



CROSSRIVERRAIL

DELIVERY AUTHORITY

Request for Project Change 10

Communications and Stakeholder Engagement Plan

22 February 2021

Background

- This Stakeholder Engagement Strategy outlines the proposed consultation approach for the Request for Project Change 10 (RfPC10).
- RfPC10 consultation aims to ensure the community and key stakeholders are informed and have the opportunity to provide feedback on project changes. It also aims to capture relevant local knowledge, issues and opportunities.
- The RfPC10 report and supporting technical documents have been submitted to the Coordinator-General for consideration.
- Consultation duration and timing will be determined by the Coordinator-General.

Summary of Request for Project Change 10

Summary of Proposed Changes

- Addition of haulage and materials / equipment delivery (excluding concrete deliveries) on Sunday's between 9am and 6.30pm at Roma Street and Albert Street construction sites.
- This change is intended to have effect until the later of:
 - The Tunnel Boring Machines reaching the Northern Portal; or
 - A date stated by the Coordinator-General in writing.

Key stakeholders

Elected Representatives

Federal:

- Trevor Evans, Member for Brisbane

State Representative:

- The Hon Mark Bailey, Member for Miller, Minister for Cross River Rail and Minister Transport and Main Roads
- Grace Grace, Member for McConnel, Minister for Education and Industrial Relations

Local Representative:

- Cr Vicki Howard, Central Ward

Government stakeholders

- Transport and Main Roads (TMR)
- TransLink (TL)
- Queensland Rail (QR)
- Brisbane City Council:
 - City Parkland Services
 - Transport for Brisbane
- Emergency services:
 - QFES
 - QAS
 - QPS
- Stadiums Queensland
- Department of Justice and Attorney General

Key stakeholders

Albert Street:

- Immediately adjacent:
 - Oaks Festival Towers
 - The SEBEL
 - M on Mary
 - Mantra Midtown
 - IGLU Student Accommodation
 - Royal Albert Hotel
 - Student One
 - Myer Centre
 - Dexus building
 - 110 Mary Street – Matisse Tower
- Markets / Botanic gardens
- Residents on George, Mary, Edward and Alice streets
- Businesses on George, Mary, Edward and Alice streets

Roma Street:

- Supreme and District Courts Brisbane
- Roma Street station (TMR / TL / QR)
- Transcontinental Hotel
- Base Backpackers / Guilty Rogue
- Subway George Street
- 7-Eleven George Street
- Brisbane Coach Terminal
- Suncorp Stadium

Special interest groups

- Bicycle Queensland
- Bicycle User Groups
- Cross River Rail Accessibility Reference Group
- CRR Community Advisory Groups (north and South)
- Taxi Council Australia

Residential / Community / Businesses

- Refer to distribution maps
- Motorists
- Pedestrians

Communications & engagement timeline

	January 2021	February 2021	March 2021	April 2021	May 2021
Elected representatives: <ul style="list-style-type: none"> - State - Local 			Pre consultation	Notice of decision	
Govt. stakeholders: <ul style="list-style-type: none"> - Transport and Main Roads - TransLink - Brisbane City Council (City Parkland Services) - Department of Health - Department of Justice and Attorney General 			Pre consultation	Notice of decision	
Key stakeholders: <ul style="list-style-type: none"> - Albert Street - Roma Street 	Pre consultation engagement: targeted direct engagement			Notification of approval: targeted notification of approval, prior to commencement	
Special Interest Groups: <ul style="list-style-type: none"> - Bicycle Queensland - Bicycle User Groups - CRR Accessibility Reference Group - CRR Community Advisory Groups (north and South) 			Pre consultation ARG: 26//02 CAG: 24/02 BUGS / BQ: 03/03		
Local community / businesses			Included within March works notice	Notice of decision provided via letterbox drop / email	

Stakeholder communications & engagement

Pre engagement – Albert Street

- Briefings with the following key stakeholders have been held with no negative feedback/objections received.
 - Oaks Festival Towers, Sebel, M on Mary, Mantra Mid Town, IGLU Student Accommodation, Royal Albert Hotel, Student One, Myer Centre, Dexus Building and 110 Mary Street.
- The following information was also included the Albert Street March construction update distributed on 26 February 2021 via email and letterbox drop.

Sunday haulage and equipment delivery

Cross River Rail propose to change working hours at the Albert Street construction site to include haulage and equipment delivery (excluding concrete deliveries) on Sunday between 9am and 6.30pm. If you have any comments or concerns relating to this proposed change please contact the Project team on **1800 010 875** or **crossriverrail@cbgujv.com.au**. Additional notification will be provided prior to commencing haulage or deliveries at these proposed hours.

Local communications & engagement

Albert Street – letterbox distribution

- Letterbox drop: 2,800
- Email distribution: 3,102



Stakeholder communications & engagement

Pre engagement – Roma Street

- Briefings with key stakeholders held with no negative feedback received.
- The following information was also included the Roma Street March construction update distributed on 26 February 2021 via email and letterbox drop.

Sunday haulage

Cross River Rail propose to change working hours at the Roma Street construction site to include haulage and equipment delivery (excluding concrete deliveries) on Sunday between 9am and 6.30pm.

If you have any comments or concerns relating to this proposed change please contact the Project team on 1800 010 875 or crossriverrail@cbgujv.com.au.

Additional notification will be provided prior to commencing haulage or deliveries at these proposed hours.

Local communications & engagement

Roma Street – letterbox distribution

- Letterbox drop: ~500
- Email distribution: 2,746



Communications & engagement

Upon OCG approval

- Notifications emailed and letterbox dropped to each precinct – Roma Street and Albert Street.
- Targeted engagement including further meetings with key stakeholders.
- Notifications uploaded to the Cross River Rail Project website.
- Information provided at Community Advisory Group meeting.
- Ongoing management of enquiries or any complaints.




CROSSRIVERRAIL

DELIVERY AUTHORITY

  crossriverrail

 crossriverrail.qld.gov.au

 info@crossriverrail.qld.gov.au

 1800 010 875