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# **Consultation Report**

This report outlines consultation undertaken by the Cross River Rail Delivery Authority (the Delivery Authority) during and following the Request for Project Change 11 (RfPC11) notification period and summarises feedback the project team received. Consultation activities undertaken during this period met the requirements of the Coordinator-General.

## Introduction and background

The Cross River Rail Delivery Authority (the Delivery Authority) was established under the *Cross River Rail Delivery Authority Act 2016* (Qld) and is the proponent for the Cross River Rail Project (CRR Project). The Project is a declared coordinated project for which an Environmental Impact Statement (EIS) is required under the *State Development and Public Works Organisation Act 1971* (SDPWO Act).

The EIS for the CRR Project (2011 EIS) was evaluated by the Coordinator-General, who recommended the Project could proceed, subject to the Imposed Conditions in the evaluation report dated 20 December 2012. Since the 2012 evaluation report, 11 Requests for Project Change (RfPC) have been submitted. Changes have been evaluated for 10 requests.

The Evaluated Project is the authorised CRR Project as described in Condition 1 of the Coordinator-General's Project Wide Imposed Conditions.

The current Evaluated Project is a 10.2km rail line between Dutton Park and Bowen Hills, including 5.9km of twin tunnels under the Brisbane River and Brisbane central business district (CBD) and four new high-capacity underground stations at Boggo Road, Woolloongabba, Albert Street, and Roma Street. The Evaluated Project also includes an upgrade to Exhibition and Dutton Park stations, and the stations between Fairfield to Salisbury.

As a result of ongoing detailed design and construction planning processes, changes are proposed to Clapham Yard and Moorooka station. These changes are explained in the RfPC11 documents and referred to as Proposed Changes.

The Coordinator-General publicly notified RfPC11 between Saturday 8 May and 5pm on Friday 4 June 2021.

# **Consultation objectives**

A range of consultation activities were undertaken which aimed to:

- Inform the community and key stakeholders of RfPC11; and
- Communicate the RfPC11 process, including how to provide a submission to the Coordinator-General.

## RfPC notification and consultation period

The Coordinator-General publicly notified RfPC11 on 8 May 2021 and required the RfPC11 documents be available for public review and comment between 8 May and 4 June 2021. A range of activities and materials were utilised throughout the consultation period, outlined below.

## **Public Display**

All three volumes of the RfPC report were published on the Coordinator-General's website. The CRR website also featured a "Request for Project Change" page. Hard copies of the report were made available at the Cross River Rail Experience Centre in the Brisbane CBD.

## Print media and advertising

Details on how to make a submission to the Coordinator-General on changes to the CRR Project was published in the Courier Mail by the Coordinator-General's office on Saturday 8 May 2021. A copy of the advertisement is included in Appendix 1.

## Social Media

The Delivery Authority promoted consultation on RfPC11 the Cross River Rail Facebook on 24 May 2021 and remained available throughout the consultation period. It was seen by 2115 people and generated 77 post engagements.

There was also a Twitter post on 24 May 2021, which was viewed by 498 people and had 28 engagements.

A copy of the Facebook and Twitter posts are shown in Appendix 2.

## Website

During the consultation period, the CRR website included a page providing RfPC11 information and instructions on how to make a submission to the Coordinator-General. The website page is shown at Appendix 3. Through the RfPC11 notification period, this page had a total of:

- 276 unique pageviews
- 314 total pageviews
- Average time on page 5:24 minutes

## Letterbox Drop and Electronic Direct mail (eDM)

An information sheet providing a high-level summary of RfPC11, the consultation process, details on how to view RfPC11 documents and make a submission to the Coordinator-General was letterbox dropped to approximately 1,200 properties within 500m of the Clapham Yard/Moorooka station work sites. The notification was also emailed to the stakeholder database to approximately 1,350 people. The information sheet is provided at Appendix 4.

## Community information sessions

Community information sessions were undertaken to allow the broader community to engage with the Project team to discuss the Project and RfPC11. Each of these sessions had a range of materials on display, including multiple copies of all volumes of the RfPC11, Project maps, newsletters, fact sheets and posters.

The community information sessions were hosted by members of the Project team including representatives from the Delivery Authority technical, stakeholder and environmental and approvals teams and representatives from Unity Alliance.

Each session was a two-hour public event held at the Moorooka Community Centre and at the Cross River Rail Experience Centre in the Brisbane CBD. The sessions were promoted across social media and the Project website, and the information was included in the information sheet. The details were also mentioned in the ABC radio interviews.

Attendance details were as follows:

Date	Time	Number of attendees
21 May 2021 – Moorooka Community Centre	11.30am – 1.30pm	8
27 May 2021 – Experience Centre	11.30am – 1.30pm	0

A summary of feedback received during these sessions is available at Appendix 5.

## Station Handouts

The Delivery Authority stakeholder team distributed the information sheet at Moorooka station during morning and afternoon peak commute times, including:

Date	Time	Location	Number of handouts
11 May 2021	7.30am – 9.30am	Moorooka station	65
12 May 2021	4.00pm - 6.00pm	Moorooka station	40

The newsletter that was distributed is provided at Appendix 4.

## Hotline and emails

A dedicated Project hotline (1800 010 875) and Project email (info@crossriverrail.qld.gov.au) was available for the community and stakeholders to contact the Project team with any enquiries. The following number of contacts were received:

Phone calls: 0

• Email: 1

## Meetings with government and elected representatives

Meetings were held with elected Members of Parliament and representatives of government departments and agencies with an interest in the Project.

These meetings provided an update on the Project and the RfPC11. They also provided an opportunity for elected representatives and government officials to ask questions, seek clarification of issues, and provide feedback.

During the consultation period the Delivery Authority held multiple meetings listed below:

- Member for Miller and Minister for Transport and Main Roads
- Member for Toohey
- Councillor for Moorooka Ward
- Councillor for Tennyson Ward
- Coordinator-Generals Office
- Department of Transport and Main Roads
- Queensland Rail
- Brisbane City Council
- Department of Environment and Science
- Queensland Fire and Emergency Services
- Queensland Police Service
- Queensland Ambulance Service
- Department of Education

Department of Resources

## Other key stakeholders

Meetings were also held with other key stakeholders with a particular interest in the Project. These included:

- George Weston Foods
- Aurizon

The Delivery Authority also engaged with other key stakeholders via phone and email prior to and during the consultation phase, including but not limited to:

- Bicycle Queensland
- Bicycle User Groups

# Outcomes and feedback received during consultation

## Summary of consultation themes

Feedback and queries received during consultation related to the key matters summarised below:

- Management of construction impacts, including noise and dust from increased hours of work to facilitate fill importation in the Clapham Yard area.
- Proposed haulage hour changes and associated noise and dust impacts on Ipswich Road and Fairfield Road when these roads are already busy.
- Traffic management at the bridge at Muriel Avenue to facilitate the truck movements.
- A request for a pedestrian overpass over Ipswich Road at Moorooka station.
- Raising the level of Clapham Yard to achieve flood immunity and management of any potential flood impacts.

## Key outcomes of consultation

The key matters raised in the majority of submissions related to traffic impacts, dust and noise from the increased haulage and proposed change to haulage hours to accommodate 24/7 haulage, and also potential flooding impacts resulting from raising the height of the Clapham Yard stabling facility to satisfy Queensland Rail flood resilience requirements.

After considering the submissions on these matters, the Delivery Authority concluded that the robust environmental management framework for the Project that has been established by the Coordinator-General remains appropriate to manage the potential impacts identified in the request for project change.

# Consultation after the close of RfPC11 public notification

The Delivery Authority conducted an additional briefing with the Department of Education to provide further information on the addition to the approved haulage route, being via Ipswich Road, Muriel Avenue, and Fairfield Road northbound to Chale Street.

# **Appendix 1: Advertisement**

5/10/2021

Courier Mail, Saturday, May 8, 2021, pages from 60 to 60

## **60 CLASSIFIEDS**

SATURDAY MAY 8 2021 COURIERMAIL COM AU

## Invitation for submissions

## Cross River Rail project, Clapham Yard (Moorooka), Brisbane Application for project changes

On an March 2016, the Coordinator-General declared the Crass River Roll graject (the project) or "Upplificant project" (how known as a Yvarrillanded project) for which an environmental large statement (RS) is enquiled in accordance with section science (RS) is enquiled in accordance with section science) and Park Models (Toperiscitors Act 2017 SIGMA) Act. On a Disconder 2011, the Xecretivator General roles the evaluation regions on the PS to their project, subject to anothers.

The Cross River Rail Delivery Authority (the preparent) has made an appelication for evaluation of the environmental effects of proposed changes to the project under Plant  $_{\rm A}$  of the SDPWO Act. Due to detailed design considerations for operational efficiency for the roll network and to meet the technical requirements of key stakeholders, the enquest seeks oftenge to the layout of the Clapham Yard, including Monorah Ballawy Station. The layout changes propose by the prop neutril including.

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   change to pelestrian access and platform configuration at Woorcooks Railwey Station

   additional harboid land for permanent and framposary project neu-simments (s. IPSySog. & IPSySog

- be regarded to:

  \* remove the existing "construction house" limitation on spoil hashings and materials, \* equipment dislaying at the Caphan Yard sit to allow for any hours a day, sever-days a week spoil hashing remove the existing limitation of its mater than to be been confined used whether the rail condor for the Caphan Yard also so that work hours for track personal rail materials also so that work hours for track personal rail and with the period of the track possessions again with the period of the track possessions appeared by relevant rail authorities.

  \*You are invited to make a submission to the Coordinator-General on the proposed charges to the project. The Caprillator General must consider all proposity made submissions as part of the evaluation of the proposed charges to the project.

For information about making a "properly mode" submission to the Good locater General, refer to the Bott Select Hoveyear say or on application for project change and a companying submission form, available ariline.

Rom, available selline. The project change appa lation is available at www.dsdlgpt.gld.gov.au/crr. A USB copy is also available from the proponent free of change by canta ding telephone alloo ono Bys or ensell integroussalvemall.gld.gov.au.

Accept of the professional agreemant and also be available for riveling at the Cross River Rail Expenses Centre, Levit 1, 15-A Bloabeth Street, Bithanne, Please check the Cross River Rail website for opening hours.

Subvisions are invited from 8 May seen settling may larve ease.

Send your satiritision to the Coordinator-General using one of the following metho Online: Haw your say link at www.d.sdilgo.pdd.gov.au/ter

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c/. ES Project Manager. Costo River Rail Project.

Office of the Coordinate General

PD Box 5557

City East CAI agood Availabilia

SUBMINSSIONS CLOSE AT 5 PM ON 4 June 2025.



## Invitation to comment

### Draft terms of reference for an environmental impact statement Big Rocks Weir project, Burdekin catchment

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c/ BIS Project Manager, Big Rocks Weir project Office of the Coordinator-General PO Box 15537 CITY EAST QLD 4002 Australia

## COMMENTS CLOSE AT 5PM ON MONDAY, 7 JUNE 2022

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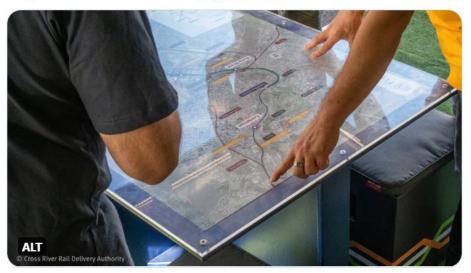
# Appendix 2: Social media posts (Facebook/Twitter)





## CrossRiverRail @CrossRiverRail · May 24

We are currently undertaking community consultation as part of a Request for Project Change related to proposed changes to #Moorooka station and Clapham Yard. More about this at our website, or discuss with our team at a drop in session later this week. bit.ly/339ixR4



# **Appendix 3: Website screenshot**

How to make a submission:

Jobs & Contracts | Disruptions | Contact Us Search Cross River Rail Q

\*\*CROSSRIVERRAL\*\*

About Stations & Route Construction Station Precincts Planning & Environment News & Updates Connect with CRR

\*\*Request for Project Change\*\*

As project planning and design progresses, changes to the approved project are sometimes required, leading to a Request for Project Change.

You can learn more about the Request for Project Change process in our FAQs.

For information on \*\*Project Changes relating to Cross River Rail\*\* visit the Coordinator-General's website.

\*\*Project Change Application 11\*\*

The Cross River Rail Authority has submitted a Request for Project Change to the Coordinator-General in relation to Clapham Yard and Moorooka Station.

This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the evaluated Project for construction.

The Coordinator-General is responsible for evaluating this RfPC. To be considered in the Coordinator-General's evaluation, submissions

# **Appendix 4: Information flyer**



The Cross River Rail Delivery Authority (CRRDA) has submitted a Request for Project Change 11 (RfPC11) to the Coordinator-General in relation to Moorooka station and Clapham Yard

## What is a Request for Project Change?

A Request for Project Change (RfPC) is made when a project's evaluated scope, design or conditions of approval are proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the evaluated Project for construction.

## Proposed project changes

This information sheet provides details of the proposed changes to the evaluated project and Imposed Conditions requested in RfPC11.

The proposed changes are a result of further detailed design and consultation with key stakeholders including Queensland Rail and the Department of Transport and Main Roads.

The proposed changes are summarised below.

## Clapham Train Stabling Yard

It is proposed to change the layout of Clapham Yard to optimise the operational functionality of the facility. The proposed changes outlined below are generally consistent with the Evaluated Project.

## Design and layout changes

## The proposed changes are:

- An additional two stabling roads and reconfiguration of the existing stabling and holding roads.
- Changes to the location and arrangements of the maintenance facilities and administration facilities, including a proposed pedestrian connection from Moorooka station.

## Raising the level of the stabling yard

The level of the stabling yard will be raised by importing 240,000m<sup>3</sup> of material to achieve the Queensland Rail flood immunity requirements of a one percent annual exceedance probability flood event. This change requires additional drainage, garthworks and structural works, including retaining walls.

This change also allows the Project to reuse material from other worksites, including material from the Cross River Rail tunnel boring machines.

## Changes to structures over Moolabin Creek

To accommodate the additional stabling roads, the two existing rail bridges will be replaced with new rail bridges, and a new grade-separated structure will be built across Moolabin Creek into Clapham Yard, including:

- One bridge to be replaced with a three-track bridge.
- One bridge to be replaced with a two-track <u>bridge</u>
- A new grade-separated structure approximately 430 metres in length, including a bridge crossing of Moolabin Creek.

## Moorooka station

The third platform at Moorooka station, which is currently located in the evaluated project on the western side of Clapham Yard, is proposed to be moved to be co-located with the existing Moorooka station platforms.

## Coordinator-General Imposed Conditions

CRRDA proposes to change Coordinator-General Imposed Condition 10 as outlined below:

 Imposed Condition 10 (Hours of Work): Remove the existing limitation of 80 hours of continuous work within the rail corridor for the Clapham Yard area. This change will allow works to occur within rail possession timeframes approved by Queensland Rail.

- **℃** 1800 010 875
- info@crossriverrail.qld.gov.au
- ⊕ crossriverrail.qld.gov.au



It you need an interpreter to assist you in understanding this document, please call the Translating and Interpreting Service (TIS National) on 131 450 and request to be transferred to Multicultural Affairs Queensland on 13 QGOV (13 74 68)



 Imposed Condition 10 (Hours of Work): Allow haulage of spoil and delivery of materials and equipment 24 hours a day, 7 days a week for the Clapham Yard worksite. This change maximises the opportunity for the Project to reuse spoil from other worksites, including spoil from the Cross River Rail tunnel boring machines.

## Community drop-in sessions

We will be holding community drop-in sessions to enable you to meet the team, ask questions and provide feedback. Drop in anytime at the following sessions:

Cross River Rail
Experience Centre
Level 1, 151A Elizabeth
Street, Brisbane
Thursday 27th May
11:30am until 1:30am
Moorooka Community
Centre
40 Gainsborough Street,
Moorooka
Friday 21th May
11:30am until 1:30am
11:30am until 1:30am

## How to make a submission

The Coordinator-General is responsible for evaluating this Request for Project Change. To be considered in the Coordinator-General's evaluation, submissions must be made to the Coordinator-General by one of the following means: Online: 'Have your say' link at ww.dsdilgp.qld.gov.au/grg

Email: crr@coordinatorgeneral.gld.gov.au

Post: Attention: Coordinator-General c/ - EIS Project Manager - Cross River Rail Project Office of the Coordinator-General

PO Box 15517

City East Qld 4002 Australia

Submissions close at 5 PM on 4 June 2021.

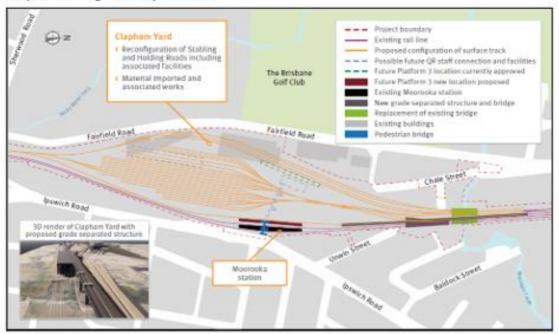
## For more information

The Request for Project Change report outlines the proposed changes in more detail. A copy of the Request for Project Change can be found on the Coordinator-General's website at www.dsdilgp.qld.gov.au/crr. A copy is also available for viewing at the following location:

Cross River Rail Experience Centre Level 1, 151A Elizabeth Street, Brisbane (check Cross River Rail website for opening hours)

If you are unable to view the information online, please contact the project team to organise a digital or hard copy. Alternatively, you can contact the project team if you have any questions or would like to speak to a member of the team (see contact details below).

## Proposed changes to Clapham Yard



## C 1800 010 875

- info@crossriverrail.qld.gov.au
- crossriverrail.qld.gov.au



If you need an interpreter to assist you in understanding this document, piecese coil the Translating and interpreting Service (TIS National) on 131 450 and request to be transferred to Multicultural Affairs Queensland on 13 QGOV (13 74 68)



# **Appendix 5: Community drop in sessions**

Date: Friday 21 May, 2021 Time: 11.30am-1.30pm Attendees: 8

## **Summary:**

- Attendees at this session included residents of Moorooka station and surrounding areas.
- It was run by members of the CRRDA Stakeholder Team, Environment and Approvals Team, Project Team and the UNITY Communications and Stakeholder Engagement Team.
- Concerns raised:
  - Noise and dust emissions in the local area adjacent to Clapham Yard
  - Changes to haulage hours to facilitate the fill deliveries
  - o Noise from the truck movements and the extra dust in the air
  - Light sequencing at Murial Avenue to facilitate the truck movements off Ipswich Road
  - Yeerongpilly and Moorooka station enquiry and what public transport options would be available from the other sides of the station.