

Attachment A RfPC9 Consultation Report



Environmental Impact Statement

Request for Project Change 9
Consultation Report

Date: *March 2021*

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Consultation Report

This report outlines consultation undertaken by the Cross River Rail Delivery Authority (the Delivery Authority) during and following the Request for Project Change 9 (RfPC9) notification period and summarises feedback the project team received. Consultation activities undertaken during this period met the requirements of the Coordinator-General.

Introduction and background

The Cross River Rail Delivery Authority (the Delivery Authority) was established under the *Cross River Rail Delivery Authority Act 2016* (Qld) and is the proponent for the Cross River Rail Project (CRR Project). The Project is a declared coordinated project for which an Environmental Impact Statement (EIS) is required under the *State Development and Public Works Organisation Act 1971* (SDPWO Act).

The EIS for the CRR Project (2011 EIS) was evaluated by the Coordinator-General, who recommended the Project could proceed, subject to the Imposed Conditions in the evaluation report dated 20 December 2012. Since the 2012 evaluation report, ten Requests for Project Change (RfPC) have been submitted. Changes have been evaluated for eight requests.

The Evaluated Project is the authorised CRR Project as described in Condition 1 of the Coordinator-General's Project Wide Imposed Conditions.

The current Evaluated Project is a 10.2km rail line between Dutton Park and Bowen Hills, including 5.9km of twin tunnels under the Brisbane River and Brisbane central business district (CBD) and four new high-capacity underground stations at Boggo Road, Woolloongabba, Albert Street, and Roma Street. The Evaluated Project also includes an upgrade to Exhibition and Dutton Park stations, and the stations between Fairfield to Salisbury.

As a result of ongoing detailed design and construction planning processes, changes are proposed between Dutton Park and Boggo Road stations associated with the Southern Portal Area works. These changes are explained in the RfPC9 documents and referred to as Proposed Changes.

RfPC-10 has recently been submitted in relation to haulage hours in the Brisbane CBD and is excluded from the scope of this report.

The Coordinator-General publicly notified RfPC9 between 28 November 2020 and 5pm on 24 December 2020.

Consultation objectives

A range of consultation activities were undertaken which aimed to:

- Inform the community and key stakeholders of RfPC9;
- Communicate the RfPC9 process, including how to provide a submission to the Coordinator-General.

RfPC notification and consultation period

The Coordinator-General publicly notified RfPC9 on 28 November 2020 and required the RfPC9 documents be available for public review and comment between 28 November and 24 December 2020. A range of activities and materials were utilised throughout the consultation period, outlined below.

Public Display

All three volumes of the RfPC report were published on the Coordinator-General's website. The Cross River Rail website also featured a "Request for Project Change" page. Hard copies of the report were made available at the Cross River Rail Experience Centre in the Brisbane CBD.

Print media and advertising

Details on how to make a submission to the Coordinator-General on changes to the CRR Project was published in the Courier Mail by the Coordinator-General's office on Saturday 28 November 2020. A copy of the advertisement is included in Appendix 1.

Social Media

The Delivery Authority promoted consultation on RfPC9 the Cross River Rail Facebook on 6 December 2020 and remained available throughout the consultation period. A copy of the Facebook post shown in Appendix 2.

Website

During the consultation period, the CRR website included a page providing RfPC9 information and instructions on how to make a submission to the Coordinator-General. The website page is shown at Appendix 3. Through the RfPC9 notification period, this page had a total of:

- 185 unique pageviews
- 203 total pageviews
- Average time on page 3:30 minutes

Letterbox Drop and Electronic Direct mail (eDM)

An information sheet providing a high-level summary of RfPC9, the consultation process, details on how to view RfPC9 documents and make a submission to the Coordinator- was letterbox dropped to approximately 3,500 properties within 250m of the Boggo Road / Dutton Park work sites. The notification was also emailed to the stakeholder database to approximately 2,255 people.

The information sheet is provided at Appendix 4.

Community information sessions

Community information sessions were undertaken to allow the broader community to engage with the Project team to discuss the Project and RfP9. Each of these sessions had a range of materials on display, including multiple copies of all volumes of the RfPC9, Project maps, newsletters, Project fact sheets and posters.

The community information sessions were hosted by members of the Project team including representatives from the technical, stakeholder and environmental and approvals teams.

Each session was a two-hour public event held within the Boggo Road precinct, in front of the Ecosciences building on Boggo Road. The sessions were promoted across social media and the Project website.

Attendance details were as follows:

Date	Time	Number of attendees
9 December 2020	7.30am – 9.30am	8
10 December 2020	4.00pm – 6.00pm	7

A summary of feedback received during these sessions is available at Appendix 5.

Station Handouts

The Project team distributed 245 newsletters at three key transport interchanges near the Boggo Road and Dutton Park precinct including:

Date	Time	Location	Number of handouts
9 December 2020	7.00am – 8.00am	Dutton Park Station	75
11 December 2020	7.30am – 8.30am	Park Road Station	100
14 December 2020	7.30am – 8.30am	Fairfield Station	70

The newsletter that was distributed is provided at Appendix 4.

Hotline and emails

A dedicated Project hotline (1800 010 875) and Project email (info@crossriverrail.qld.gov.au) was available for the community and stakeholders to contact the Project team with any enquiries from 24 hours a day 7 days a week.

- Phone calls: 2
- Email: 2

Meetings with government and elected representatives

Meetings were held with elected members of parliament and representatives of government departments and agencies with an interest in the Project.

These meetings provided an update on the Project and the RfPC9. They also provided an opportunity for elected representatives and government officials to ask questions, seek clarification of issues, and provide feedback.

During the consultation period CRRDA held multiple meetings listed below:

- Member for South Brisbane
- Councillor for Woolloongabba
- Councillor for Tennyson
- Coordinator-Generals Office
- Queensland Health (Metro South Health)
- Department of Transport and Main Roads
- Queensland Rail
- Brisbane City Council
- Department of Environment and Science

Other key stakeholders

Meetings were also held with other key stakeholders with a particular interest in the Project. These included:

- Princess Alexandra Hospital
- The Pharmacy Australia Centre of Excellence (PACE)
- Linen Services (Metro South Health)
- Translational Research Institute (TRI)
- Ecosciences
- Leukaemia Foundation
- Dutton Park State School
- Dutton Park State School P&C
- Brisbane South State Secondary College
- Bicycle Queensland
- Bicycle User Groups
- Body Corporates for 21 and 31 Peter Doherty Street apartments.

The Delivery Authority also engaged with other key stakeholders via phone and email during the consultation phase, including but not limited to:

- Boggo Road Goal
- Dutton Park Police station
- Residents at number 10 and 6 Cope Street
- Cross River Rail Northern Community Advisory Group
- Cross River Rail Southern Community Advisory Group

Outcomes and feedback received during consultation

Summary of consultation themes

Feedback and queries received during consultation related to the matters summarised below:

- Management of additional heavy vehicles on Annerley Road when the road is already busy.
- Management of noise impacts from heavy vehicle movements on Peter Doherty Street.
- Traffic management at the Peter Doherty Street and Annerley Road intersection to ensure the interface between light vehicles, heavy vehicles, pedestrians, and cyclists is safely managed.
- How these temporary changes will be incorporated into long term precinct planning.
- How the Project is working with other developments within the precinct.
- Traffic management within the Boggo Road precinct during school drop off and pick-up times to ensure the safety of school students.
- Management of construction impacts, including noise, vibration, and dust from increased hours of work.
- Changes to operational impacts as a result of the proposed changes, for example from train wheels.

Key outcomes of consultation

The key matter raised in the majority of submissions related to the proposal to modify the intersection of Annerley Road / Peter Doherty Street to provide direct access into the Southern Portal Area works.

After considering the submissions on this matter, the planned route was modified to access Southern Portal Area works by utilising the existing approved site access route (via Boggo Road and Joe Baker Street, exiting via Peter Doherty Street).

This change to site access in response to the key matter raised in submissions will result in an increase in traffic on the approved site access route, changes to the times when this route will be used, and an extension of 24/7 works by 14 days.

Consultation after the close of RfPC9 public notification

As a result of the proposed changes to Project traffic in the Boggo Road precinct, additional meetings were held with Dutton Park State School and the Brisbane South State Secondary College in mid-March 2021, to discuss the findings of the RfPC9 consultation process and proposed additional traffic management measures directly applicable to these schools.

The Project will continue to work with Dutton Park State School and the Brisbane South State Secondary College as traffic management measures are developed and implemented to support the delivery of the Southern Portal Area works.

Appendix 1: Advertisement

**Invitation for submissions
Cross River Rail project, Dutton Park
(between Dutton Park Station, adjacent
to the EcoSciences Building and the
PA Hospital), Brisbane**

Application for project changes

On 26 March 2010, the Coordinator-General declared the Cross River Rail project (the project) a 'significant project' (now known as a 'coordinated project') for which an environmental impact statement (EIS) is required in accordance with section 26(1)(a) of the *State Development and Public Works Organisation Act 1971* (SDPWO Act). On 20 December 2012, the Coordinator-General released the evaluation report on the EIS for the project, subject to conditions.

The Cross River Rail Delivery Authority (the proponent) has made an application for evaluation of the environmental effects of proposed changes to the project under Part 4 of the SDPWO Act.

Due to changes to the track geometry and layout at the Southern Portal Area to increase the curvature of the rail line within the existing rail corridor, the request seeks changes to the:

- construction methodology for part of the Southern Portal Area Works at Dutton Park (between Dutton Park Station, adjacent to the EcoSciences Building and the PA Hospital) from 'partially mined-partially cut and cover' to 'full cut and cover' methodology
- heavy vehicle access arrangements at the Southern Portal Area to allow heavy vehicles to enter via Peter Doherty Street, with a temporary intersection upgrade at the intersection of Peter Doherty Street and Annerley Road (addition of a right hand turn lane on Annerley Road into Peter Doherty Street).

You are invited to make a submission to the Coordinator-General on the proposed changes to the project. The Coordinator-General must consider all properly made submissions as part of the evaluation of the proposed changes to the project.

How to make a submission

For information about making a 'properly made' submission to the Coordinator-General, refer to the fact sheet *Have your say on an application for project change* and accompanying submission form, available online.

In recognition of the current COVID-19 situation, the project change application will not be made available at local libraries as previously done.

The project change application is available at www.statedevelopment.qld.gov.au/crr. A USB copy is also available from the proponent free of charge by contacting telephone 1800 010 875 or email info@crossriverrail.qld.gov.au.

A copy of the project change application will also be available for viewing at the Cross River Rail Experience Centre, Level 1, 151A Elizabeth Street, Brisbane. Please check the Cross River Rail website for opening hours.

Submissions are invited from 28 November 2020 until 5 pm 24 December 2020.

Send your submission to the **Coordinator-General** using one of the following methods:


Online <https://haveyoursay.dsd.qld.gov.au/coordinatorgeneral/crr-project-change-9>

Email: crr@coordinatorgeneral.qld.gov.au


Post: Attention: Coordinator-General
c/ - EIS Project Manager - Cross River Rail Project
Office of the Coordinator-General
PO Box 15517
City East Qld 4002 Australia

SUBMISSIONS CLOSE AT 5 PM ON 24 December 2020

Notes: While you are encouraged to use the submission form, it is not mandatory. Your submission, including any personal information you provide in connection with your submission, may be disclosed by the Coordinator-General to the project proponent and to other local, State and Commonwealth government agencies. Your personal information will otherwise be dealt with in accordance with the *Information Privacy Act 2009* (Qld). If you have special communication needs, telephone the EIS project manager on +61 7 3452 7442 to make alternative submission arrangements.

 **Queensland
Government**


Appendix 2: Social media post

 **Cross River Rail**
6 December at 16:01 · 🌐

We've commenced community consultation as part of a formal Request for Project Change for Cross River Rail.

To find out more information, and for more details about drop-in sessions where you can discuss the proposed changes with our team, visit our website: <http://bit.ly/33JOz7r>

Submissions close at 5pm on 24 December.



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Appendix 3: Website screenshot

The screenshot shows the Cross River Rail website with the following content:

Jobs & Contracts | Disruptions | Contact Us

CROSSRIVERRAIL [About](#) [Stations & Route](#) [Construction](#) [Station Precincts](#) [Planning & Environment](#) [News & Updates](#) [Connect with CRR](#)

Project Change Application 9

The Cross River Rail Authority has submitted a Request for Project Change to the Coordinator-General in relation to the Southern Portal Works Area between Park Road and Dutton Park stations.

This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the evaluated Project for construction.

You can find out more by following one of the links below:

- [Read the Request for Project Change 9 page](#)
- [Download the Request for Project Change 9 Factsheet](#)

You can also attend one of the following community drop-in sessions:

- [Community drop-in session #1 – 7:30 – 9:30am, Wednesday 9 December 2020](#)
- [Community drop-in session #2 – 4:00 – 6:00pm, Thursday 10 December 2020](#)

How to make a submission:

The Coordinator-General is responsible for evaluating this RfPC. To be considered in the Coordinator-General's evaluation, submissions must be made online or in writing to the Coordinator-General by 5pm 24 December 2020.


Send your submission to the Coordinator-General using one of the following methods:

Online: [Department of State Development, Tourism and Innovation](#)

Email: crr@coordinatorgeneral.qld.gov.au

Mail: Use the details below
c/- EIS project manager – Cross River Rail Project
Coordinated Project Delivery
Office of the Coordinator-General
PO Box 15517

Appendix 4: Information flyer



Request for Project Change 9

November 2020

The Cross River Rail Delivery Authority (CRRDA) has submitted Request for Project Change 9 (RfPC9) to the Coordinator-General in relation to the Southern Portal Works Area between Boggo Road and Dutton Park stations.

What is a Request for Project Change?

A Request for Project Change (RfPC) is made when a project's evaluated scope, design or conditions of approval are proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the evaluated Project for construction.

Community drop-in sessions

We will be holding two community drop-in sessions to enable you to meet the team, ask questions and provide feedback. Drop in anytime at the following sessions.

Ecosciences precinct, adjacent to the Boggo Road construction site
Boggo Road, Dutton Park

- Wednesday 9 December: 7.30am – 9.30am
- Thursday 10 December: 4pm – 6pm

How to make a submission

The Coordinator-General is responsible for evaluating this RfPC. To be considered in the Coordinator-General's evaluation, submissions must be made online or in writing to the Coordinator-General by 5pm 24 December 2020.

To view the RfPC or for more information about how to make a submission, visit the Department of State Development, Tourism, and Innovation website at www.statedevelopment.qld.gov.au/crr.

If you are unable to view the information online, please contact the project team to organise a digital or hard copy.


For more information

You can contact the Project team if you have any questions or would like to speak to a member of the team (see contact details below).


A copy of the RfPC can be found on the Coordinator-General website at www.statedevelopment.qld.gov.au/crr.
A copy is also available for viewing at the following location:

Cross River Rail Experience Centre (*check Cross River Rail website for opening hours*).

1800 010 875
info@crossriverrail.qld.gov.au
crossriverrail.qld.gov.au



If you need an interpreter to assist you in understanding this document, please call the Translating and Interpreting Service (TIS National) on 131 450 and request to be transferred to Multicultural Affairs Queensland on 13 QGOV (13 74 68)



Proposed project changes

As part of the detailed design phase, proposed changes to the evaluated Project have been identified in the Southern Portal Works Area including:

- the design of the tunnel portal and rail track alignment
- construction methodology of the southern tunnel portal
- traffic arrangements and haulage routes on Peter Doherty Street.

This information sheet provides details of the proposed changes outlined in RfPC-9. The RfPC-9 report outlines the proposed changes in more detail and a copy can be found on the Coordinator-General website (see more information below).

Tunnel portal design and construction methodology

The proposed design changes for the southern portal area include building one tunnel structure and portal entrance and realignment of the surface rail. The evaluated Project had two separate tunnel structures. It is also proposed to change the construction methodology to a cut and cover technique. The evaluated Project allowed for the portal structure to be built using mined and cut and cover techniques.

Further details regarding these proposed changes can be found in Section 3 of the RfPC report.

Image 1: Evaluated Project



Image 2: Proposed Change



☎ 1800 010 875

✉ info@crossriverrail.qld.gov.au

🌐 crossriverrail.qld.gov.au



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Traffic arrangements and haulage routes

A change to site access and traffic arrangements on Peter Doherty Street is proposed to facilitate Southern Tunnel Portal construction activities on the western side of the rail corridor.

The project team is proposing to upgrade the Peter Doherty Street and Annerley Road intersection to include a new right turn from Annerley Road into Peter Doherty Street. This change will enable construction heavy vehicles to use Peter Doherty Street in both directions (see map below).

Further details regarding these proposed changes can be found in Section 3.4.4 Traffic and Section 3.4.2 Traffic Noise of the RfPC report.

The current approved site access and haulage route along Boggo Road, Joe Baker Street and Peter Doherty Street will continue to be used by construction vehicles.

The existing approved Kent Street access will also continue to be used for Southern portal works area on the eastern side of the rail corridor.

Image 3: proposed traffic arrangement and haulage routes



Managing construction impacts

The project team recognise that construction activities in close proximity to residents and businesses may cause disruptions. Every effort will be made to minimise disruption and we appreciate your patience during construction.

We will continue to update you as work progresses and encourage you to contact the project team if you have any questions or concerns.

☎ 1800 010 875

✉ info@crossriverrail.qld.gov.au

🌐 crossriverrail.qld.gov.au



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Appendix 5: Community drop in sessions

Date: 9 December 2020	Time: 7.30am – 9.30am	Attendees: 8
Summary: <ul style="list-style-type: none">• Attendees at this session included general interested community members.• Concerns raised:<ul style="list-style-type: none">○ Traffic and pedestrian management during construction.○ Construction vehicle movements include haulage routes.○ Hours of work, specifically haulage hours.		

Date: 10 December 2020	Time: 4pm – 6pm	Attendees: 7
Summary: <ul style="list-style-type: none">• Attendees at this session included general interested community members.• Concerns raised:<ul style="list-style-type: none">○ Traffic and pedestrian management during construction.○ Construction vehicle movements include haulage routes.○ Hours of work, specifically haulage hours into the Southern Portal site.		