wider regional population. The KUR-World experience will focus on the appreciation and protection of the site's natural and cultural assets, as well as those of the surrounding Atherton Tablelands and Wet Tropics World Heritage Area. It will deliver a combination of day experiences, short term and permanent residential options (including education), recreation, wellbeing, nature-based activities and rural experiences.

Preliminary investigations and feasibility works were completed in late 2015 and it was determined that the project should consider submission as a 'Coordinated Project' under the *State Development and Public Works Organisation Act (SDPWO) 1971*. The challenges were particularly focused around the complexity of the approvals at the local, state and federal levels and the broader implications of being a regionally significant project. A formal application seeking consideration of the KUR-World Integrated Eco-Resort project as a 'Coordinated Project' was submitted on 30 May 2016; on 12 July 2016 the project was declared a 'Coordinated Project'. This declaration initiates the statutory environmental impact assessment procedure of Part 4 of the SDPWO Act, which requires a proponent to prepare an Environmental Impact Statement (EIS) for the project.

The final terms of reference for an environmental impact statement were released on October 2016. These terms of reference (TOR) set out the matters the proponent must address in an EIS for the project and are approved by the Coordinator-General under section 30 of the SDPWO Act.

Under these term of reference, the proponent must undertake a community consultation and engagement strategy to engage at the earliest practicable stage with all likely affected parties across the project footprint; to discuss and explain the project and; to identify and respond to issues and concerns identified as social impacts and to explain the ongoing community engagement strategy. This document provides all the relevant information regarding the community consultation and engagement strategy which was undertaken during the EIS process from October 2016 to December 2017. It also provides a summary of the Stakeholder Engagement activities planned for the Public Disclosure and Post-Approval phases..

1.0 PURPOSE & SCOPE

This document provides guidance on engagement with stakeholders regarding the proposed KUR-World development. This stakeholder, community consultation and engagement action plan aims to facilitate open communication, discussion and to explain the project. It also seeks to help identify and respond to issues and concerns identified and to explain the community engagement strategy.

For the purposes of this project, stakeholders are defined as any person or organisation likely to be impacted, directly or indirectly, by KUR-World's construction and operation activities, or with an interest in the outcomes of the project. These may be internal stakeholders, employees and contractors/suppliers, or external stakeholders, such as local residents, non-government organisations (NGO's) or government organizations.

This stakeholder, community consultation and engagement action plan is intended to ensure a uniform and consistent approach with the different stakeholders. It outlines general strategies and specific plans for key stakeholders. It may be used to support processes of informed consultation and participation.

1.1 Objectives

- Describe the approach to stakeholder identification.
- Describe stakeholder influences and interests.
- Describe mechanisms to seek the input of stakeholders into KUR-World (such as: collect stakeholder views and opinions, provide information and communicate with stakeholders on environmental, economic and social issues)
- Develop timeframes for stakeholder engagement activities.

2.0 CURRENT VALUES

To successfully engage with different stakeholders and understand their concerns, a summary of the current values for the project area are listed below:

2.1 Environment

Surveys of the existing flora and fauna were conducted as part of the Environmental Impact Statement (EIS) studies. Details on their results and interpretation can be found on Chapter 8 and its corresponding appendices. Information from flora and fauna surveys have informed the master plan and the program of works. A summary of the results is provided below.

2.2 Flora

Regarding vegetation, the project area supports pastures, regrowth, open woodland and rainforest. Most vegetation is classified as non-remnant. Remnant vegetation is classified as essential habitat and includes the following types of regional ecosystems.

Regional ecosystems of concern:

- Regional ecosystem 7.11.13: *Corymbia torelliana* open forest, usually with a vine forest element, on metamorphic soils.
- Regional ecosystem 7.11.33: *Eucalyptus reducta* open forest to woodland on metamorphics
- Regional ecosystem 7.11.44: *Eucalyptus tereticornis* open forest to woodlands on coastal metamorphic foothills.

Regional ecosystems of least concern:

- Regional ecosystem 7.11.1a: Mesophyll vine forest in lowlands and foothills on metamorphic soils. Very wet and wet rainfall zones.
- Regional ecosystem 7.11.5a: *Eucalyptus pellita*, *Corymbia intermedia*, *C. tessellaris* open forest with *Acacia celsa*, *A. cincinnata*, *A. mangium* and *A. flavescens*. Located in lowlands and foothills on metamorphic soils of the very wet and wet rainfall zones.
- Regional ecosystem 7.11.7a: Complex notophyll vine forests (with emergent *Agathis robusta*). In foothills and uplands of areas excluding the Seaview Range Subregion. Moist rainfall zone.
- Regional ecosystem 7.11.44: *Eucalyptus tereticornis* open forest to woodland on coastal metamorphic foothills.

Threatened and Near Threatened (T&NT) flora species

Three T&NT species were identified within the project area:

- Daintree Gardenia (*Randia audasii*) (NC Act Near Threatened). A single mature plant was recorded. A targeted search was conducted in the vicinity but no more specimens were located.
- Slender Ginger (*Alpinia hylandii*) (NC Act Near Threatened). Three small patches of this plant were found in the northern portion of the project area.
- Myola Palm (*Archontophoenix myolensis*) (NC Act and EPBC Act Endangered). All *Archontophoenix* plants found in the project area were either young plants or plants not in flower. This precludes definitive identification to species level. Therefore, all potential specimens are being treated as Myola Palm. All records were made along drainage lines, the species' preferred habitat.

2.3 Fauna

The remnant vegetation within the project area is classified as essential habitat for the Southern Cassowary (*Casuarius casuarius johnsonii*), which is listed as "Endangered" under the Nature Conservation Act. Most of this habitat is located on the southern area of the project site. Non-definitive evidence of its presence was recorded during the flora surveys. The Southern Cassowary, might visit the area in rare occasions. The northern Quoll (*Dasyurus hallucatus*), listed as "Endangered" could also occur in this part of the project area, however no evidence of its presence was recorded.

Threatened and Near Threatened (TN&T) fauna species

Eight T&NT fauna species were recorded during field surveys. A list of the recorded T&NT fauna species and their legislative status is listed below.

- Kuranda Tree Frog (*Litoria myola*). Endangered NC Act and EPBC Act.
- Gouldian Finch (*Erythrura gouldiae*). Endangered NC Act and EPBC Act.
- Bare-rumped Sheath-tail Bat (*Saccolaimus saccolaimus*). Endangered NC Act, Vulnerable EPBC Act.
- Greater Large-eared Horseshoe Bat (*Rhinolophus philippinensis*). Endangered NC Act, Vulnerable EPBC Act.
- Spectacled Flying-fox (*Pteropus conspicillatus*). Vulnerable NC Act and EPBC Act.
- Tapping Green-eyed Frog (*Litoria serrata*). Vulnerable NC Act.
- Macleay's Fig-parrot (*Cyclopsitta diophthalma macleayana*). Vulnerable NC Act.
- Tube-nosed Insectivorous Bat (*Murina florium*). Vulnerable NC Act

Special Least Concern fauna

The following Special Least Concern (NC Act) fauna were recorded on the project area.

- Short-beaked Echidna (*Tachyglossus aculeatus*).
- Spectacled Monarch (*Symposiachrus trivirgatus*).

- Rufous Fantail (*Rhipidura rufifrons*).

The above bird species are listed as Special Least Concern because they are Migratory-listed fauna under the EPBC Act.

Migratory fauna

The Spectacled Monarch and the Rufous Fantail were recorded in the project area during the baseline surveys. Both species are relatively common locally and regionally. The Spectacled Monarch is likely to maintain a permanent or frequent presence on the project area, whereas the Rufous Fantail is a passage migrant and more likely to occur in the cooler months.

Matters of national environmental significance

The following Matters of National Environmental Significance (MNES), as they relate to terrestrial flora and fauna, were identified as present on the project area.

- **EPBC Act Endangered species.** A breeding population of Kuranda Tree Frog occurs along certain streams in the north of the project area. The Bare-rumped Sheath-tail Bat was recorded on the project area and may forage above all habitats on the project area (including Open Pasture) and portions of the site may contain roosting habitat.
- **EPBC Act Vulnerable species.** The Greater Large-eared Horseshoe Bat may occur in most habitats on the project area (except Open Pasture away from forest edges), with core habitat potentially occurring along forest edges, streams and near breaks in vegetation cover such as tree falls. Portions of the site may contain roosting habitat for the species. The Spectacled Flying-fox may forage in all habitats on the project area (except Open Pasture). No flying-fox camps occur on the project area.
- **EPBC Act Migratory species.** Spectacled Monarch and Rufous Fantail may occur in most habitats on the project area (except Open Pasture).

2.4 Water and Watercourses

The project area's overall catchment drains from the south towards the Barron River outlets in the North (about 1.0 to 1.3 Km from the project area). Three main creeks cross the project area:

- Owen Creek: A perennial, second order stream, located to the west of the site. This is mainly a rocky creek with some sandy sections. This creek flows towards the north and joins the Barron River 900m north of the site.
- Haren Creek: A perennial, second order stream and a tributary of Owen creek. Mostly rocky with some sandy sections.
- Warril Creek: A seasonal, third order stream. Another tributary of Owen creek, it only floods during the wet season after rainfall.

These creeks are important habitats for the endangered frogs, the Myola palm and serve as water supply for a few local residents.

Some surrounding residents (approximately 60) draw their domestic water from groundwater wells. The impact of the project on these wells is a specific concern that was expressed during the study period and has been addressed in Chapter 10 of the EIS.

2.5 Social

2.5.1 Cultural Heritage Values

The broader project area is home to the Djabugay-Bulway-Yirrgay-Nyakali-Guluy People who are represented by Cairns Regional Claim applicants and working group through the North Queensland Land Council and the Djabugay Tribal Aboriginal Corporation. The nominated Traditional Owner representatives from the project area to attend the Community Reference Group are Willie Brim and his son, Astro Brim from the Bulway group. However, other Indigenous communities of Mona Mona, Kowowra and Mantaka are also important from a historical perspective.

The project area was formerly home to the Barnwell Family. Since the 1930's they ran a dairy farm and conducted a mixture of other farming enterprises including cattle and grass seed cultivation. Before KUR-World was proposed, no formal cultural heritage surveys had been conducted on the project area. For details on Indigenous and non-Indigenous cultural heritage see Chapter 17 and associated Appendices. Due to the sensitive nature of the area to the local Indigenous (Bama) people different meetings were held between the project team and the aboriginal parties; and at their request a special Open Day was organised.

2.5.2 Community Values

The local community values their natural environment and its proximity to National Parks and Reserves. Local residents enjoy being close to the rainforest in their semi-rural lifestyles, with many residents working in Cairns or the broader region. There are several community groups (e.g. EnviroCare, Friends of the Earth Kuranda, Kuranda Conservation Community Nursery) which work to conserve and repair biodiversity in the area and educate the community on environmental issues.

2.6 Economic

The local economy is mainly based around tourism. In and around Kuranda a range of tourists' attractions can be found: riverboat and rainforest tours, a visitor information centre, a butterfly sanctuary, a heritage museum and adjoining markets, and art and cultural venues. The Kuranda Skyrail Cableway provides views of the Barron Gorge National Park. Skyrail, along with the scenic railway transport most visitors to Kuranda.

The way in which employment opportunities have developed in the region has resulted in a higher proportion of part-time work and unemployed people in Kuranda than the state and regional average and Indigenous people with a 32% unemployment rate. Moreover, 59% of Kuranda working residents work somewhere else, mostly in Cairns City and the northern beaches, while about 31% of the jobs in Kuranda are filled by Cairns' residents.

KUR-World could contribute significantly to the local economy both, during construction and operation. The project would expand markets across different sectors including education and health related industries.

The impacts of the project include increasing the pressure on the current infrastructure (transport, waste and energy) and the environment. In addition, higher demand for labour could increase labour costs and reduce housing availability in the region. All these potential impacts have been addressed in the studies and technical reports that comprise the Environmental Impact Statement (EIS). Potential alternatives and mitigation strategies for these impacts are also included in the EIS.

3.0 STRATEGIES FOR CONSULTATION AND ENGAGEMENT

3.1 Objectives of Consultation and Engagement

Stakeholder engagement and consultation are intended to contribute to the following aims and objectives:

Project specific

- Define the vision and expectations of stakeholders regarding KUR-World's construction and operations.
- Seek input from stakeholders to consider planning, construction and operation issues.
- Seek input and participation from the local community.
- Understand and respond to the concerns of stakeholders regarding impacts and opportunities associated to the project.

General objectives for stakeholder engagement

- Promote open lines of communication between the project and the local community.
- Ensure members of the local community are informed about important issues affecting them.
- Ensure community members' knowledge, experience and perspectives are considered.
- Encourage positive relations between the project and the local community based on mutual trust and understanding.
- Manage expectations and build consensus.
- Alert the project to community issues, concerns and grievances at the earliest stage.

Implementation of this Stakeholder, Community Consultation and Engagement Action Plan should mitigate against the following potential problems:

- Misunderstandings/confusion over KUR-World leading to rumours/untruths.
- Community expectations regarding environmental, economic and social impacts of the project.

3.2 Identification and Analysis of Potential Stakeholders

3.2.1 Key Stakeholders

The stakeholders for activities that include planning, construction and operation of KUR-World fall into nine broad categories. Members of each category are listed in

Table 3.2-1. The degree of interest, influence and impact varies widely between stakeholders and is discussed further below in Table 3.2-2 and Figure 3.2-1.

Table 3.2-1: KUR-WORLD Eco-Resort Potential Stakeholders

Stakeholder Category	Stakeholder
Project proponent, employees and contractors	<ul style="list-style-type: none"> • Reeve & Ocean Developments (proponent) • Develop North • ARUP • Cardno • Natural Resource Assessments (NRA) • Sustainable Solutions Global (SSG)
Government	<ul style="list-style-type: none"> • Local Government <ul style="list-style-type: none"> – Mareeba Shire Council – Cairns Regional Council – North Queensland Land Council – Kuranda Police Station – Tablelands Regional Council • State Government Departments <ul style="list-style-type: none"> – Environment and Heritage Protection – Natural Resources and Mines – Infrastructure, Local Government and Planning

Stakeholder, Community Consultation and Engagement Action Plan

Stakeholder Category	Stakeholder
	<ul style="list-style-type: none"> – Department of Transport and Main Roads – Education Queensland – Aboriginal and Torres Strait Islander Partnerships – Science, Information Technology and Innovation – Queensland Health (Cairns and Hinterland Hospital and Health Service) – Tourism and Events Queensland – Social Services Queensland – Housing and Public Works – Department of Agriculture and Fisheries – Department of National Parks, Sports and Racing • Commonwealth Government <ul style="list-style-type: none"> – Department of the Environment and Energy – Federal Member for Leichhardt – Member of Parliament for the electorate of Barron River – Australian Institute of Aboriginal and Torres Strait Islander Studies
Traditional Owners and Indigenous Neighbours	<ul style="list-style-type: none"> • Cairns Regional Claim Working Group – including Willie Brim and Astro Brim as representatives of the Bulwar aboriginal group. • Djabugay Tribal Aboriginal Corporation • Mona Mona Mission ex-residents • Kowowra Township residents • Mantaka Township residents
Neighbours	<ul style="list-style-type: none"> • Immediate neighbours and residents surrounding the proposed development
Local Residents	<ul style="list-style-type: none"> • Kuranda residents • Speewah residents • Koah residents • Cairns residents • Tablelands residents
Local NGOs and Community Groups	<ul style="list-style-type: none"> • Kuranda Regional Planning Group • Friends of the Earth Kuranda • Kuranda Conservation Community Nursery Inc • Kuranda EnviroCare Inc • Kuranda Visitor Information Centre volunteers • Kuranda Neighbourhood Centre
International NGOs and Regional Community Groups	<ul style="list-style-type: none"> • Wet Tropics Management Authority • Great Barrier Reef Marine Park Authority • Terrain NRM • Cairns and Far North Environment Centre (CAFNEC) • Rainforest Reserves Australia • Regional Development Australia, Far North Qld and Torres Strait Inc • Tablelands Futures Corporation • Tropical Tablelands Tourism
Local Business and Industry Groups	<ul style="list-style-type: none"> • Advance Cairns • Cairns Chamber of Commerce • Mareeba Chamber of Commerce • Mareeba District Fruit and Vegetable Growers • Taste Paradise Regional Food Network • Cairns Airport Pty Ltd • Central Queensland University – Cairns Campus • James Cook University - Smithfield Campus • Kuranda Scenic Railway

Stakeholder Category	Stakeholder
	<ul style="list-style-type: none"> • Skyrail Rainforest Cableway • Study Cairns • Tourism Tropical North Queensland • Quality Innovation Training & Employment (Q.I.T.E) • My Pathway • TAFE • Skill360 • Centacare FNQ
Community Reference Group (CRG)	<ul style="list-style-type: none"> • Stakeholders representing key interests and parties (refer to CRG Charter) <ul style="list-style-type: none"> • Local Environment, Community and Planning • Neighbours/Local residents • Indigenous • Local Business • Regional Agriculture and Business • Regional Tourism • Local Education • Regional Social Services • Regional Development • Natural Resource Management • Legal Matters • Town Planning and Eco-certification

3.2.2 Stakeholders' Main Interests

Table 3.2-2 shows the main values identified in Section 2. They may be of interest to a particular stakeholder category or they may be common concerns.

Table 3.2-2: Values of interest to stakeholders

Stakeholder Category	Environment	Social	Economic
Project proponents, employees and contractors	✓	✓	✓
Government	✓	✓	✓
Traditional Owners	✓	✓	✓
Neighbours	✓	✓	-
Local Residents	✓	✓	-
Local NGO's and Community Groups	✓	✓	-
International NGO's and Regional Community Groups	✓	✓	-
Local Business and Industry Groups	-	✓	✓
Community Reference Group	✓	✓	✓

3.2.3 Stakeholders' Influences

Figure 3.2-1 shows the overall level of interest stakeholders may have in the project and their influence or power in terms of decision-making, political influence, governance and/or support. Increasing stakeholder interest in the project is shown on the horizontal axis, while the vertical axis shows increasing stakeholder influence or power. The position of a stakeholder in the grid relative to interest and influence is not

absolute nor static and may not reflect the full reality. However, it provides the basis for initiating engagement with stakeholders. Engagement efforts should focus on the highest priority groups, while providing less influential stakeholders with general information and access to information through appropriate and established communication channels.

Strategies to engage stakeholders depending on their level of interest and influence include the following.

Key Player:

- Focus efforts on this group
- Involved in governance and/or decision-making bodies
- Engage and consult regularly

Meet their needs:

- Engage and consult on area of interest
- Assess whether they are a key player

Show consideration:

- Keep informed and consult on key issues

Peripheral Player:

- Inform via appropriate and established communication channels (e.g. newsletter and website)

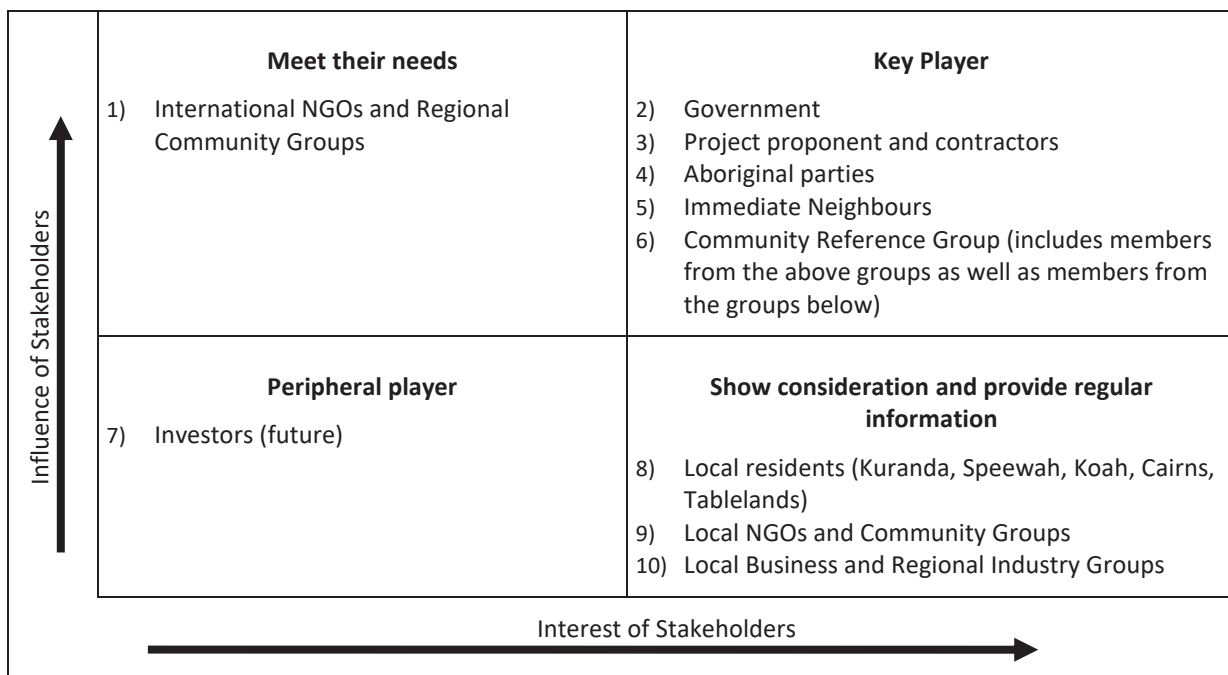


Figure 3.2-1: Stakeholder interest and influence. Adapted from Eden and Ackermann (1998).

The key players in the context of the KUR-World EIS are as follows:

- Government – Commonwealth, State and Local (Mareeba Shire) who are involved in the approval process were involved in regular formal meetings to discuss progress.
- Project proponent and contractors – the overall plan for the proposed development (Master Concept Layout) was an iterative process that required regular and ongoing meetings with the EIS specialists as studies progressed and feedback from key stakeholders was received.

- Traditional Owners – although Native Title has been extinguished on the proposed site, there is significant cultural heritage values which need to be protected. This is also the most economically disadvantaged cohort within the Kuranda region with young families and the people for whom the project could offer the greatest economic opportunities. This group was involved in meetings and site inspections to develop the Cultural Heritage Management Plan, they were also represented on the Community Reference Group and a special Open Day following a request for a special Open Day.
- Immediate Neighbours – the proposed site is in part surrounded by rural residential development, some of these residents are concerned about the impacts of noise, visual amenity, traffic, habitat loss and water resources (including water quality). A large proportion of these concerned residents are elderly or approaching retirement. Many of these residents moved to the region for lifestyle reasons and many are involved in the creative industries or have professional qualifications. Consultation with immediate neighbours revealed that this group is generally not interested in the economic opportunities presented by the proposed project, are concerned about maintaining their current lifestyles and are actively involved in community groups that protect the environmental values of the area. However, some of the more elderly neighbours, particularly women living alone, keenly attended the Open Days and were interested in the residential opportunities of the development as a low-maintenance accommodation option.
- Community Reference Group (includes members from the above groups) – this voluntary forum was established to represent the interest of the key players as well as community members that are concerned but less able to provide feedback or access information about the project. The meetings commenced in December 2016 and have occurred regularly throughout 2017, receiving presentations from the project team as information from the studies has become available. This has been a challenging forum due to the range of diverse range of views and expectations about the process and the objectives of the forum. The Charter for this forum was revised several times during 2017 to accommodate these diverse views and expectations.
- Local residents (from the wider population surrounding Kuranda and across the Tablelands and Cairns) – many of these stakeholders have expressed an interest in the project and have requested regular updates on issues of broader concern such as protection of endangered species, traffic management and economic opportunities. Many have subscribed to the regular updates available on the project website, they visit the Pop-Up Stall to ask questions. They also have access to local papers, radio and television updates.
- Local NGO's and community groups – many of Kuranda residents who are retired professionals or who have skills in the creative industries are actively involved in local community groups. A number of environmental groups have been established, each with slightly different objectives, these include Kuranda Envirocare, Kuranda Friends of the Earth and Kuranda Conservation Community Nursery. There are also numerous organisations for community volunteers such as the Country Women's Association, Kuranda Garden Club, Kuranda Recreation Centre, Kuranda Visitor Information Centre and Kuranda Community Centre. In 2015, a number of local environmental groups formed a coalition called the Kuranda Region Planning Group to provide input into the revised Mareeba Shire Council Planning Scheme. Environmental protection is the key aim of this group and some members have been actively campaigning to stop the KUR-World project, with one member who is an immediate neighbour running as an independent candidate in the 2017 State Government elections with the key platform of stopping the proposed project.

3.2.4 Engagement mechanisms

Community consultation and engagement is a dynamic process. Initial informal consultation commenced with immediate neighbours in September 2016. Following this feedback, a formal stakeholder analysis was undertaken and a number of preliminary strategies implemented from October 2016. Different

mechanisms have been used and if/when needed new ways to engage and consult interested parties were developed and implemented during 2017. A list of the different mechanisms used to date are listed below:

1. Formal meetings: These meetings are held between project team members to discuss issues and progress regarding infrastructure, environment and community. Formal meetings are also held between project members, the Coordinator General office and government agencies. These meetings are to report progress and seek advice on particular issues and were used to make adjustments to the Master Concept Layout.
2. Public forums: Open Days at Barnwell Farm, two days held on Saturdays were open to the public, advertised in the local paper and on radio and via website e-blasts. They were used to present information, visit the proposed project site; and answer questions and record concerns. Due to limited parking on site, transport to the site was arranged by shuttle bus from the nearby High School to ensure the safety of all participants. Pre-bookings were required for catering and transport arrangements. One Open Day planned for immediate neighbours in February 2017 had to be cancelled due to severe wet weather conditions which made the project site unsafe. This was later rescheduled as part of the General Open Day in February 2017. Due to the success of this day, a second Open Day was held during June 2017. Feedback was received during the Indigenous cultural heritage studies that a special Open Day on a Sunday for the local indigenous community would be appreciated as many of them had religious commitments on a Saturday and could not attend the other Open Days. This was organised and implemented during September 2017.
3. Kuranda Pop-up Stall: This fortnightly activity was located outside the local grocery store (Foodworks) in Kuranda. It was staffed by at least two members of the project team who answered questions and gathered information from locals, including their views, concerns and feedback. During this time survey forms were distributed and collected both on hard copies and/or electronically, and questions were answered as information from different studies became available. The time of this activity, from 5-7pm was chosen to inform local residents who did not receive other forms of electronic or written media; or who worked away from Kuranda during the day. If information requested was not available at the time of the request, a response was forwarded within a week.
4. Focus Group Discussions: Presentations at regular or special meetings as required. These meetings have included events with the Mareeba Shire Council, The Wet Tropics Management Authority, Aboriginal parties and different government agencies.
5. Newsletters and Fact Sheets: Include the latest information regarding the project and are issued to subscribers, posted on the KUR-World webpage www.kur-world.com and included in local and regional newspapers (Kuranda, Cairns, Atherton and Mareeba).
6. Webpage: electronic newsletter, e-blasts, survey form, regular project updates, business register, charter and minutes of Community Reference Group meetings. Questions or comments posted to the project website or email (info@kur-world.com) were responded to in a timely manner.
7. Question and Answers – a preliminary Question & Answer proforma was developed and distributed. This will be updated upon completion of the draft EIS and redistributed via the website and local newspapers.
8. Survey – based on issues raised at the community meeting at the Kuranda High School in October 2016, a survey form was designed to ascertain the importance of various environmental, social and infrastructure concerns. The issues were listed and respondents could tick whether this was an issue of high, medium or low concern. This survey was uploaded onto the KUR-World website and mailed to 8,327 residents and postal boxes in Kuranda, Mareeba, Smithfield and Cairns. The survey was also provided at the Pop-Up Stalls, Open Days and handed out to members of the Community Reference Group and loaded onto computer tablets for electronic survey collection. Locations to collect the surveys were provided in Kuranda and Mareeba; a postal address was also provided to mail the surveys.

3.3 Stakeholder Engagement during preparation of the EIS

The established communication mechanisms have been used to develop an Engagement Plan for all stakeholders with the frequency and type of engagement dependent on their level of interest and influence. The plan that were implemented during the EIS preparation process is summarised in Table 3.3-1 and Appendix A.

Table 3.3-1: Engagement mechanisms for stakeholders.

Stakeholder Group	Frequency* and mechanism					
	Formal meetings	Open Days	Kuranda Pop-up Stall	Focus Group Discussions	Newsletters and Newspapers	Webpage/ Q&A/Community Survey
Project proponents, employees and contractors	D	D	A	D	B	D
Mareeba Shire Council	D	D		D	B	D
The Coordinator-General	D			D	B	D
EPBC	D			D		D
Traditional Owners	D	D	A	D	B	D
Neighbours	D	D	A	D	B	D
Local Community Groups	D	D	A	D	B	D
International NGO's and Regional Community Groups	D	D		D	B	D
Local Business and Regional Industry Groups	D	D	A	D	B	D
Community Reference Group (CRG)	C	D		D	B	D

*Frequency: A) fortnightly; B) monthly; C) every two months; D) as required. See Appendix A for further details.

Other mechanisms have been used to gather information, communicate the aims of the project, respond to concerns, engage interested stakeholders and inform the general public. These include: Local ABC Radio, Channel 7 News, emails and telephone calls.

As mentioned above, community consultation and engagement strategies have incorporated new elements as the process developed. Attending to the community needs and suggestions maintains open communication and creates new avenues to record concerns and interests. Examples of new mechanisms include the Pop-Up Stall in Kuranda (commenced in March 2017), the mail out of survey forms to local residents (May 2017) and a special Open Day for the local Indigenous (Bama) community in September 2017. These strategies were suggested during Open Days, CRG meetings and focus group discussions with stakeholders and were implemented as soon as it was feasible.

3.3.1 Key Messages and Communication Strategy

Key messages and Fact Sheets have been developed for the different stages of the project. All messages have been evidence-based on the results of the EIS studies. During planning and approval processes, stakeholder engagement has aimed to obtain input from the stakeholders on the following:

- Key issues, concerns, interests and opportunities
- Early visioning for potential negative and positive impacts of the project
- Input for managing potential negative impacts and enhancing positive outcomes
- Impacts of project on immediate neighbours
- Impacts of project on the lifestyle of Kuranda residents.
- Opportunities for local residents
- Advice on preferred stakeholder methods for consultation and engagement.

3.3.2 Incorporating comments from the community to the design and outcomes of the project

Ideas, concerns and feedback from the community have been documented in the survey forms, community reference group meetings' minutes, the KUR-World email account and email accounts of the project team. Concerns have been registered and addressed in newsletters, factsheets, Open Day presentations and general information recorded on KUR-World's website.

Figure 3.3-1 below shows how different mechanisms and information were incorporated into the design and outcomes of the project.

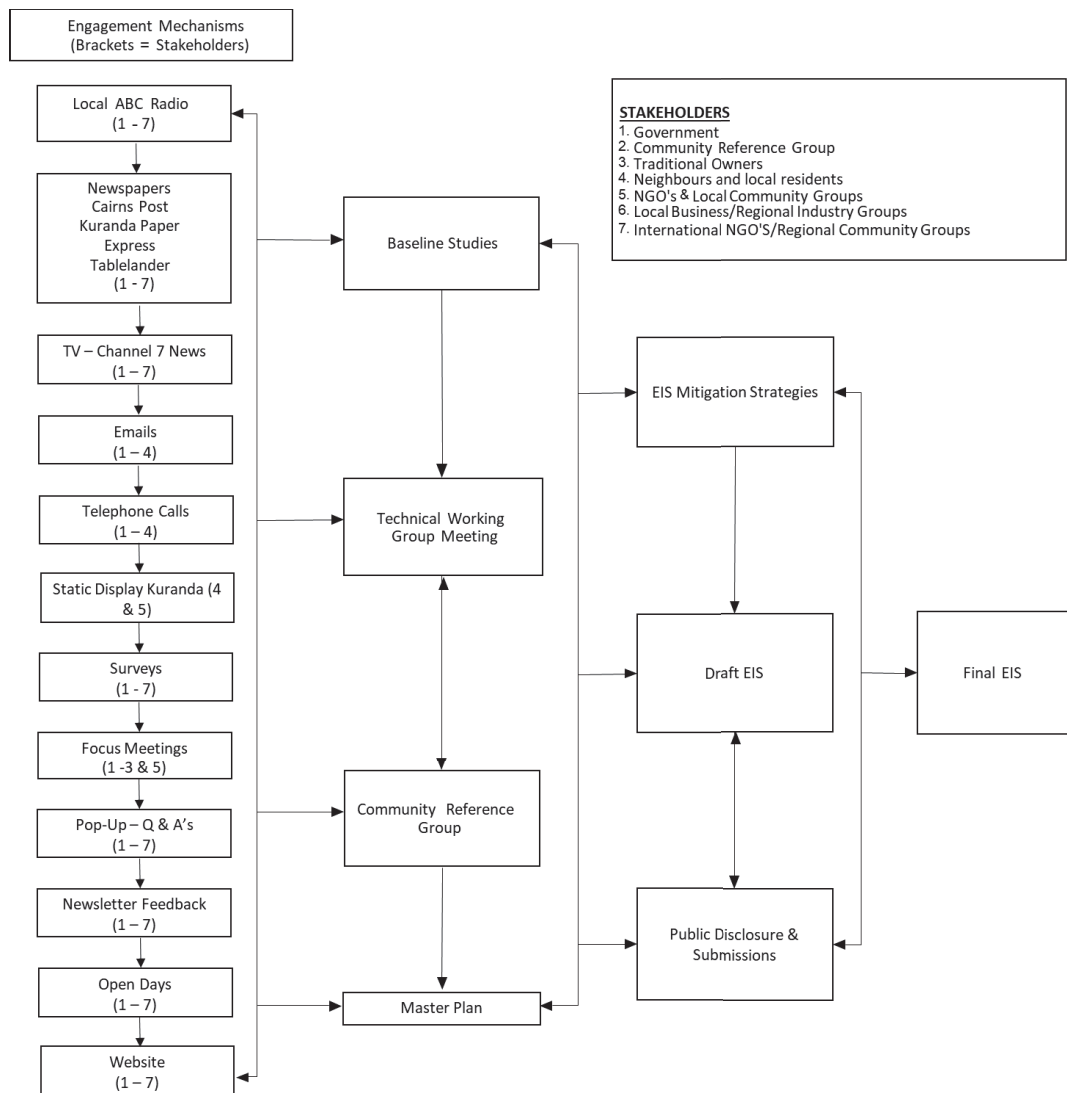


Figure 3.3-1: Stakeholder, communication channels and their interactions.

The first public meeting attended by KUR-World representatives was held in October 2016, during this event, organised by the community, members of the project team addressed the attendees and provided overall information about KUR-World and the EIS process. At that time, only preliminary information about the potential impacts and benefits of the project was available. However, all concerns, questions and potential impacts raised by the community were recorded. These issues were collated in the survey form and Q&A. As results from the baseline studies that comprise the EIS were available, fact-sheets, newsletters and presentations in Open Days and the community reference group meetings have also addressed the recorded concerns and issues; and been rolled out through a variety of engagement mechanisms.

For example, key concerns from the community have been: habitat loss for endangered species, specifically the Kuranda Tree Frog, and water quality. Due to the importance of these issues, the project has defined 100 m buffers to each side of sections of Owen, Haren and Cain Creeks identified as breeding or foraging habitat for the Kuranda Tree Frog. Additionally, these buffers will protect habitat of other important species such as the Myola Palm and the Southern cassowary while helping to maintain water quality and quantity. Infrastructure studies and requirements have also taken into consideration the importance of

water quality and supply for the community. For further details on protection of species and water quality/quantity issues refer to Chapters 7 to 10.

The Community Reference Group (CRG) has played an important role in communicating community concerns and regional benefits, although the process has been difficult at times due to the diverse interests of the members. The members of the CRG represent key players for the project, including immediate neighbours, traditional owners, businesses, environmental groups, planning and resource management organisations, social services and legal matters. This forum has served to clarify information regarding the project and has offered an opportunity for project team members to present findings and address additional concerns during the implementation of studies and preparation of the EIS.

CRG members have also provided valuable information concerning potential contacts and opportunities for training, job readiness and capacity building for locals.

3.3.3 Results of Community Consultation and Engagement

The results of the engagement activities that were conducted since the release of the final Terms of Reference from October 2016 to December 2017 are summarised in the Table 3.3-2 below.

Additional information such as stakeholder databases, records of conversation, minutes of formal meetings are held in the project files. Publicly available information such as CRG Meetings, newsletters and newspaper articles are posted on the KUR-World website www.kur-world.com in the news area and issued as e-blasts to all subscribers.

Table 3.3-2: Results of Community Consultation and Engagement during EIS process

Stakeholder Engagement Mechanisms	Key Statistics		
	Number of events or responses	Number of participants	Substantive issues recorded during stakeholder engagement
Community Reference Group Meetings (December 2016 – October 2017)	6	*	Refer to Appendix 11 for minutes
Site Open Days (February 2017 and June 2017)	2	143	Frog habitat Water Quality Water Resources Transport
Neighbours Open Day (February 2017) – cancelled due to severe wet weather	0	0	
Indigenous Open Day (September 2017)	1	28	Employment Business Opportunities Cultural Heritage Protection
Pop-up Stall Kuranda (fortnightly - March to December 2017)	21	135	Project Design/Layout Water Resources Transport Employment Environmental
Surveys – number of hardcopies posted (also available electronically) <ul style="list-style-type: none"> Kuranda Mareeba Cairns 	62 12 27	1,472 4,934 1,921	Refer to Figure 3.3-3 to Figure 3.3-8 for data from survey
Newsletters on www.kur-world.com	23	368	Progress Updates Refer to Figure 3.3-9
Fact Sheets – website and regional newspapers (Cairns, Kuranda, Mareeba, Atherton)	5	368	Environmental Values Socio-Economic Infrastructure Traffic Approval Process
Website - enquiries	81	368	92% in favour 8% against Refer to quotes in Table 3.3-3 below and Appendix B.
Website – business register	62	368	Details stored in business register

*Refer to agenda and minutes in Appendix 11

The following Figure 3.3-3 to Figure 3.3-8 represent the results of the survey conducted to collect information on the key concerns of the project. The areas of concern were separated into environmental, social and infrastructure to align with the key technical areas of the EIS. While the number of overall respondents was low (101) compared to the number surveys that were available and distributed (8,327), the results represent overall concerns addressed in the EIS. The greatest concerns across all respondents for all technical areas represented in Figure 3.3-2 are:

- Protection of endangered species
- Pesticides and fertilisers from golf course reaching the reef
- Jobs offered to locals
- Sediment and erosion measures
- Water supply

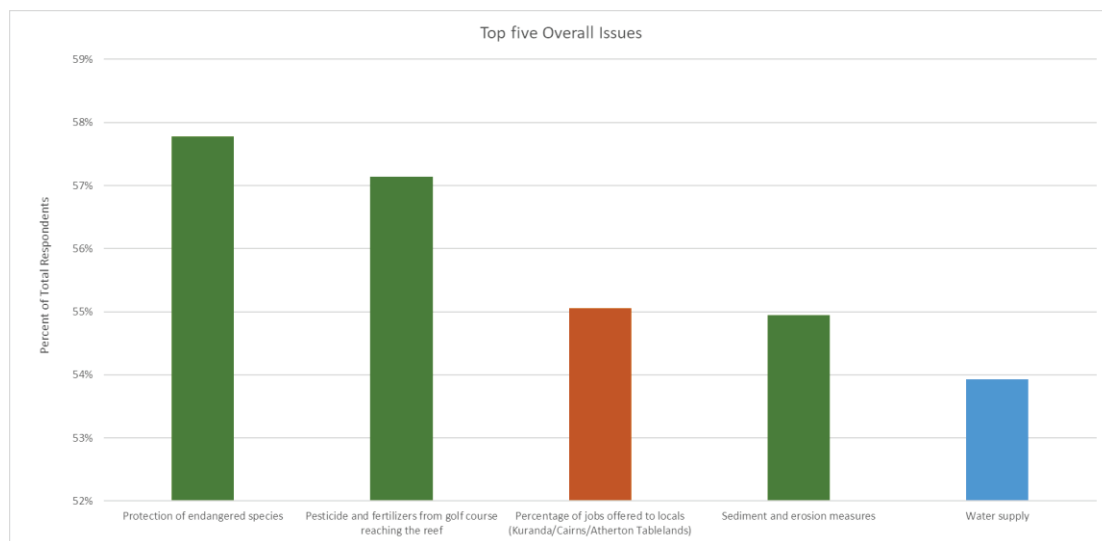


Figure 3.3-2: Ranking of Highest Concerns from Survey. Different colours represent different categories, green: environment, orange: social and blue: infrastructure. These colour codes are used in the following graphs.

The environmental concerns that are most important to people from all areas, represented in Figure 3.3-3, are pesticides and fertilizers reaching the reef and protection of endangered species. This highlights the overall importance of appropriate environmental management of the proposed site within this sensitive area especially during construction and ground disturbing activities.

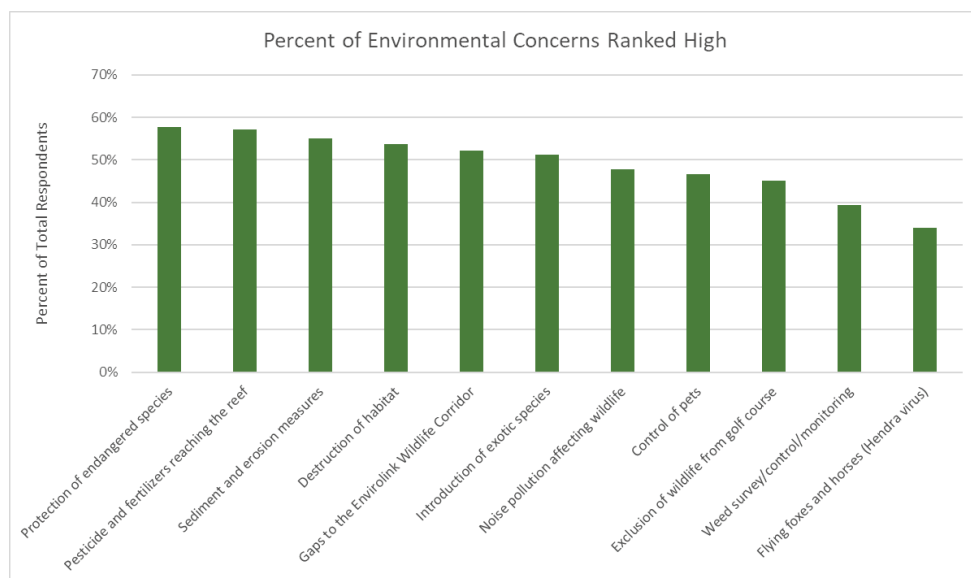


Figure 3.3-3: Ranking of Environmental Concerns from Survey

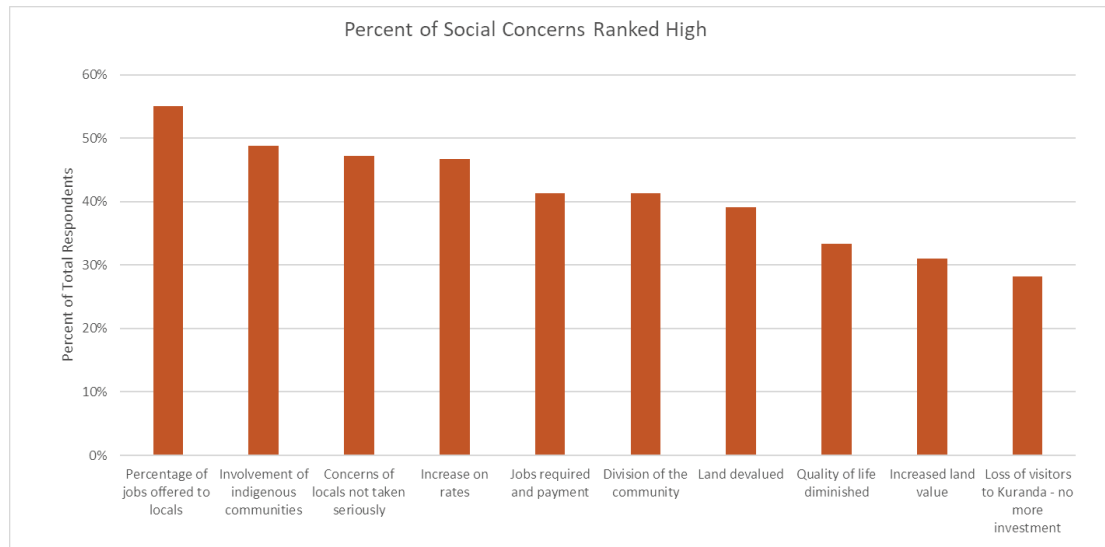


Figure 3.3-4: Ranking of Social Concerns from Survey

The key social concerns for all stakeholders expressed in Figure 3.3-4 above is the availability of jobs offered to locals and the involvement of indigenous communities. This reflects the current status of high unemployment within the region, particularly for young indigenous people, as well as the importance of cultural heritage concerns. The most important infrastructure issues are water supply and waste management as outlined in Figure 3.3-5 below.

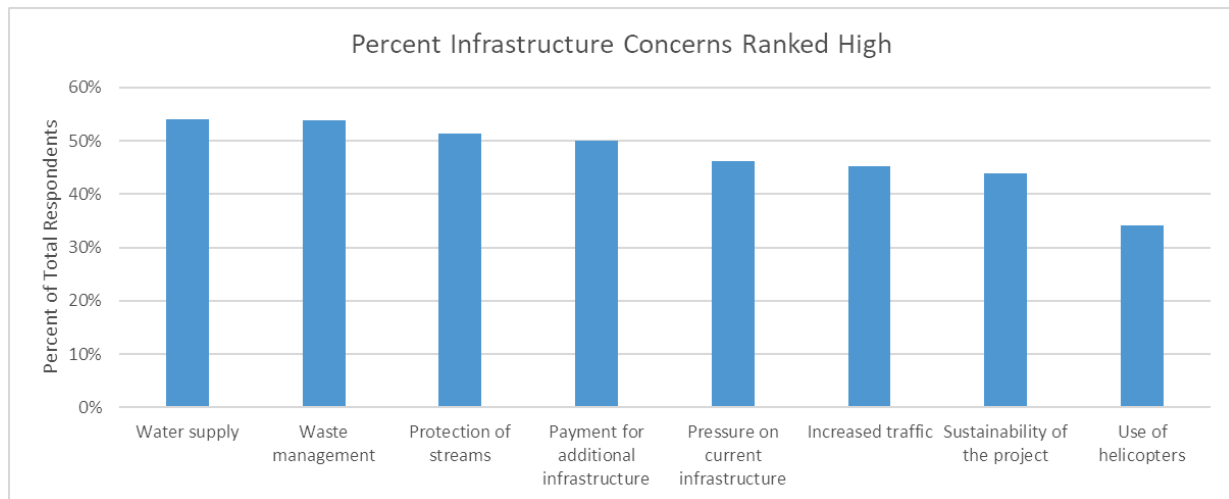


Figure 3.3-5: Ranking of Infrastructure Concerns from Survey

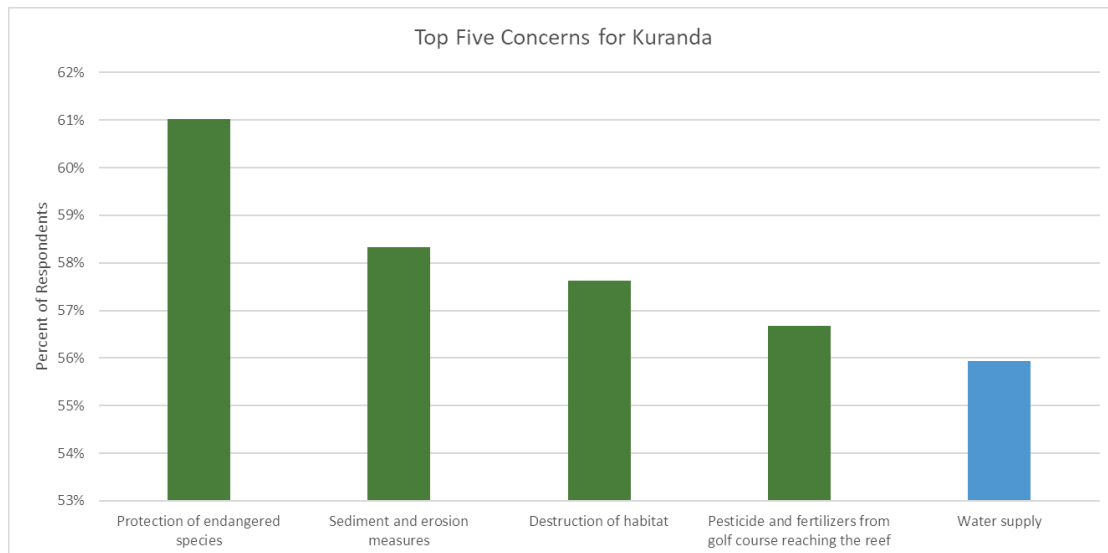


Figure 3.3-6: Top Five Concerns for Kuranda from Survey

The top five concerns for Kuranda related to environmental issues with the exception of water supply, as represented in Figure 3.3-6 above. These concerns reflect the Kuranda community values of environmental awareness and appreciation, as well as the reliance on groundwater of some residents in the non-urban residential areas of Kuranda.

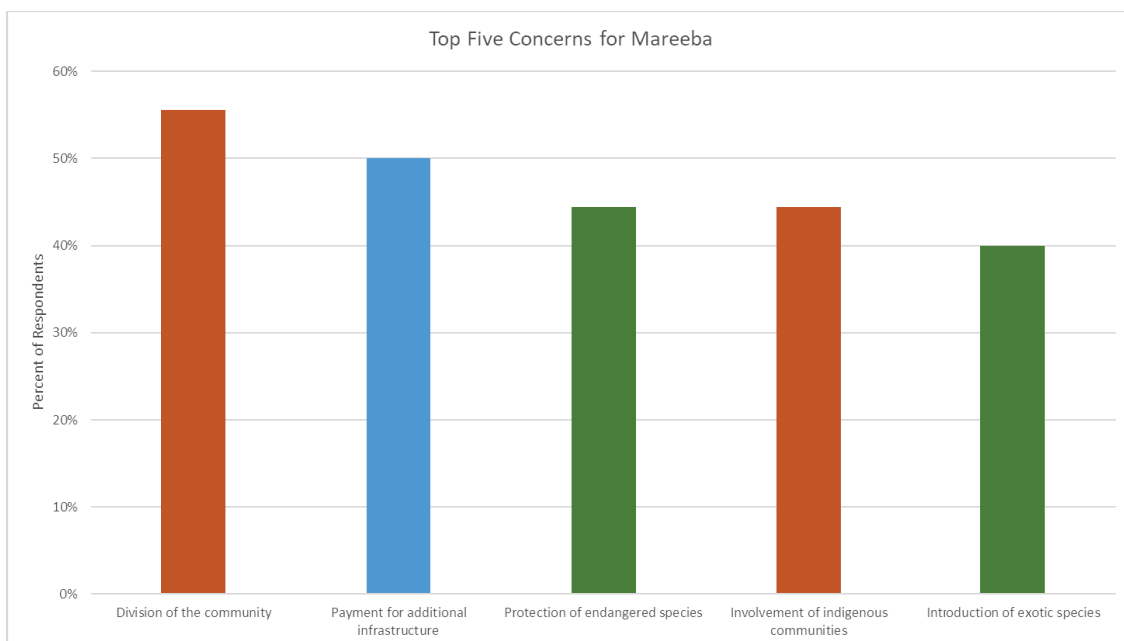


Figure 3.3-7: Top Five Concerns for Mareeba from Survey

The Mareeba community was concerned about a range of social, infrastructure and environmental issues, as represented in Figure 3.3-7. Division within the community and the involvement of indigenous communities are the most important social issues. Payment for additional infrastructure is a priority concern in Mareeba, this might be a result of the recent forced amalgamation and then voluntary de-amalgamation of the Mareeba Shire which has placed a burden on the rate payers. The environmental issues of concern are the protection of endangered species which is similar to Kuranda, however the other issue regarding the introduction of exotic species may reflect the biosecurity concerns of the farming community around Mareeba.

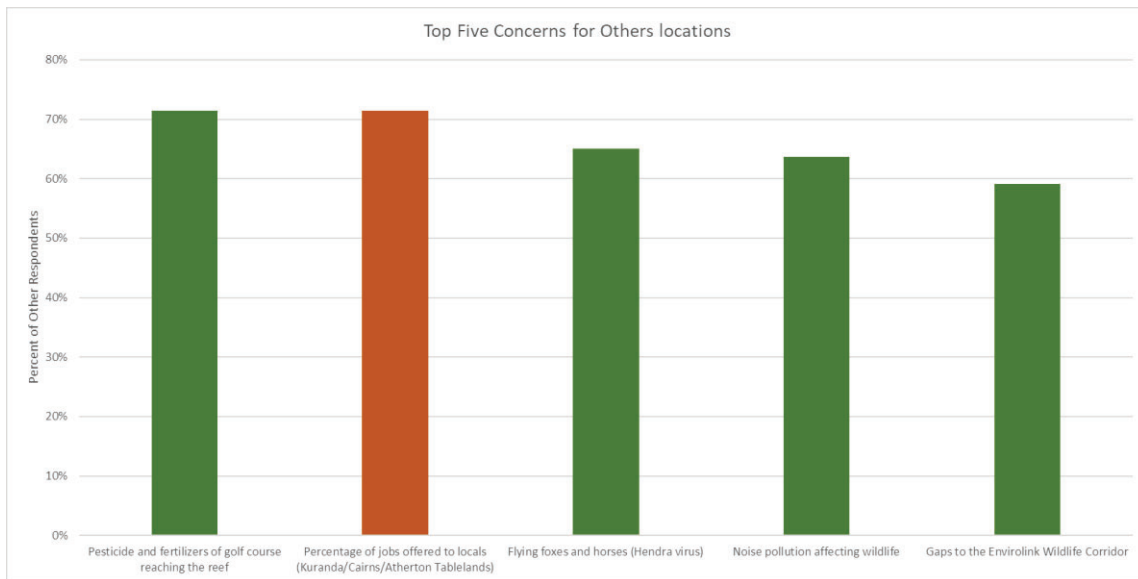


Figure 3.3-8: Top Five Concerns for Others (not from Kuranda or Mareeba) from Survey

Others who completed the survey were mostly from Cairns, their concerns reflect this coastal location as depicted in Figure 3.3-8. In particular, concerns regarding impacts on the Great Barrier Reef and the impacts on flying foxes which has been a topical issue in Cairns over the past few years. Local employment was the concern rated the second highest, this may reflect the high youth unemployment and the downturn in the construction industry in recent years.

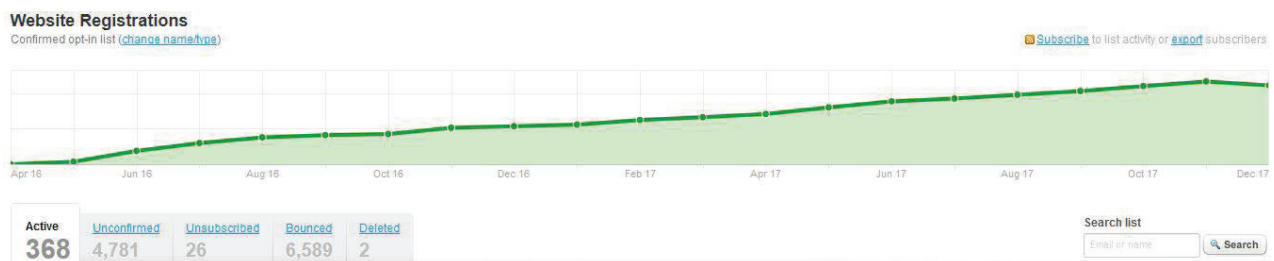


Figure 3.3-9: Number and trend in registrations on www.kur-world.com

The KUR-World website www.kur-world.com had 368 subscribers by the end of 2017, as depicted in Figure 3.3-9 who registered to receive the regular updates issued during the EIS process. Of these subscribers, 81 submitted comments or questions, of which 92% were positive and/or supportive of the project, 8% were not supportive of the project. Some submissions are presented in Table 3.3-3 and reflect the range of support and reasons for the project. The full list of comments with all identities removed is listed in Appendix B of this report. A further 62 submissions were made to the business register which will be followed up if the project is approved.

Table 3.3-3: Comments from KUR-World Website Submissions

Date	Quotation
27 th November 2016	<p><i>Hi there</i></p> <p><i>I just wanted to let you know that a lot of local Kuranda people are really supportive of your vision.</i></p> <p><i>It seems that you receive a lot of negativity from some people up here but let me assure you they don't speak for everyone, most of the negative people seem to be unemployed professional protesters.</i></p>

Date	Quotation
	<p><i>In my circle of friends, most of them are eager to your project to go ahead as we can see the great flow on benefits for the area.</i></p> <p><i>Keep up the good work and try not to let the vocal minority put you off this great project.</i></p> <p><i>Yours sincerely</i></p> <p><i>Kuranda</i></p>
11 th February 2017	<p><i>I am a 16 year old student who is currently living in Kuranda, actually quite close to where the Kur-world is planning to open. I personally believe that Kur-world would be of immeasurable benefit to the Kuranda region; It may bring growth, assist local small business, open job opportunities and bolster the pre-existing tourism that exists in the town.</i></p> <p><i>However, I understand that you are faced with a unwavering opposition. I have seen countless anti-Kur-world signs placed in my street, and have spoken to my parents about the benefit that Kur-world may bring, eventually convincing them to not hang a sign at the front of our house.</i></p> <p><i>With very persistent opposition from Kuranda locals, "hippies" and conservationists, how does Kur-world plan to pacify these people or provide a compromise to satisfy them? From a business perspective, I imagine it'd be extremely difficult to construct an eco-resort when faced with an opposing public sentiment.</i></p> <p><i>Thanks, - a big fan of the Kur-world plans</i></p>
29 th March 2017	<p><i>Just a letter of gratitude and support for all you are trying very hard to get going here in Australia, I hope you don't think all Australians are like the so called 'concerned citizens' that demonstrate trying to stop any developments. Seeing these people on the news and in the paper, make me ashamed to say they live in this country, probably on welfare by the look at them. I live at the Southern end of the Atherton Tablelands and very grateful to see someone is willing to have a go and get this area and country going again. All the best and I truly hope you are successful in all your ventures. Hopefully some others do the same. Congratulations and all the best</i></p>
26 th April 2017	<p><i>It seems that the minority group of Kuranda does not agree with the Kur world development. Whilst I uphold proper environmental planning, I feel the venture would bring much to the economic growth of Kuranda and the tablelands. I suspect if a compulsory vote was taken within the Kuranda region, there would be majority support for the venture, this support would be based on many factors including job availability and tourism growth.</i></p>
18 th June 2017	<p><i>I sent in an email registering my interest for employment. Construction. I am indigenous and live locally.</i></p> <p><i>Regards</i></p>
24 th September 2017	<p><i>To the Kur world team</i></p> <p><i>Firstly I am a big fan of the project and feel Kuranda needs projects like this to move forward, we aim to live in Kuranda sometime in the next few years. The second thing is I am hoping to help with the building of the project as I am a carpenter and machine operator with many years' experience on large construction mining projects in the Pilbara. I live in Cairns and welcome any information you may have on who may be the main construction contractor for the project.</i></p> <p><i>Kind regards</i></p>

Source: Appendix B- www.kur-world.com

3.4 Community Engagement for Public Disclosure

The Public Disclosure Phase is 30 business days and during this time the following stakeholder engagement mechanisms will be held. The frequency of the engagement and the stakeholder group that will be attended to is detailed in

Table 3.4-1 below.

Table 3.4-1: Stakeholder Engagement Mechanisms during Public Disclosure

Stakeholder Group	Frequency* and mechanism					
	Formal meetings	Open Day	Pop-up Stalls in various locations	Focus Group Discussions	Newsletters and Newspapers	Survey/Website/ Q&A
Project proponents, employees and contractors	C	B	A	C	B	C
Mareeba Shire Council	C	B		C	B	C
The Coordinator-General	C			C	B	C
EPBC	C			C		C
Aboriginal Parties	C	B	A	C	B	C
Neighbours	C	B	A	C	B	C
Local Community Groups	C	B	A	C	B	C
Local Business and Regional Industry Groups	C	B	A	C	B	C
Community Reference Group (CRG)	B	B		C	B	C

*Frequency: A) weekly B) once per public disclosure period; C) as required.

- Formal meetings will be held as required with Mareeba Shire Council, The Coordinator-General, Commonwealth EPBC, Aboriginal Parties, Neighbours, Local Community Groups, Local Business and Industry Groups as well as the Community Reference Group.
- An Open Day will be held at the proposed Project site where posters of the development and Fact Sheets will be available. The technical specialists will be available to answer questions from the public.
- Pop-up Stalls will be set up in Cairns, Mareeba and Atherton. These will be held weekly in different locations and the details publicised in local newspaper and on the project website.
- Information on how to access the draft EIS and how to provide comments will be provided in electronic newsletters and local newspapers.
- The website will continue to be available to receive submissions as well as input survey responses and the draft Question & Answers will be updated with current information from the completed EIS studies.

3.5 Community Engagement Post Approval

A program of engagement has been proposed for the Post-Approval phase as outlined in

Table 3.5-1

Table 3.5-1: Stakeholder Engagement Mechanisms Post-Approval.

Stakeholder Group	Frequency* and mechanism					
	Formal meetings	Open Day	Grievance Mechanism	Focus Group Discussions	Newsletters and Newspapers	Website Updates
Project proponents, employees and contractors	C	B	C	C	A	C
Mareeba Shire Council	C	B		C	A	C
The Coordinator-General	C			C	A	C
EPBC	C			C	A	C
Aboriginal Parties	C	B	C	C	A	C
Neighbours	C	B	C	C	A	C
Local Community Groups	C	B	C	C	A	C
Local Business and Regional Industry Groups	C	B	C	C	A	C
Community Benefits Fund Board	A	B	C	C	A	C

*Frequency: A) quarterly B) annual; C) as required.

- A Community Benefits Fund will be established if the project is approved and a Board will be established from local community group representatives. This Board will meet quarterly and make decision about the allocation of the funds in accordance with an agreed charter.
- Other Formal meetings will occur as required with government, indigenous, community and industry representatives.
- An Open Day will be held annually for local community groups, indigenous parties and neighbours to attend.
- A Grievance Mechanism will be established in accordance with Figure 3.5-1 and information detailed in the section below.
- A quarterly newsletter will be produced and issued via the website as well as placed in the local Kuranda newspaper.
- The website will be updated as required and submissions responded to as appropriate.

3.5.1 Grievance mechanism – complaints resolution

The grievance mechanism seeks to resolve KUR-World issues that might be affecting stakeholders. As stated before, all concerns and complaints are recorded; depending on the issue, appropriate mechanisms are used to address and resolve them. Two levels of issues have been established:

Level 1: Issue can be resolved directly between the project team and the complainant.

Level 1 issues are further broken down into four categories.

- Category A: Information request. For example: “Could I ride my horse on the property?”, “What will happen to my water supply?”. These issues are addressed in Newsletters, Fact-sheets and Q&A documents.
- Category B: Demand or complaint. For example: Neighbours complain about loud noise coming from the project site after working hours. These issues are consulted with the site manager and the project team. The complainant should have a response within 48 hours of the complaint being made.
- Category C: Accusations. For example: Neighbours complain about water quality decreasing on adjacent creeks; neighbours complain about clearing of vegetation in the project site. These issues are taken to the technical working group and/or to the Coordinator General or appropriate Government Department for advice. The complainant will have a response as soon as all the evidence has been gathered and advice has been received from the Coordinator General or the corresponding Government Department.
- Category D: Complaints not related to the project. For example: What’s the point of having a planning scheme if it may be completely disregarded by both Government bodies and Local Councils? These issues will be considered on a case by case basis, if needed complainants would be referred to the relevant authority.

Level 2: Issue cannot be resolved directly between the complainant and the project team. These issues may require a grievance committee or independent mediator. This mechanism will be developed if the project is approved.

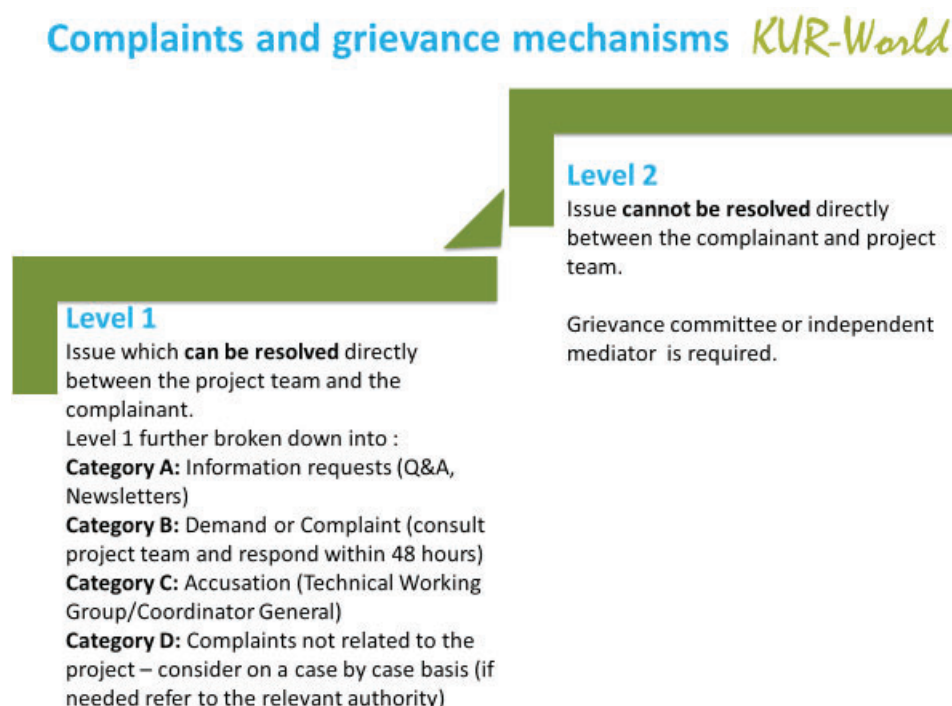


Figure 3.5-1: KUR-World complaints and grievance mechanism

4.0 SUMMARY

A stakeholder analysis and community engagement strategy was developed at the commencement of the EIS process, following release of the final ToR. Various mechanisms were designed to issue information and receive feedback from all stakeholders. These mechanisms were implemented and altered based on continuous engagement.

The summary of all engagements is included in this report and the key concerns of various local stakeholder groups outlined in the data.

These concerns and issues have been reported regularly to the project technical advisors and project manager to enable changes to the Concept Master Layout and the EIS studies.

Based on the effectiveness of these engagement mechanisms a program has been developed for the Public Disclosure and Post-Approval phases.

5.0 REFERENCES

Eden C. and F. Ackermann. 1998. *Making Strategy: The Journey of Strategic Managment*. London: Sage Publications

The Department of State Development 2016 *Draft Social Impact Assessment Guideline* The Coordinator-General.

6.0 APPENDIX A – GENERAL ENGAGEMENT SCHEDULE DURING EIS PROCESS

KUR-World Integrated Eco-Report Stakeholder Engagement Plan Schedule commencing October 2016					
General objectives : <ul style="list-style-type: none"> Promote open lines of communication between the project and the local community. Ensure members of the local community are informed about important issues affecting them. Ensure community members' knowledge, experience and perspectives are considered. Encourage positive relations between the project and the local community based on mutual trust and understanding. Manage expectations and build consensus. Alert the project to community issues, concerns and grievances at the earliest stage. 					
Engagement mechanisms <ul style="list-style-type: none"> Formal meetings: regular meetings to report progress and address important issues. Public forums: open days for the general public to present information, answer questions and record community concerns. Kuranda Pop-up stall: to answer questions and obtain feedback from locals verbally and via collection of issues/concerns/interest forms. Focus group discussions: presentations at regular or special meetings (as required). Newsletters: to provide regular project updates. Issued to registered users and included in local newspapers. Webpage: includes general information regarding the project and electronic newsletter, e-blasts, issues/concerns/interest form, regular project updates and the Community Reference Group meeting minutes. 					
Stakeholder	Category	Mechanism	When /Mechanism	When /Mechanism	When /Mechanism
Internal:	Beeser & Ocean Developments Pty Ltd	1 – Formal meetings	Mechanism 1: Fortnightly - From October 2016	Mechanism 1: As required	2018 To be Advised if proposal is approved
	Sustainable Solutions Global Pty Ltd	1 – Formal meetings	Mechanism 1: Fortnightly - From October 2016	Mechanism 1: As required	To be Advised if proposal is approved
	ARUP	1 – Formal meetings	Mechanism 1: Fortnightly - From October 2016	Mechanism 1: As required	To be Advised if proposal is approved
	Natural Resource Assessments Pty Ltd	1 – Formal meetings	Mechanism 1: Fortnightly - From October 2016	Mechanism 1: As required	To be Advised if proposal is approved
Government:	Mareeba Shire Council	1 – Formal meetings 2 – Public forums 4 – Focus group discussions 6 – Webpage	Mechanism 1: as required Mechanism 2: as required Mechanism 4: as required Mechanism 6: Continuous updates.	Mechanism 1: as required Mechanism 3: as required Mechanism 4: as required Mechanism 6: Continues updates.	2018 To be Advised if proposal is approved
	EPBC - Department of Environment and Heritage Protection	1 – Formal meetings	Mechanism 6: Continuous updates.	Mechanism 1: as required	To be Advised if proposal is approved
	Co-ordinator General	1 – Formal meetings	Mechanism 1: as required	Mechanism 1: as required	To be Advised if proposal is approved
		6 – Webpage	Mechanism 6: Continuous updates.	Mechanism 6: Continuous updates.	2018 To be Advised if proposal is approved
Community	Community Reference Group	1 – Formal meetings 4 – Focus group discussions 5 – Newsletters 6 – Webpage	Mechanism 4: bimonthly Mechanism 6: Continuous updates.	Mechanism 1: with specific members, as required. Mechanism 4: February 15, May 3, June 21, August 16, October 18, December 20. Mechanism 5: Fortnightly Mechanism 6: Continuous updates.	2018 To be Advised if proposal is approved
Traditional Owners (TO)		1 – Formal meetings 2 – Public forums 3 – Kuranda Pop-up stall 4 – Focus group discussions 5 – Newsletters 6 – Webpage	Preliminary research and requests for proposal of appropriate sub-consultants to start the engagement process.	Mechanism 1: DTAC (3/02); TO (19/02); organization and planning of fieldwork (21/03, 23/03, 25/03); fieldwork (22-24/03); CRG meetings. Mechanism 2: 18/02; 3/06; 26/08. Mechanism 3: Fortnightly starting in March. Mechanism 4: Focus group discussions: KUR CHMP Sub Committee (12/03), organization and planning of fieldwork (17/03, 20/03), Details of CHMP (27/03, 28/03). Mechanism 5: Fortnightly Mechanism 6: Continuous updates.	To be Advised if proposal is approved
Neighbours		1 – Formal meetings 2 – Public forums 3 – Kuranda Pop-up stall 5 – Newsletters 6 – Webpage	Mechanism 1: CRG meetings Mechanism 2: as required Mechanism 5: Fortnightly Mechanism 6: Continuous updates.	Mechanism 1: CRG meetings Mechanism 2: 18/02; 3/06; 26/08. Mechanism 3: Fortnightly starting in March. Mechanism 5: Fortnightly. Mechanism 6: Continuous updates.	To be Advised if proposal is approved
NGOs and local Community Groups		1 – Formal meetings 2 – Public forums 3 – Kuranda Pop-up stall 5 – Newsletters 6 – Webpage	Mechanism 1: CRG meetings Mechanism 2: as required Mechanism 5: Fortnightly Mechanism 6: Continuous updates.	Mechanism 1: CRG meetings Mechanism 2: 18/02; 3/06; 26/08. Mechanism 3: Fortnightly starting in March. Mechanism 5: Fortnightly. Mechanism 6: Continuous updates.	To be Advised if proposal is approved
Local business and Regional Industry Groups		1 – Formal meetings 2 – Public forums 3 – Kuranda Pop-up stall 5 – Newsletters 6 – Webpage	Mechanism 1: CRG meetings Mechanism 2: as required Mechanism 5: Fortnightly Mechanism 6: Continuous updates.	Mechanism 1: CRG meetings Mechanism 2: 18/02; 3/06; 26/08. Mechanism 3: Fortnightly starting in March. Mechanism 5: Fortnightly. Mechanism 6: Continuous updates.	To be Advised if proposal is approved
International NGO's and Regional Community Groups		2 – Public forums 3 – Kuranda Pop-up stall 5 – Newsletters 6 – Webpage	Mechanism 2: as required Mechanism 5: Fortnightly Mechanism 6: Continuous updates.	Mechanism 2: 18/02; 3/06; 26/08. Mechanism 3: Fortnightly starting in March. Mechanism 5: Fortnightly. Mechanism 6: Continuous updates.	To be Advised if proposal is approved

7.0 APPENDIX B – KUR-WORLD WEBSITE SUBMISSIONS

KUR-World Website Enquiries		
No.	Created	Comments
1	11-12-17	I am an analyst at a private equity office in Hong Kong. I prefer not to disclose our identity until warranted. However, I wish to speak with Mr Lee about investment opportunities in Kur World and further understand his vision going forward. Thanks and regards.
2	27-11-17	Hi Mark, I missed out on registering your phone number. Can you please email me your phone number so that I can get in contact with you. Kind regards,
3	16-11-17	Will KUR world impact on Warril Drive in any way ?
4	09-11-17	Attention Business Development I currently have a great opportunity to expand on your growing tourist business on the Atherton Tablelands. Could you please forward my contact details to the correct person in relation to the potential purchase of a well known agritourism operation. Regards
5	30-10-17	My husband and I run a droughtmaster herd on 220 acres (89 ha) at Julatten. The property is outstanding and is often referred to by the locals as the jewel of Julatten. Julatten is situated half an hour from Port Douglas and one hour from Cairns. My husband and I have almost reached retirement age and will be marketing our property in the near future. I am giving you this heads up information in case you may wish to expand your enterprise because I believe our property would slot nicely into your portfolio. Sincerely
6	26-10-17	Hi Ken, I am getting in contact to see if we can cooperate with you. I lived in China about 15 years as well.
7	09-10-17	Good day, How does a local person go about seeking employment during the construction? Regards,
8	05-10-17	Good afternoon, We believe Mr Lee has purchased properties on the north side of Hilltop Close Kuranda, and may have interest in further acquisitions. We plan to sell our quality home which is comprised of 4 bedrooms, 2 offices and 2 .5 bathrooms. This property, positioned on 3.5 acres, offers excellent views of the future Kur World development. This home was built by and purchased from the Builder who performed many of the renovations on No 10 Hilltop Close, which we understand was most recently purchased by Mr Lee. Would Mr Lee be interested in discussing this property prior to it being listed on the real estate market, in the coming weeks? Thank you for your consideration, I can be contacted on Yours sincerely,
9	30-09-17	Dear Manager, My interest is in a position working in your spa as a remedial massage therapist. With 2700 hours schooling and thirty years experience I am well qualified. Can you kindly notify me when this position might be available. Many thanks,

Stakeholder, Community Consultation and Engagement Action Plan

10	24-09-17	To the Kur world team Firstly I am a big fan of the project and feel Kuranda needs projects like this to move forward, we aim to live in Kuranda sometime in the next few years. The second thing is I am hoping to help with the building of the project as I am a carpenter and machine operator with many years experience on large construction mining projects in the Pilbara. I live in Cairns and welcome any information you may have on who may be the main construction contractor for the project. Kind regards
11	20-09-17	Please can you send me a master plan as the one on the website is illegible.
12	16-09-17	Can you please send me contact details. I am a local doctor and would like information regarding who to approach re the medical suites, health and wellness. Kind regards
13	29-08-17	I am seeking a contact number/email to arrange for Kur-World to provide an update at our next Mareeba Chamber of Commerce luncheon in September. Contacts that I currently have are not responding. Regards,
14	23-08-17	Hi, My wife and I recently moved from Adelaide to Kuranda. We have purchased a Unit at the old Kuranda Resort and Spa on the Kennedy Highway. I am a retired Police Officer and my wife is a retired Nurse. Not long after arriving almost 100% of the people we met stated don't buy into the last resort (name for it amongst locals) it is a haven for druggies and petty crims. Long story short we bought in anyway. I have been following the controversy over your development and it occurred to me some time ago with the amount of money you are spending a miniscule amount would buy most of the old resort. As a local Police Officer I met not long after arriving stated it needs a complete clean out and start again The PR kudos would be appreciated by the locals as it has been a problem for them for some time. Accommodation for your workers 10 minutes from the development would also have benefits. If you need more information re the owner and his traits contact me by all means. Cheers
15	11-07-17	Where can I find a map showing the boundaries of the Kur World property.
16	11-07-17	I am wanting to talk to your marketing manager re the Branding and positioning of this development. My company has been involved in many mixed use tourism developments both in Australia and off shore. I believe we can add value to this project and some direction in adding value. Thank you and I look forward to hearing back from you.
17	08-07-17	I would like to receive any updates for this development
18	30-06-17	Greetings. I was wondering if you could send me through any information confirming funding for the resort near Kuranda.
19	23-06-17	Hi, I was wondering if you have a definite business in line for the day spa yet? Thanks

20	18-06-17	I sent in an email registering my interest for employment. Construction. I am indigenous and live locally. Regards
21	05-06-17	Cairns Airport has recently released its Expression of Interest (EOI) for the exciting new leasing opportunity in the development of a Northern Queensland dedicated helicopter precinct on Cairns Airport's land holdings. The proposed Helicopter Enterprise Precinct (HEP) will consolidate all regional helicopter operations into a single dedicated precinct on the eastern side of the airport likely to be in a staged approach as the airport grows to provide Northern Queensland's future and sustainable capacity for mission-critical helicopter support and a range of services including: tourism charters, emergency medical, search and rescue, surveillance operations, law enforcement, aerial mapping/photography, mineral exploration, firefighting and marine pilot transfer, utility services, pilot training (flight simulators), aircraft engineering, maintenance/electronic technicians and advanced composites manufacturing. The link to the EOI document is attached for your information. http://www.cairnsairport.com.au/business/development-opportunities/expressions-of-interest/ If you have any queries please do not hesitate to contact me. regards Linda.
22	03-06-17	I am a professional Landscape Gardener, have just finished a 2 year contract with major tourist park and am looking for full time employment. Are there any upcoming vacancies in my field at Kur-World? Please email me. Thankyou. Regards
23	02-06-17	I am the President of the Mareeba Golf Club, and I am very concerned about the effect the Kur-World golf resort will have on your nearest golfing neighbour. Has this been a consideration in your development ? I would be Lee to meet with you to discuss this. President MAREEBA GOLF CLUB
24	01-06-17	I have heard there is an Open Day this Saturday. I would like to attend with my wife. Could you please send details to Thanks and Cheers,
25	31-05-17	I would like to register for two for the open day on Saturday 3rd of June. 2.00 to 5.30

26	17-05-17	<p>To whom it may concern, I previously submitted this request on the 12 December, 2016 without receiving any response, therefore can someone please contact me on 0439981552 asap:</p> <p>Myself & my business have long term social & business interests in the Kuranda area dating back over 30 years and so I would like to attend your public open day of other appropriate forums that you may determine.</p> <p>NB: As I said above, I have some existing business interests in the area including conservation management as the former QPWS Senior Ranger for the region & some other commercial tourism interests since establishing my core business Investors In Nature Pty Ltd (IIN) 12 years ago. Please see a copy of my IIN business overview attached fyi.</p> <p>In this regard I would like to introduce my self & business to relevant Kur World management and see if there might be some mutually beneficial cooperative relationships that we may consider.</p> <p>Please advise.</p> <p>Regards,</p>
27	14-05-17	Looking for cattle working part time near southern end of tablelands.
28	11-05-17	<p>Hi Ken and crew</p> <p>My name is x and I run a local music promotions business called Pitmole Productions. We recently put on Revamp the Amp and we have Wolfmother coming up playing at the Kuranda Amphitheatre. I am interested in discussing sponship from Kurworld at our concerts and events. I see this as a mutually beneficial partnership in which Kurworld can gain some support through the power of live music.</p> <p>If you would be interested in this I am available to come and discuss our business and the ideas I have in working with you.</p> <p>Regards</p>
29	03-05-17	<p>Good info. Lucky me I found your site by chance (stumbleupon). I've bookmarked it for later!</p> <p>http://educationpoint.eu</p>
30	26-04-17	It seems that the minority group of Kuranda does not agree with the Kur world development. Whilst I uphold proper environmental planning, I feel the venture would bring much to the economic growth of Kuranda and the tablelands. I suspect if a compulsory vote was taken within the Kuranda region, there would be majority support for the venture, this support would be based on many factors including job availability and tourism growth.
31	06-04-17	Who do I contact to submit an Expression of Interest for the Medical Retreat?
32	29-03-17	<p>Just a letter of gratitude and support for all you are trying very hard to get going here in Australia, I hope you don't think all Australians are like the so called 'concerned citizens' that demonstrate trying to stop any developments. Seeing these people on the news and in the paper make me ashamed to say they live in this country, probably on welfare by the look at them. I live at the Southern end of the Atherton Tablelands and very grateful to see someone is willing to have a go and get this area and country going again. All the best and I truly hope you are successful in all your ventures. Hopefully some others do the same.</p> <p>Congratulations and all the best.</p>
33	24-03-17	<p>God Morning,</p> <p>I dropped by yesterday afternoon and left a property brochure with a USB-stick on your porch. I am selling houses in Kuranda. This one is a big, beautiful mansion . It maybe of be of interest to someone of you.</p> <p>Kind regards and best of luck with truly interesting project.</p>
34	23-03-17	Can you please send me a hard copy of the Master plan Please. I am in favor of the development.

35	23-03-17	<p>Good afternoon,</p> <p>My name is x and I am the Business Development Manager for TAFE Queensland TAFE (TQN). Y, General Manager and I were hoping to arrange an appointment with management to discuss training requirements for your organisation and to run through the capability of TQN. Being the largest and most experienced education provider in North Queensland we are hoping to develop a relationship with KUR-World and become a preferred supplier for training for your organisation.</p> <p>If you are interested in meeting to have a preliminary discussion please contact me on</p> <p>Regards</p> <p>TAFE Queensland North</p>
36	23-03-17	<p>Hi , I got a house for sale in Kuranda- Big & Beautiful. I been at your place today at 3:15pm and left an information package on the table. Kind regards</p>
37	23-03-17	<p>Hi there, I am a local business(kuranda Range Nursery,est 1987) that sees development from all angles.As with projects such as Sky Rail and Kur-World, I believe education is the key to conservation(Sky Rail certainly had its initial detractors too). I am sure Kur-World will follow all requirements and thus has my support. My business is primarily clonal propagation of plants. I would think I may have some plants lines that you could use in your landscaping department and certainly have some lines not available in the local region as most of my stock goes south and interstate. If I can be of help, please dont hesitate to contact me.</p>
38	17-03-17	<p>I would like to congratulate and welcome Reeve and Ocean Pty Ltd for the KUR-World project. I am disappointed with the opposition demonstrated toward your development. As per the advertisement in the March edition of the Kuranda paper, this anti KUR-World group say they want sustainable, controlled and sensitive development in tune with their expectations and by this they mean:-</p> <p>No to your residential subdivision proposal,</p> <p>No to new shopping centres,</p> <p>No to 500 Student Villas.</p> <p>I ask how can they want to work with you by saying "NO"</p> <p>This attitude certainly does not give me confidence about their sincerity for such matters. Mr X referred to Kuranda as a 'Village in the Rainforest' if you were to view the the first settlement photographs you will note that the rainforest was decimated. Modernisation and progress if often initially met with opposition. A good example of this was when Christopher Skase wanted to build a world class resort in Port Douglas approximately 30 years ago, if this development failed I don't think we would have all the benefits of the existing tourist industry today for that region.</p> <p>Be advised that there are people who welcome the development and after reading Ms Y letter to the editor I suppose I am classified as a 'Local Judas'</p> <p>It is good that their points of opposition are published, this gives you the information to do the research to validate your proposal to calm the ripples in the pond.</p> <p>Please keep me informed with your updates.</p> <p>Kind regards,</p>
39	10-03-17	<p>How dare your website promote Kurworld as working with Nature when you have already CLEARED 40 acres of prime cassowary rainforests in the heart of the Kuranda region.</p>

40	28-02-17	<p>Hello. Im a local of 12 yrs. I love kuranda and the lifestyle it provides. I SUPPORT KURWORLD.</p> <p>I live nearby on Myola rd, i work in tourism in Kuranda Village, my son attends Kuranda school and i support local shops and businesses. I also respect the environment and indigenous culture and those who work for their preservation.</p> <p>I am not unique in this community in being excited about kurworld. Myself, like others, choose to keep our opinions to ourselves to avoid pointless debates with Stop Kurworld campaigners.</p> <p>I could put a sign on my fence expressing my support in response to the "STOP KURWORLD" signs i see as i drive around my town but it would make me unpopular with a small but very vocal group.</p> <p>All the best with your venture.</p> <p>Local support is alive and growing</p>
41	18-02-17	<p>Hi, I was at the open day today and speaking with Mark Lawson about the cattle side of things. He was gonna introduce me to John but he got busy and I had to go. So I am just trying to get my contact details to him.</p> <p>Cheers</p>
42	18-02-17	<p>I plan on being at the Kuranda High School parking lot to meet the bus and join in the festivities. Please do not include me on your catering list.</p>
43	16-02-17	<p>I would like to register for the weekend visit as mentioned in the Cairns Post Wednesday.</p>
44	15-02-17	<p>Is it still possible to put names down for Saturday's Open Day? Myself, x and y would like to attend. Please advise by email.</p> <p>Thank you.</p>
45	11-02-17	<p>I am a 16 year old student who is currently living in Kuranda, actually quite close to where the Kur-world is planning to open. I personally believe that Kur-world would be of immeasurable benefit to the Kuranda region; It may bring growth, assist local small business, open job opportunities and bolster the pre-existing tourism that exists in the town. However, I understand that you are faced with a unwavering opposition. I have seen countless anti-Kur-world signs placed in my street, and have spoken to my parents about the benefit that Kur-world may bring, eventually convincing them to not hang a sign at the front of our house. With very persistent opposition from Kuranda locals, "hippies" and conservationists, how does Kur-world plan to pacify these people or provide a compromise to satisfy them? From a business perspective, I imagine it'd be extremely difficult to construct an eco-resort when faced with an opposing public sentiment. Thanks, - a big fan of the Kur-world plans</p>
46	07-02-17	<p>Dear Sir, North Queensland Rodeo Entertainment is a professional bullriding company that holds events in North Queensland. 2017 sees the return of their extreme bull riding series of which will see the toughest cowboys take on the rankest bucking bulls in the country. We are looking for a prestige series partner for 2017 and beyond and would like the opportunity to present to your business this fantastic opportunity. Thanks in</p>
47	06-02-17	<p>Perhaps if you don't have time to reply to my email, you could call me please???</p>
48	06-02-17	<p>I have two properties in Punch Close which backs onto Kurworld. I would very much like to attend your Neighbours' function, but have had no success in speaking to anyone about it. Should my husband Peter be home in time from work in Cairns, he would be keen to attend as well. many thanks.</p>
49	05-02-17	<p>I live on Boyles Rd and would like to attend the meeting for neighbours, could you please let me know the time and location.</p> <p>Thank you,</p>

50	04-02-17	Attn: Mr Ken Lee, hello, my name is x, and I have a locally based environmental restoration company. I would like the opportunity to talk to you about any environmental restoration /rehabilitation projects, which could be very beneficial for your property. i also have extensive experience with Production Horticulture. I can be contacted on the above phone or email. i look forward to the opportunity for a discussion. Regards,
51	04-02-17	http://www.frogsafe.org.au This would be something great to incorporate into Kurworld. A frog hospital/conservation plus could be a tourist attraction like Butterfly World in Kuranda. In between when a place could be available for them you could support them. I don't know very much about them beyond what I have read in the papers over the years but I know they have struggled to stay afloat and to get funding.
52	03-02-17	Do you have any idea what the word Kur means in english...from the urban dictionary "penis, dick, love stick" I hardly think this is a suitable title for a resort unless of course?
53	02-02-17	Are you on Facebook, so we can help support what you are doing, for local jobs etc
54	02-02-17	Hello Ken Lee,I am a Kuranda resident & I am looking for work.I was born & raised in Far North Queensland. I grew up on a horse farm in Malanda. I love FNQ & I am very proud to call it my home. I have an Accounting degree with high distinctions. I love numbers & accounting. I have 20 years experience of working in both the private & public sectors. I have also worked in Tourism. I am a people person.I am a very loyal employee hence I come with very good references.I really want to work locally for a business/cause that I am passionate about. We have an organic permaculture farm in Speewah. We have 150+ fruit trees and a lots of vegies. We supply to Rustys weekly. I love animals and I am a registered wildlife rescue carer. I have rescue wallabies at my farm. I am very excited about Kur-World & what it will do for our local economy, people & area. I would welcome an opportunity to meet with you should you be looking for someone to assist in your venture.Regards
55	31-01-17	Hello, I was reading in the Mareeba chamber of commerce magazine that I could register my business with you. We currently own and operate Priceline Pharmacy Mareeba and Mareeba Discount Drug Store. If we can be of any help let us know. Thanks
56	29-01-17	Hi, I was wondering if you were looking for employees for your KUR-Cow properties? If so my husband and I would be interested along with our friend. Thank you
57	24-01-17	I wanted to contact your marketing manager to let Kur-World know about our Holidays with Kids publication and website Can you supply a telephone number and email address Many Thanks

58	03-01-17	<p>Hi</p> <p>My wife and I own a premium 180 acre cattle fattening and grazing property at Mungalli at the top of the Palmerston Hwy range. We are about to put this property on the market for sale and would like to see if your organisation has an interest in purchasing the property prior to it going to market.</p> <p>BEATRICE PARK</p> <p>Beatrice Park is immaculately presented with 10 grazing cells of improved pastures which all have access to spring water in each paddock. Currently the property holds 35 head of drought master heifers with a new bull servicing the herd and capacity to run up to 70 head of cattle. There are also comprehensive undercover cattle yards with power and a loading ramp and a large powered shed. On top of this there is a nearly new four bedroom house with two bathrooms and toilets. The property has frontage to both the Palmerston Highway and the Beatrice River and has several natural springs that provide year round water.</p> <p>Please contact me by email if a representative of your organisation wishes discuss any prospective business opportunities particularly purchasing this property.</p> <p>Kind regards</p>
59	28-12-16	<p>Hi,we are locally day tour company and would like to visit for seeking opportunities to our future day tour development. Our guest mainly Chinese but not limited to just Chinese . If possible we shall arrange a time to meet . Thanks</p>
60	21-12-16	<p>I represent a Cairns based family owned quality Furniture Removals group (A & R Removals), who are members of the Australian Movers Group, with fully operational facilities in all capital cities and strategically located regional centres throughout Australia. Our core business is household and Commercial relocations within Australia and throughout the world. We also specialize in Furniture, Fittings and Equipment Installations for Major Hotel and Resort developments. I am inquiring if there may be opportunities to assist KUR-World with these services in their amazing new developments. We can arrange transport of FF&E direct from overseas manufacturers to Cairns, for consolidation and installation into your new North Queensland developments.</p>
61	16-12-16	<p>would you like your resort to have the Greenest credentials for water waste and energy? We use parabolic mirrors and bio-digesters to obtain your own potable water and energy and clean up the sewerage to give back up power and fertilizer for the pastures. Please contact x and you will silence the greenie opposition.</p>

62	14-12-16	<p>Firstly Congratulations on this exciting new development, what a Great addition to the area! The reason for my email is that I wanted to see if you were interested in acquiring some Office space in the main Commercial area of Kuranda. I am Private Mortgage Lender and live full time in The USA, we lent money on the construction of this new Office / Retail Commercial building which is Absolute Prime Commercial space in Kuranda, it is the very first property you see when driving into the main street of Kuranda, it can never be built out so it has incredible marketing potential and street appeal. The company we lent the money to went into liquidation and we foreclosed on the property and have had control of it for the past few years. We have been leasing out the individual units and whilst it does have a good return and is always 100% leased, I am not a Landlord and being so far away in The USA makes it hard for me to manage and the time is right for me to sell it. We are about to market it to some Sydney investors but thought we would contact you first. The Property consists of 4 individual units 80m2, 40m2, 40m2 & 120m2 Total area 280m2. They can be very easily converted into one space or any combination of the area that a new owner desires. All 4 units are currently leased out to individual tenants but are on relatively short leases and my thoughts were that this property would be an ideal base for your company while you are in the planning stages of your development. The 4 units are on one Title but can be easily Strata titled if desired. I am sure you will appreciate the fact that what you bring to the Kuranda area will have a significant impact on the value of Real Estate in the area so if you were interested in purchasing the 4 units on one title we are only looking to recoup the principle that we lent on the development which is \$700,00 on a Value of \$1,090,000. If you are not in the market to purchase we do have one lease of 80m2 coming available early 2017, it is the only one that will be available soon as they usually lease out quickly so please let me know if you are interested in either a purchase or lease. We have clauses in the leases that do allow us to give 30-60 days notice for the tenants to vacate if you required vacant possession for a purchase.</p> <p>If you could reply even if you are not interested at all just so I know you did receive this email.</p> <p>Kind Regards</p>
63	13-12-16	<p>I am wanting to forward my resume to Kur-Cow. I reside in Chilverton (in between Millaa Millaa & Ravenshoe), I am looking for full time administration work. I have noticed that Kur-Cow now has properties at Ravenshoe & Millaa Millaa. Any contact information would be helpful.</p> <p>Kind Regards</p>
64	11-12-16	<p>Hi, My sister and I own the 80 acre property next door to the proposed Kur-World development. We are at 27 Myola Road. our property has the Warryl Creek running through it, plus 5 natural springs that feed the creek. I just wanted to touch base with you and ask that you keep us informed of what is proposed and if there is any help or information we can offer. Our family has owned the property since 1964. You can contact me through the above email, or phone number. Thank you</p>
65	06-12-16	<p>do you require property to rent for senior project managers on long term basis I have a beautiful up market property which will soon be available not far from your project</p>

66	27-11-16	<p>Hi there,</p> <p>I just wanted to let you know that a lot of local Kuranda people are really supportive of your vision.</p> <p>It seems that you receive a lot of negativity from some people up here but let me assure you they don't speak for everyone, most of the negative people seem to be unemployed professional protesters.</p> <p>In my circle of friends, most of them are eager to your project to go ahead as we can see the great flow on benefits for the area.</p> <p>Keep up the good work and try not to let the vocal minority put you off this great project</p> <p>Yours sincerely</p> <p>Kuranda</p>
67	25-11-16	<p>Hi. I live just down the road from the site and was wondering what access the community will have to the facilities? Will the adventure activities/university/shopping etc be open to all? Respectfully</p>
68	22-11-16	<p>Hello.</p> <p>I have just submitted my business into the KUR-world Business Register. However, I did not have enough space down the bottom to say everything I wanted.</p> <p>I am excited about KUR-world coming to the area. It will be great for the local community to have a business of this scale operating, and I would love to be a part of it.</p> <p>I have plenty of diverse experience, and I excel at anything I put my mind to. I have a permaculture farm in Speewah which supplies organic produce to a stall at Rusty's Market. I am the owner/director/lead dancer of PYROTECHNIQUE - fire dance theatre, which has been entertaining corporate clients for over 20 years. I have been teaching English as a second language to foreigners for 16 years, and I can speak 5 languages (English, Vietnamese, Spanish, and 2 dialects of Chinese). On top of all that, I am very practical and handy at building and fixing things. I am a very fast learner and great at problem solving.</p> <p>I can easily get work in Cairns, but my priority is to work close to home.</p> <p>Regards,</p>
69	03-11-16	<p>hi there, very interested in connecting with you about the kur world project and a proposal I have to include some adventure activities including BMX and MTB riding</p>
70	26-10-16	<p>My childhood was a sheep and cattle station in the outback. My career 17 years young is a senior project manager specialising in hotels and resorts. My life is the best of both worlds. To be able to bring my life experiences to the KUR-World development would please me immensely.</p>
71	09-10-16	<p>Hi I would like to enquire about possible landscaping opportunities for this exciting and challenging new venture. I have previous experience in managing the landscape department of a major 5 star resort in Broome, Western Australia, a world known winery in Margaret River, Western Australia and currently coordinate a parks and gardens department for a shire in Northern Queensland.</p> <p>I look forward to sending you my resume.</p> <p>Hoping to hear from you in the near future.</p> <p>Regards</p>

Stakeholder, Community Consultation and Engagement Action Plan

72	05-10-16	Hi, What is the best email for you to use? Cheers
73	27-09-16	We have some land for sale off Boyles Rd which backs onto your property. If you are interested please contact me on above number or email
74	26-09-16	No enquiry, just want to show some support, i hope this goes ahead despite the obstacles. I live on Oakforest rd and i welcome a development like this.
75	21-09-16	Dear Sir I would be delighted to receive the contact details of your project manager please. Kuranda Group is a local company who's local management has vast commercial management experience in large world class development projects. We would like to discuss our credentials which includes civil construction, landscaping, tree works and amongst other things risk mitigation and remedial works of environmental impacted projects. We market leaders who are not only sensitive of others wants and needs but are also great supporters of regional development and growth. I would be grateful for the contact information and I look forward to hearing from you. Kindest regards
76	12-09-16	I live in Kuranda and just want to say good on you!! I think this will be a brilliant project, bring lots of tourists and is just what we need. I know there is a lot of negative feedback around but I just want to say Well Done!!! keep going your plan looks great! From a FAN Good luck with it all.
77	08-09-16	The name you have chosen 'KUR' has unfortunate connotations, as you will see in the Shorter Oxford English dictionary. The word 'cur' which is the same pronunciation refers to an ill-bred dog - a surly, snappish, cowardly fellow. Please change it, the current name isn't in your best interests. Kind regards
78	05-09-16	Dear Sir/Madam, I am making inquiry as to whether there are employment opportunities presently at KUR-world. At the moment I am working at Blackmountain Station for Dawson's group of companies. I have extensive experience in cattle, fencing, machinery, garden maintenance. Resume available. Yours faithfully,
79	27-08-16	I am the Regional Manager for Origin Energy in Cairns. In Cairns Origin has the capability to supply power through LP Gas, Solar and Electricity. Origin also partners with Yanmar for all Air-Conditioning and hot water plants. Please feel free to get in touch and we can show you what we can do at Origin to meet your needs.
80	20-08-16	I'm a veteran in the guest experience / resort industry - with focus on development and integrating man with nature (experience/environment/built). I would like to see if you need some assistance in framing, organizing, and delivering your vision. Take a look at https://my.linkedin.com/in/rickwaterhouse or contact me directly. Available to relocate immediately. Cheers,
81	17-08-16	Pretty sad that NO one in Kuranda wants it to happen and believe the KUR is for kursed... because it will never be successful.