# **Environmental Impact Statement**





## **Executive Summary**

This report outlines consultation carried out by the Cross River Rail Delivery Authority (the Delivery Authority) Project team to meet the Coordinator-General's requirements for the Project's Request for Project Change 4 (RfPC-4).

The Cross River Rail (CRR) Project provides a significant increase to north-south rail capacity in Brisbane, increasing the speed and frequency of rail services, increasing operational flexibility and improving the capacity of the overall network.

The CRR Project is a declared coordinated project for which an Environmental Impact Statement (EIS) is required under the *State Development and Public Works Organisation Act 1971* (SDPWO Act). The CRR EIS was evaluated by the Coordinator-General, who recommended the Project proceed, subject to Imposed Conditions and recommendations. Since the evaluation of the EIS, three Requests for Project Change (RfPCs) have been evaluated by the Coordinated-General, to allow for shortening and realignment of the proposed tunnels, relocation of the long-distance coach terminal at Roma Street, and the demolition of the Brisbane Transit Centre East Tower, Hotel Jen and the use of part of Lot 60 as a construction worksite. The CRR Project, as currently evaluated by the Coordinator-General, including the three RfPCs, is referred to as the "Evaluated Project".

Since the assessment of the Evaluated Project, the Delivery Authority sought proposals from bidders to deliver the CRR Project and has undertaken further investigations into Project delivery and design to maximise the benefits of the CRR Project. The tender process and the Delivery Authority's further investigations have led to a number of improvements and subsequent Proposed Changes to the Evaluated Project.

Following the announcement of preferred tenderers, the Delivery Authority, as the proponent, has applied to the Coordinator-General to evaluate the environmental effects of the Proposed Changes, the effects of the changes on the CRR Project, and other related matters.

Consultation on RfPC-4 was undertaken by the Delivery Authority Project team between 20 May 2019 and 14 June 2019. A range of traditional and digital engagement activities were used to inform community and key stakeholders about the Proposed Changes to the Project. The Project team liaised directly with potentially affected landowners and provided information to all stakeholders on how to make a submission to the Coordinator-General. Activities included:

- distribution of over 36,500 newsletters
- 1,487 flyers distributed at 13 key locations across the Project alignment
- engagement with 14 property owners and 14 tenants regarding potential property acquisition
- letters to 124 property owners regarding potential volumetric acquisition
- 83 meetings with government departments, key stakeholders, landowners and community groups
- static displays at 6 libraries
- 7 community information sessions attended by over 180 people.

In addition, the Delivery Authority undertook a wide-reaching awareness and digital engagement campaign including newspaper advertising, social media and a Project website. A combination of paid and organic digital content reached 98,075 people on Facebook, 331 on Instagram, 61,883 professionals on LinkedIn and 5,463 individuals on Twitter.

A detailed summary of feedback received during the consultation period has been collated with key areas of interest identified including:

- Project design
- Land tenure and property impacts
- Hours of work
- Traffic and transport impacts
- Cumulative project impacts



Consultation activities undertaken during this period meet the requirements of the Coordinator-General for community consultation on RfPC-4. Activities meet the best practice principles of the Queensland Government Engaging Queenslanders guide and the International Association of Public Participation (IAP2) spectrum of engagement.



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## 1 Introduction

The Cross River Rail Delivery Authority (the Delivery Authority) established by the *Cross River Rail Delivery Authority Act 2017* (Qld) is the proponent for the Cross River Rail (CRR) Project. The Project is a declared coordinated project for which an Environmental Impact Statement (EIS) was required under the *State Development and Public Works Organisation Act 1971* (SDPWO Act). The EIS for the CRR Project (2011 EIS) was evaluated by the Coordinator-General, who recommended the Project could proceed, subject to the Imposed Conditions in the evaluation report dated 20 December 2012. Since the 2012 evaluation report, three Requests for Project Change (RfPCs) have been submitted and the changes evaluated. These are:

- RfPC-1 made on 5 December 2016 and evaluated on 9 June 2017 resulting in a modified project of a smaller scale with reduced potential impacts and enhanced affordability;
- RfPC-2 made on 28 June 2018 and evaluated on 31 August 2018 which addressed the temporary solution for the relocation of the Roma Street Coach Terminal; and
- RfPC-3 made on 19 November 2018 and evaluated on 14 March 2019 for the extended demolition works of the Brisbane Transit Centre.

The Evaluated Project is the authorised CRR Project as described in Condition 1 of the Coordinator-General's Project Wide Imposed Conditions, being the EIS, RfPC-1, RfPC-2 and RfPC-3. The Evaluated Project is a 10.2km rail line between Dutton Park and Bowen Hills, including 5.9km of twin tunnels under the Brisbane River and Brisbane central business district (CBD) and four new high-capacity underground stations at Boggo Road, Woolloongabba, Albert Street, and Roma Street. The Evaluated Project also includes an upgrade to Exhibition Station and an upgrade to the existing Dutton Park Station.

Since the 2017 Change Report, the Delivery Authority has sought proposals from the private sector for delivery, and operation (in part) of the Project, and has selected two preferred tenderers to undertake the Project. As a result of innovations and enhancements through the request for proposal process, a number of design improvement and delivery changes have been identified for the Project, including some minor changes to the Imposed Conditions. These changes as set out in RfPC-4 are referred to as the Proposed Changes throughout this report.

RfPC-4 was submitted to the Coordinator-General in April 2019. The Coordinator-General publicly notified the RfPC between 20 May 2019 and 5pm on 14 June 2019.

The Coordinator-General will consider all properly made submissions before preparing a change report evaluating the change.

## 1.1 Purpose of this report

This report demonstrates consultation activities undertaken during the RfPC-4 public notification period, and summarises feedback received by the Project team. Community members and key stakeholders also provided feedback directly to the Coordinator-General, including submissions on the RfPC-4, which are not included in this report.

Consultation activities undertaken during this period meet the requirements of the Coordinator-General for community consultation on the RfPC-4. Activities meet the best practice principles of the Queensland Government Engaging Queenslanders guide and the International Association of Public Participation (IAP2) spectrum of engagement.

## 1.2 Consultation objectives

A range of consultation activities were implemented throughout the consultation period, which aimed to:

- inform the community and key stakeholders about the Proposed Changes to the CRR Project
- engage with potentially affected landowners who were identified as having a potential surface or volumetric land requirements



• communicate the RfPC-4 process, including how the community could provide a submission to the Coordinator-General.



## 2. RfPC notifications

The Coordinator-General required the RfPC-4 documents be available for public review and comment between 20 May 2019 and 14 June 2019. This requirement was met through the following tools.

## 2.1 Public display

All three volumes of the RfPC report were published on the Coordinator-General's website. The Cross River Rail website also featured a 'Request for Project Change' page directing all traffic here. Hard copies were made available to view during opening hours at:

- Annerley Library
- Brisbane Square Library
- Fairfield Library

- Hamilton Library
- State Library of Queensland
- Stones Corner Library

## 2.2 Letterbox drop

A Project-wide newsletter providing a high-level summary of RfPC-4 and the consultation process along with details on how to view RfPC-4 and make a submission to the Coordinator-General (**Appendix 3**) was letterbox dropped to 36,500 properties along the Project alignment.

A total of seven factsheets were developed, each catering for a specific geographic area (**Appendix 4**). The factsheets focused on the benefits for the respective precinct along with details on how to view RfPC-4 and make a submission to the Coordinator-General. The factsheets were available at the community information sessions.

## 2.3 Media and advertising

Details of how to make a submission to the Coordinator-General on changes to the CRR Project was published in the Courier Mail as detailed in Table 3. This publication has a readership of over 330,000. A copy of the advertisement is included in **Appendix 2**.

Table 3 – Invitation for Submissions

Newspaper	Date of publication	Distribution
Brisbane Courier Mail	20 May 2019	Queensland 330,000 readership

Media coverage was monitored throughout the RfPC-4 consultation period. Table 4 provides a summary of media coverage about RfPC-4.

Table 4: RfPC media coverage

Date	Publication	Summary		
22/05/19	Rail Back on Track – Forum	Accessibility upgrade for six southside stations		
21/05/19	Brisbane Times	Facelift for six south Brisbane train stations		
21/05/19	Sydney Morning Herald	Facelift for six south Brisbane train stations		
23/05/19	Roadsonline.com.au	CRR contractor to deliver accessibility upgrades		
22/05/19	Racq.com.au	Which Brisbane Train station will get a CRR facelift		
22/05/19	The Courier-Mail	Southside stations set for a Cross River Revamp		



Date	Publication	Summary
21/05/19	Channel 7	Upgrades for run-down stations
28/05/19	Brisbaneinvestor.com.au	New \$250m underground plans for Roma Street
28/05/19	Projectlink.com.au	Roma street busway interchange digs underground
27/05/19	Thehotelconversation.com.au	Roma Street station busway \$250m underground upgrade
25/05/19	The Courier-Mail	Neatly buried buses
25/05/19	Adelaide Now	\$250m for new underground Roma Street bus hub
24/05/19	The Courier-Mail (online)	New plans unveiled for Roma Street Busway station
24/05/19	Brisbane times	Brisbane's ugliest building to go as bus and rail moves underground
24/05/19	Sydney morning herald	Brisbane's ugliest building to go as bus and rail moves underground
30/05/19	South West Satellite	Rocklea station upgrade
3/06/2019	Australian Engineering Online	Roma Street busway interchange digs underground
3/06/2019	@sitemobi (sitoffice.mobi) - Twitter	Roma Street Station's busway interchange will undergo a \$250M underground transformation to create a seamless connection to the CRR project – link to website.
11/06/2019	Quest – City North News	Budget – Kelvin Grove School upgrade, Mention of Roma Street busway interchange digs underground
12/06/2019	Infrastructure Magazine	Budget – Infrastructure spend, Mention of Roma Street busway interchange digs underground, Mention of upgrade to Fairfield to Salisbury stations
13/06/2019	Roadsonline	Budget – Infrastructure spend, Mention of Roma Street busway interchange digs underground
14/06/2019	The Courier-Mail (online) Townsville Bulletin Geelong advertiser	CRR advertising spend, Mention of Roma Street busway interchange digs underground

# 3. Community engagement and project awareness campaign

During the consultation period for RfPC-4 a range of community engagement and Project awareness activities were undertaken to engage with and inform the community.

## 3.1 Community information sessions

Community information sessions were undertaken to invite the broader community to engage with the Project team and discuss the Project and RfPC process. Each of these sessions had a range of



materials on display, including multiple copies of all volumes of the RfPC-4 change report, Project maps, newsletters, Project fact sheets and posters.

The community information sessions were hosted by members of the Project team including representatives from the technical, precincts, stakeholder and environmental teams.

Each session was a two-hour public event held at locations near the alignment. The sessions were promoted across print media, social media and the Project website.

Table 6 – Summary of information sessions

Location	Date and time	Number of attendees
Boggo Road Gaol	Saturday 25 May 2019 9 am – 11 am	27
Parkland Apartments	Thursday 30 May 2019 4:30 pm – 6:30 pm	71
Dutton Park Primary School	Saturday 1 June 2019 9 am – 11 am	11
The Old Museum	Monday 3 June 2019 5.30 pm – 7.30 pm	7
Annerley Hall	Thursday 6 June 2019 5.30 pm – 7.30 pm	18
Customer Experience Lab	Friday 7 June 2019 2 pm – 4.30 pm	42
East Brisbane State School	Saturday 8 June 2019 2 pm – 4 pm	4
	Total	180

## 3.2 Station handouts

The Project team distributed 1,487 newsletters (**Appendix 3**) at 13 key transport interchanges across the Project alignment directing the community to the CRR website for more information. Newsletters were handed out at:

Table 7 – Summary of information sessions

Location	Date and time	No. of flyers handed out	No. of detailed conversations
Roma Street station	21 May 2019 7am – 9am	200	3
Park Road station	21 May 2019 7am – 9am	200 23	
Yeerongpilly	22 May 2019 7am – 9am	200	16
Salisbury	22 May 2019 7am – 9am	250	3
Rocklea	23 May 2019 7am – 9am	100	10
Moorooka	23 May 2019 4pm – 6pm	100	1
Fairfield	23 May 2019	30	4



Location	Date and time	No. of flyers handed out	No. of detailed conversations
	4pm – 6pm		
Yeronga	24 May 2019 7am – 9am	50	2
Albert Street	24 May 2019 11am – 2pm	70	20
King Street (near the RNA)	24 May 2019 4pm – 6pm	107	5
RBWH Busway station	28 May 2019 7am – 9am	120	4
Gabba Busway station	30 May 2019 7am – 9am	30	0
PA Hospital	4 June 2019 11.30am – 1.30pm	30	11
TOTAL		1,487	102

## 3.3 Digital engagement

Imagery and content surrounding the project was published across three platforms on social media – Facebook, LinkedIn and Twitter. These posts were published through CRR pages, some with an allocated budget for paid advertising as a sponsored post. Content published across the three platforms during the consultation period initiated conversations with the community about the Project and its importance to SEQ. **Appendix 5** contains examples of social media posts.

Table 8 – Summary of social media activity throughout consultation period

Date	Post summary	Platform	Post Reach	Engagement	Action
22 May	Link to event listings for RFPC-4	Facebook	1,985	233	No comments
	information sessions	LinkedIn	9,351	189	No comments
		Twitter	316	1	No replies
24 May	Busway at Roma	Facebook	62,854	4,475	69 comments
	Street announcement	LinkedIn	28,425	466	10 comments
		Twitter	2,551	96	11 replies or retweets
28 May	Fairfield to Salisbury press release	Facebook	31,269	1,295	40 comments
		LinkedIn	14,869	340	40 comments
		Twitter	1,957	63	17 tweets, replies or retweets
		Instagram	331	53	No comments
29 May	RFPC-4 event listings and link to website	Facebook	1,209	40	No comments
6 June	Project update eDM link	Facebook	1,331	53	33 clicks through to read eDM
		LinkedIn	9,142	443	No comments



Date	Post summary	Platform	Post Reach	Engagement	Action
		Twitter	597	15	6 clicks through to eDM, 2 retweets
10	RfPC-4 reminder	Facebook	1,412	51	21 link clicks
June		LinkedIn	9,447	274	No comments
		Twitter	358	19	No comments

## 3.4 Electronic Direct Mail (eDM)

An Electronic Direct Mail (eDM) was sent to 4,536 stakeholders subscribed to Cross River Rail email updates on 4 June 2019 (**Appendix 8**). This eDM provided a reminder of RfPC-4 and linked to the Project website for further details. During the engagement period, 64% of recipients opened the email with 32% clicking through to the website.

### 3.5 Website

During the RfPC-4 consultation period, the CRR website had a page providing RfPC-4 information on how to make a submission to the Coordinator-General (**Appendix 7**). Through the RfPC-4 notification period, this page had a total of 2,775 visitors and 3,324 views.

During the consultation period a news article regarding Fairfield to Salisbury station upgrades was also published on the website.

## 3.6 Enquiries and feedback

A dedicated Project hotline (1800 010 875) and Project email (info@crossriverrail.qld.gov.au) was available for the community and stakeholders to contact the Project team with any enquiries from Monday to Friday, 9 am until 5 pm. A message and phone bank service allowed stakeholders to contact the Project team outside business hours.

Table 9 – Summary of community contact throughout the consultation period

Medium	Incoming
Phone call	14
Email	38



## 4. Key stakeholder consultation

## 4.1 Property owners

A proposed change in RfPC-4 is to surface acquire two townhouse complexes containing 14 properties on Cope Street, Dutton Park. 14 property owners and 14 tenants identified within these complexes to be directly impacted by surface acquisition were proactively contacted during the consultation period. Initial engagement was via phone call where possible, with meetings, emails and letters issued as required. This engagement provided stakeholders an opportunity to ask questions, raise issues and request further information. Table 10 summarises the extent of these activities.

Table 10 – Summary of consultation activities with property owners

Engagement medium	Number
Meetings	13
Emails	34
Phone calls	40
Letter (Appendix 1)	1

124 letters were sent to property owners identified to be potentially impacted by volumetric acquisition (**Appendix 1**). These properties have been identified under the proposed new tunnel alignment identified in RfPC-4. This letter outlined the process and advised that following RfPC-4 approval, the properties confirmed to be impacted by volumetric acquisition will receive additional correspondence. During the consultation period CRRDA met formally with one property owner and engagement with multiple owners via email, phone and at information sessions.

## 4.2 Government and elected representatives

Meetings were held with representatives of government departments and agencies with an interest in the Project. These meetings provided an update on the Project, the RfPC-4, and potential impacts on government owned properties and services. They also provided an opportunity to ask questions, seek clarification of issues, and provide feedback.

During the consultation period CRRDA held multiple meetings with some of these agencies. Meetings were held with:

- Department of Justice and Attorney General
- Coordinator-Generals Office
- Department of Environmental and Science
- Queensland Health
- Queensland Rail
- Department of Transport and Main Roads
- Translink
- Department of Housing and Public Works
- Brisbane City Council
- City Parkland Services
- Queensland Police Service
- Corrective Services
- Queensland Fire and Emergency Services

## 4.3 Other key stakeholders

Meetings were also held with other key stakeholders with a particular interest in the Project. These included:



- Brisbane Girls Grammar School
- · Rail Back on Track
- The Myer Centre (Vicinity Management Group)
- Leukaemia Foundation
- · Bicycle Queensland
- Bicycle User Groups
- Royal National Agricultural and Industrial Association of Queensland (RNA)
- Dutton Park State School
- · George Weston Foods

- PA Hospital
- RBW Hospital
- Children's Hospital
- Biomedical Technology Services
- EcoSciences
- Parkland Apartments Body Corporate
- Albert Street Trades Group
- 31 businesses and accommodation providers on Albert Street
- Spinal Life Australia
- Orange Sky
- Rosies Services

The Delivery Authority also engaged with other key stakeholders via phone and email during the consultation phase, including but not limited to:

- Save Victoria Park (Spring Hill Community Group)
- Brisbane Grammar Schools
- East Brisbane State Primary School
- Abbey Apartments
- 30 businesses and accommodation providers on Albert Street
- Australian Unity Herston Quarter
- Griffith University
- University of Queensland
- Queensland University of Technology
- Stadiums Queensland
- RACQ
- Queensland Tourism Industry Council
- Queensland Bus Industry Council

### 4.4 Traditional owners

The Project team has been working with the traditional owners for the Project area.

Ongoing discussions have been held with both groups to keep parties informed of the Project and the Proposed Changes. Where applicable, additional cultural heritage surveys have been undertaken in new areas not previously assessed under the EIS alignment or previous RfPCs. Both groups were also provided with information outlining the RfPC process and how to make a submission to the Coordinator-General.



## 5. Outcomes of consultation

## 5.1 Property owners

The following key issues were raised by property owners during the consultation period:

- direct impact on specific property and area (mostly Albert Street)
- business continuity and impacts during construction
- · general construction impacts including noise, dust, construction traffic, visual amenity
- traffic impacts including construction traffic and haulage routes
- work hours
- potential for property damage caused by construction
- station design and access for commuters
- · changes and disruptions to access.

## 5.2 Key issues

All comments, concerns and suggestions raised by the community and key stakeholders have been considered by the Project team. It is noted that some issues raised were outside the scope of the CRR Project, and these comments have been relayed to the appropriate authority or department.

A summary of the seven community information sessions including general sentiment, number of attendees and some specific comments from community members are provided in **Appendix 6**.



## Appendix 1 – Letters

Example surface acquisition letter



ABN: 21542 690 798

- \$ 1800 010 875
- info@crossriverrail.qld.gov.au
- www.crossriverrail.qld.gov.au
- PO Box 15476

Brisbane City East, QLD 4002

Our ref: D2019/15519

2 2 MAY 2019



Dear

Cross River Rail project - Potential surface acquisition

On 4 April 2019, the Queensland Government announced the preferred contractors to build the Cross River Rail project following a comprehensive tender phase. The project is fully funded by the Queensland Government and contractors are expected to establish a site presence from late 2019, with major construction starting in 2020.

As part of the tender process, a number of design changes have been identified, including changes to the station design, the location of the Cross River Rail tunnel alignment and connections to and from the stations.

A Cross River Rail Request for Project Change May 2019 has been prepared and submitted to the Coordinator-General that describes the design changes, potential environmental impacts and management measures. Community consultation on these changes will be undertaken over the next month and feedback is invited until Friday 14 June 2019.

Some of the design changes identified will require private land acquisition to allow for construction. This letter is to inform you that your property at has been identified as a property that may be required.

Private property acquisition requirements will be confirmed once the Coordinator-General considers the Request for Project Change and completes his evaluation of the project. We have attempted to make telephone contact with you so we could speak to you in person about this potential requirement, however this has been unsuccessful, so we are requesting that you contact us at your earliest convenience so we can agree a time to meet.

Please call Prema Lopez, Stakeholder Engagement Manager on 1800 010 875 or email info@crossriverrail.qld.gov.au to arrange a time to meet or to discuss by telephone.

To view the Request for Project Change, or to find out about how to make a written submission, visit www.dsd.qld.gov.au/crr.



Please be assured our team will make every effort to keep you informed of progress in relation to the Request for Project Change and any impacts to your property.

Your sincerely,

Graerne Newton Chief Executive Officer

Cross River Rail Delivery Authority

Enc: Request for Project Change information sheet, May 2019



#### Example volumetric letter



ABN: 21542 690 798

- 1800 010 875
- info@crossriverrail.qld.gov.au
- www.crossriverrail.qld.gov.au
- PO Box 15476

Brisbane City East, QLD 4002

Our ref: D2019/16142



Dear Board of Trustees

#### Cross River Rail Project – Potential volumetric lot (underground) acquisition

On 4 April 2019, the Queensland Government announced the preferred contractors to build the Cross River Rail Project (the project) following a comprehensive tender phase. The project is funded by the Queensland Government and contractors are expected to establish a site presence from late 2019, with major construction starting in 2020.

As part of the tender process, a number of design changes have been identified, including changes to the location of the Cross River Rail tunnel alignment in some areas.

A Cross River Rail Request for Project Change May 2019 has been prepared and submitted to the Coordinator-General that describes the design changes, potential environmental impacts and management measures. Community consultation on these changes will be undertaken over the next month and feedback is invited until Friday 14 June 2019.

This letter is to inform you that your property at has been identified as potentially being impacted by the preferred contractor's tunnel alignment. If the alignment is approved by the Coordinator-General, a portion of land under your property is required to construct and operate the tunnel. This will need to be acquired by the Cross River Rail Delivery Authority for the project and to protect it from future development impact. This is known as a volumetric lot (underground) acquisition.

Volumetric lot acquisition requirements will be confirmed once the Coordinator-General considers the Request for Project Change and completes his evaluation.

#### What is a Request for Project Change?

The Cross River Rail Delivery Authority has submitted a Request for Project Change to the Coordinator-General for consideration. This is a formal step in the environmental assessment process which describes design changes and potential environmental impacts since the completion of the Coordinator-General's evaluation of the project in 2012.

The Coordinator-General is now considering the request and invites community feedback until 5pm Friday 14 June 2019.

To view the Request for Project Change, or to find out about how to make a written submission, visit www.dsd.qld.gov.au/crr.



#### How deep under my property will the tunnel be?

The depth of the tunnel and underground stations vary along the project length. Depending on the depth of the tunnel underneath a property, there may be restrictions to underground construction (e.g. extension of basement carparks). Specific information about the depth of tunnel underneath properties would be discussed with individual property owners.

#### Will my property be impacted by the tunnel construction?

Tunnelling is a safe and commonly used construction technique. Using state-of-the-art tunnel boring machinery, large scale construction can be completed safely and efficiently.

Due to the depth of the tunnelling activity, disruption to properties above the tunnel is unlikely but will be monitored closely through construction.

#### About the project

Cross River Rail is a new 10.2 kilometre rail line from Dutton Park to Bowen Hills, which includes 5.9 kilometres of tunnel under the Brisbane River and CBD.

Cross River Rail will deliver four new underground stations at Boggo Road, Woolloongabba, Albert Street and Roma Street, and upgrades to Dutton Park and Exhibition stations. Existing stations between Fairfield and Salisbury will also be upgraded to improve functionality and independent access for all commuters.

#### To find out more

To find out more about Cross River Rail and volumetric lot acquisition, please contact our project team on 1800 010 875 (toll free) during business hours or email info@crossriverrail.qld.gov.au. For more information about the project visit our website at www.crossriverrail.qld.gov.au.

burs sincerely,

Graeme Newton

Chief Executive Officer

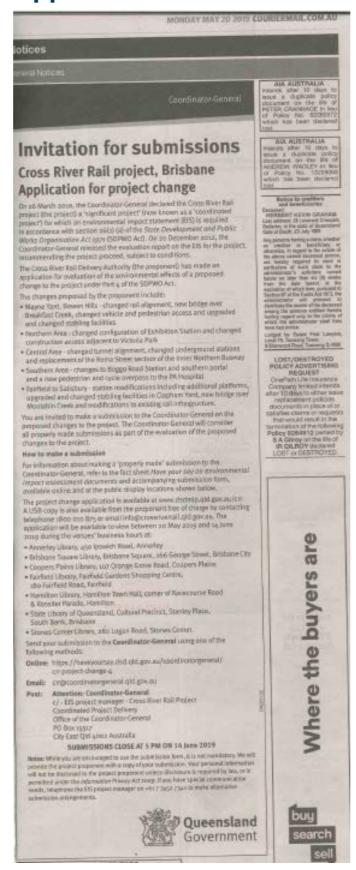
Cross Rier Rail Delivery Authority

Enc:

Request for Project Change information sheet, May 2019



## **Appendix 2 – Invitation for Submissions**





# **Appendix 3 – Newsletter**



Cross River Rail means more trains, more often and turn up and go transport for South East Queensland commuters. The successful companies have been announced and work is well underway with demolition continuing in 2019 and tunnelling starting next year.

Fully funded by the Queensland Government, we are building a new 10.2km rail line between Dutton Park and Bowen Hills that includes 5.9km of twin tunnels under the Brisbane River and CBD, supporting 7700 jobs during construction.

The project will include four brand new underground stations









Exhibition station will be upgraded to become an every day station enabling a five minute service for workers, patients and visitors of the Royal Brisbane and Women's Hospital and the local area during peak periods. Dutton Park station will also be upgraded and the platforms extended. Stations between Fairfield and Salisbury will also become part of the Cross River Rail project.

#### What is a Request for Project Change?

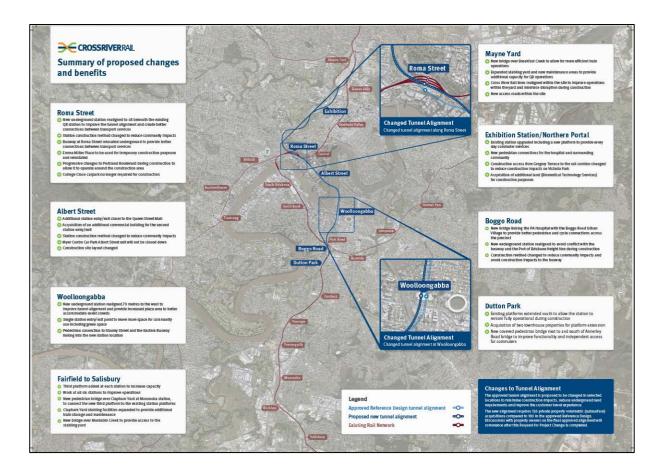
As part of the tendering process, each companywas asked to identify improvements to the project Reference Design (originally approved by the Coordinator-General in 2017) to reduce project impacts or improve project outcomes.

These improvements, or changes, are not part of the current approved project and need to be evaluated by the Coordinator General. This is done through a Request for Project Change process.

We will be engaging with the community throughout this process.

It is important the community has the opportunity to provide feedback on these changes to the Coordinator-General. Find out more about how to get involved and make a submission on the back page.







# We want to hear from you

This flyer contains information on some of the more significant changes being proposed to the approved Cross River Rail project. Full details of all changes can be found in the Request for Project Change submission. Between Monday 20 May and Friday 14 June 2019, copies of the Request for Project Change submission will be available to review at the following locations:

- Brisbane Square Library
- Stones Corner Library
- · Annerley Library

- · Coopers Plains Library
- Fairfield Library
- Hamilton Library

You can also come and see us in person to ask questions and share your ideas.

Attend a drop-in engagement session at:					
Boggo Road Gaol – 21 Boggo Road, Dutton Park	Saturday	25 May	9:00am	-	11:00am
Parkland Apartments – Building 7, Parkland Boulevard, Brisbane City	Thursday	30 May	4:30pm	-	6:30pm
Dutton Park Primary School – 112 Annerley Road, Dutton Park	Saturday	01 June	9:00am	-	11:00am
The Old Museum – 480 Gregory Terrace, Bowen Hills	Monday	03 June	5:30pm	-	7:30pm
Annerley Hall – 8 Waldheim Street, Annerley	Thursday	06 June	5:30pm	-	7:30pm
Customer Experience Lab – Ground Roor, 41 George Street, Brisbane City	Friday	07 June	2:00 pm	-	4:30pm
East Brisbane State School – 56 Wellington Road, East Brisbane	Saturday	08 June	2:00 pm	-	4:00pm

#### How to make a submission

The Coordinator-General is responsible for evaluating this Request for Project Change. To be considered in the Coordinator-General's evaluation, submissions must be made online or in writing to the Coordinator-General by:

🗂 5pm on Friday 14 June 2019

To view the Request for Project Change or for more information about how to make a submission, visib

@ dsd.qld.gov.au/crr

If you are unable to view the information online, please contact the Cross River Rall project team to organise a digital copy or to view a hard copy.

















## Appendix 4 – Factsheets



# Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to Boggo Road and Dutton Park station.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the approved project ready for delivery.

This factsheet provides details of proposed project changes at Boggo Road and Dutton Park station.

#### Boggo Road station

The new Boggo Road station will provide better public transport for the Princess Alexandra (PA) Hospital, the ecoscience and education precinct and a highcapacity interchange with Park Road station and the Boggo Road Busway.

#### **Dutton Park station**

The existing Dutton Park station will be upgraded to improve functionality and independent access for all commuters.

#### Project Change Snapshot:

- New bridge linking the PA Hospital with the Boggo Road Urban Village
- Boggo Road underground station realigned
- Boggo Road station construction method changed
- Dutton Park station platforms extended south
- Acquisition of two properties for platform extension
- New covered pedestrian bridge at Dutton Park station

## Proposed project changes

#### **Dutton Park**

#### Existing station platforms extended south

Dutton Park station will be upgraded as part of the approved project. The approved Reference Design allowed for buses to replace rall services at this station for up to two years while the station is closed for construction. It is now proposed to extend the station's platforms to the south to allow trains to continue to stop at this station while station upgrade works are completed.

This platform extension requires the acquisition and demolition of two townhouse properties in Cope Street.

Cope Street is proposed to be used by construction vehicles to access the site.

#### New covered pedestrian bridge at Dutton Park station

A new covered pedestrian bridge is proposed south of Annerley Road Bridge to improve independent access to the upgraded station via Cornwall Street, Annerley Road and the PA Hospital via stairs and elevator access.





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#### Boggo Road

#### New bridge linking the PA Hospital with the Boggo Road Urban Village

The approved Reference Design for the new Boggo Road underground station included a pedestrian underpass. It is proposed to replace this underpass with a new bridge connection to provide an improved link from the PA Hospital to the Boggo Road Urban Village for both pedestrians and cyclists. The bridge will span from Joe Baker Street over the rail tracks to connect with the existing cycleway next to the busway.

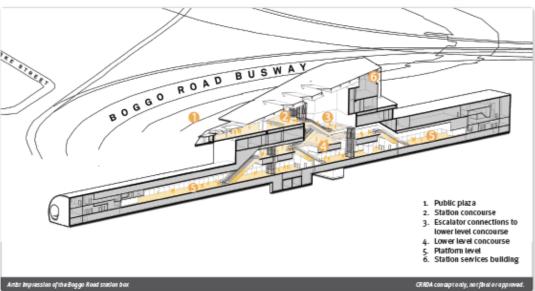
#### Boggo Road underground station realigned

It is proposed to lower and shift the station platforms 25 metres to the north to avoid conflict with the busway and the Port of Brisbane fielght line.

#### Boggo Road station construction method changed

A 'mined cavern' method is proposed for the northern end of the station which will minimise construction impacts like dust and noise. This involves underground mined construction rather than excavating from ground level down. This construction method will avoid excavation across the Boggo Road Buswaywhich would have been temporarily closed during construction. The station box and southern station cavern will still be constructed using the approved project 'cut and cover' (surface down) construction method.





#### How to make a submission

The Coordinator-General is responsible for evaluating this Request for Project Change. To be considered in the Coordinator-General's evaluation, submissions must be made online or in writing to the Coordinator-General by:

🗂 5pm on Friday 14 June 2019

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#### dsd.qld.gov.au/crr

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# Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to Roma Street station.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the approved project ready for delivery.

This fact sheet provides details of proposed project changes at Roma Street station.

#### Roma Street station

The new underground Roma Street station will create South East Queensland's biggest transport interchange connecting bus and rail networks, including regional and interstate services.

To construct Roma Street station, the Brisbane Transit Centre including the east and west towers and Hotel Jen will be demolished. The coach operations currently located on Level 3 of the Transit Centre will be transferred to the new Temporary Coach Terminal being constructed alongside Queensland Rail's Platform 10.

The existing Queensland Rail station and platforms will continue to provide rail services throughout construction of the Cross River Rail project.

#### **Project Change Snapshot:**

- Underground station realigned
- · Station construction method changed
- Changed tunnel alignment
- Busway at Roma Street relocated underground
- Emma Miller Place to be used for temporary construction purposes and reinstated
- Progressive changes to Parkland Boulevard at Roma Street
- College Close car park no longer required for construction

## Proposed project changes

#### Underground station realigned

The new underground station is located under the Brisbane Transit Centre in the approved Reference Design. It is proposed to move the station to the east to sit under the existing Queensland Rail station. This creates better connectivity between transport services and opens up the area above the station to provide safer and shorter walking routes.

It will also allow the tunnel alignment along Roma Street to be straightened.

#### Station construction method changed

A 'mined cavern' method is proposed which will minimise construction impacts like dust and noise. This involves underground mined construction rather than excavating from ground level down. The mined cavern will be accessed from two deep shafts at each end of the site. The shaft at the Parkland Boulevard end of the site will have an acoustic enclosure meaning major construction activities can be completed with reduced dust, noise and surface level impacts.

#### Changed tunnel alignment

The realignment of the underground station allows the tunnels under Roma Street to be straightened. This makes construction easier, reduces underground land requirements and minimises impacts on surrounding properties, including the Queen sland Law Courts.

#### Busway at Roma Street relocated underground

It is proposed to relocate the busway at Roma Street underground from the Countess Street busway in the west through to the existing signalised intersection to the east of Emma Miller Place. Relocating the busway at Roma Street underground enables longer busway platforms to be constructed to address current peak time user congestion and provides better pedestrian connections between transport services.

During construction, bus services will be diverted along Roma Street with temporary bus stops to be established.



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#### Emma Miller Place to be used for temporary construction purposes

Access to Emma Miller Place will be disrupted during construction. It is proposed to be used as a temporary construction access site to enable the lowering of the busway at Roma Street. Following construction, access to Emma Miller Place will be reinstated.

#### Progressive changes to Parkland Boulevard at Roma Street

During construction, Parkland Boulevard will be progressively realigned so it can continue to operate around the construction area.

# College Close car park no longer required for construction

College Close car park is part of the current approved project and was to be used as a construction laydown area. This is no longer required and is therefore proposed to be removed from the approved project.







#### How to make a submission

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5pm on Friday 14 June 2019

To view the Request for Project Change or for more information about how to make a submission, visit

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If you are unable to view the information online, please contact the Cross River Rail project team to organise a digital copy ortoview a hard copy.















### Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to Exhibition station and the tunnel's Northern Portal.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the approved project ready for delivery.

This fact sheet provides details of proposed project changes at Exhibition Station and the tunnel's Northern Portal.

#### Exhibition station

Exhibition station will be upgraded to become an every day station, enabling a five-minute service during peak periods for workers, patients and visitors to the Royal Brisbane and Women's Hospital as well as local residents.

#### Northern Portal

The Northern Portal is where the Cross River Rail tunnel reconnects with the existing rail network just north of Roma Street Station.

#### Project Change Snapshot:

- Existing station upgraded
- New pedestrian connections for the hospital and surrounding
- Construction access from Gregory Terrace to the rail corridor changed
- Acquisition of additional land (Biomedical Technology Services building) for construction purposes

## Proposed project changes

#### Existing station upgraded

The approved Reference Design Included a new Exhibition station built adjacent to the existing station. It is now proposed to upgrade the existing station to improve access across the precinct and to reduce the construction scope and timeframe.

The station upgrade will change the current layout of the station to a single central platform operation with rail lines on either side.

#### New pedestrian connections

New pedestrian connections are proposed, including a path from Exhibition station to Bowen Bridge Road to provide better access to the Royal Brisbane and Women's Hospital for workers, patients and visitors

#### Construction access from Gregory Terrace to the rail corridor changed

The proposed change to construction access removes any permanent Impact on Victoria Park, preserving significant trees and other vegetation by using the existing Biomedical Technology Services access road.

The Intersection of this access road with Gregory Terrace is proposed to have traffic lights installed and a right turn lane added. Some minor widening of the existing access road is also required.

#### Acquisition of additional land (Biomedical Technology Services) for construction purposes

The proposed change to rail corridor access requires the demolition of the existing Health Biomedical Technology Services building. This area will be used as a construction worksite avoiding impact to other areas



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#### How to make a submission

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## Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to Mayne Yard.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the approved project ready for delivery.

This fact sheet provides details of proposed project changes at

#### Mayne Yard

Mayne Yard is an important stabling and maintenance yard for Queensland Rail's operations. Mayne Yard will have some facilities moved and new facilities added to provide additional capacity to run more trains, more often.

#### Project Change Snapshot:

- Expanded stabling yard and new maintenance a Cross River Rail lines realigned through the site

### Proposed project changes

#### New bridge over Breakfast Creek

A new rail bridge is proposed to be constructed over Breakfast Creek around 50 metres to the west of the current rail bridge. This new bridge will ensure Cross River Rail services can operate safely through this area without impacting other services and stabling operations.

Strict environmental management plans and approvals will be in place to manage construction over the creek.

## Expanded stabling yard and new maintenance

An expanded stabling yard, a graffiti removal track and a non-electrified track are proposed to be added to Mayne Yard to Increase capacity for train storage and maintenance.

#### Cross River Rail lines realigned through the site

The location of the Cross River Rail lines within Mayne Yard are proposed to be changed from the approved Reference Design, with one line to run on the eastern side of the yard and one on the west to reduce the impact to existing facilities during construction and improve the overall operation of the yard.

#### New access roads within the site

New roads will be constructed within Mayne Yard to provide employees access to new facilities.





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# Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to Woolloongabba station.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the approved project ready for delivery.

This process is separate from the community consultation for the overstation precinct, which will be ongoing throughout the year.

This fact sheet provides details of proposed project changes at Wooll congabba station.

#### Woolloongabba station

The new underground Woolloongabba station will be just three minutes from the CBD for the local community and will provide better event-day travel options with the first ever train station for The Gabba.

Works to demolish the nine-storey Landcentre building started in September 2018 and were completed in February 2019. Site remediation works, including the removal of demolition waste materials, will continue until mid-2019.

#### **Project Change Snapshot:**

- Underground station realigned 70 metres to the west
- Single station entry/exit to allow for more green space
- Pedestrian connection to Stanley Street and busway linking into the new station location
- Changed tunnel alignment

## Proposed project changes

#### Underground station realigned

The underground station is proposed to be moved 70 metres to the west of the site, towards Leopard Street. Moving the station increases the capacity of the area above the station for game day crowds and allows the tunnel to be straightened.

#### Single station entry/exit

Station access is proposed to be changed to a single pavilion-style building rather than multiple smaller entry points across the site. This minimises the area above the station that is taken up for station access, allowing more space for community use including green space.

# Pedestrian connection to Stanley Street and busway

The approved Reference Design included a pedestrian connection from Woolloon gabba station to Stanley Street and was integrated with the busway station. This plaza connection has been redesigned to fit better with the new station location and to allow for pedestrian movements on game days.

#### Changed tunnel alignment

The approved tunnel alignment is proposed to be straightened under Woolloon gabba to im prove ease of construction and operation.



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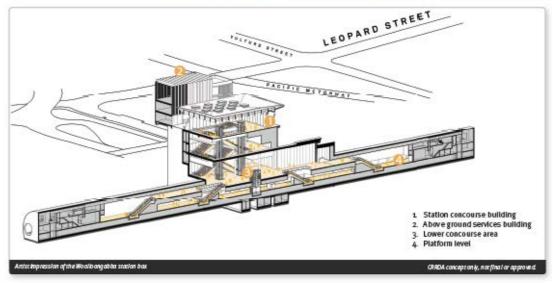
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#### How to make a submission

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# Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to existing stations Fairfield to Salisbury.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator General, they become part of the approved project ready for delivery.

This fact sheet provides details of proposed project changes between Fairfield station and Salisbury station.

#### Fairfield to Salisbury

Cross River Rail trains will operate on the Gold Coast and Beenleigh lines at surface level, with the tunnel entry/exit located to the north of Dutton Park station.

To support the operation of the rall network, six existing stations from Fairfield to Salisbury are proposed to be added to the Cross River Rail project: Fairfield, Yeronga, Yeerongpilly, Moorooka, Rocklea and Salisbury.

The rail service will continue to operate at ground level at these stations.

#### **Project Change Snapshot:**

- · Third platform added at each station
- Existing platforms will be raised
- Station works to improve operation and independent access for commuters
- New pedestrian bridge over Clapham Yard
- Clapham Yard stabling facilities expanded
- New rail bridge over Moolabin Creek

## Proposed project changes

#### Station works

A third platform is proposed to be added at each station to increase capacity. Existing platforms will also be raised in height to provide a better train to platform connection.

Work is proposed at all six stations to improve operation and independent access for commuters.

Track upgrade works are also proposed as part of the project.

#### New pedestrian bridge over Clapham Yard

A new pedestrian bridge is proposed over Clapham Yard at Moorooka station to connect the new third platform, which will be located on the western side of the existing stabling area, to the existing station platforms.

#### Clapham Yard stabling facilities expanded

The Clapham Yard stabling facilities are proposed to be expanded to better cater for train storage and maintenance. New facilities and buildings are also proposed within the yard to support this operation.

#### New rail bridge over Moolabin Creek

A new single track rall bridge is proposed overMoolabin Creek to the north of Moorooka station to provide access to the Clapham stabling yard.

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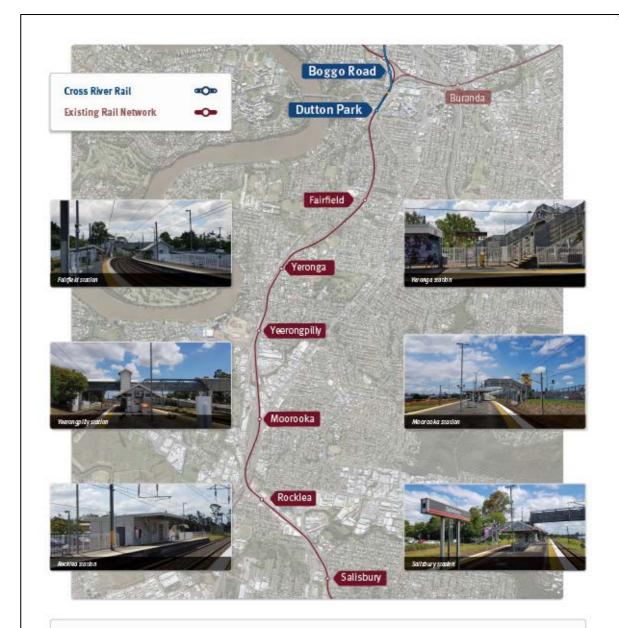
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### How to make a submission

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# Cross River Rail has submitted a Request for Project Change to the Coordinator-General in relation to Albert Street station.

A Request for Project Change is made when a project's approved scope and design is proposed to be amended. This process, which includes public consultation and a formal submission process, allows the proposed changes to be evaluated by the Coordinator-General. If the changes are deemed acceptable by the Coordinator-General, they become part of the approved project ready for delivery.

This fact sheet provides details of proposed project changes at Albert Street station.

#### Albert Street station

The new underground Albert Street station will be the first new CBD rail station in over a century. A more centrally located station, it will improve access to Eagle Street, QUT, Queen's Wharf and the Botanic Gardens, as well as the Queen Street Mail.

#### Project Change Snapshot:

- Additional station entry/exit closer to the Queen Street Mall.
- Acquisition of an additional commercial building for the second station entry/exit
- Station construction method changed to reduce community impacts
- Myer Centre Car Park Albert Street exit will not be closed down
- · Construction site layout changed

### Proposed project changes

#### Additional station entry/exit

An additional station entry/exit closer to the Queen Street Mall is proposed to create better access to the centre of the CBD and improve pedestrian movement to and from the station.

The additional station entry/exit requires the acquisition and demolition of a commercial building at 142 Albert Street.

The station entry/exit, which extended out over the footpath in the approved Reference Design, is now proposed to stay within each property boundary. This will keep the footpath clear of station buildings and will support Brisbane City Council's Albert Street Green Spine project.

#### Station construction method changed

The construction method is proposed to change from an open cut box to a fully mined cavern, reducing surface construction and minimising dust and noise. An acoustic enclosure over the shaft on Albert Street's northem side will be used to contain spoil removal and tunnel operations, enabling major construction activities to be completed with reduced dust, noise and surface level impacts.

#### Myer Centre Car Park Albert Street exit

The approved Reference Design included the closure of the Myer Centre Car Park Albert Street exit ramp. This ramp is no longer required for construction and will not be closed down.

#### Changed construction site layout

Pedestrian access is proposed to be changed to channel pedestrians along the northern side of Albert Street and around the construction site connecting to Mary Street. Access along the southern side of Albert Street is proposed to be closed at the construction site boundary.



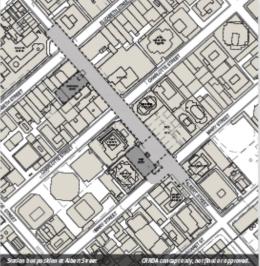


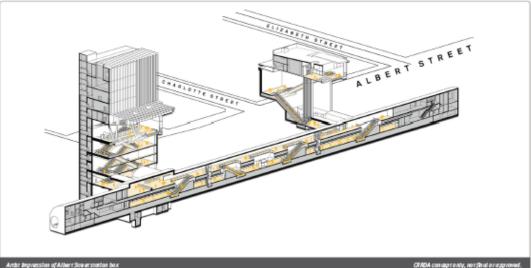
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# Appendix 5 – Samples of social media posts

Facebook post: 22 May

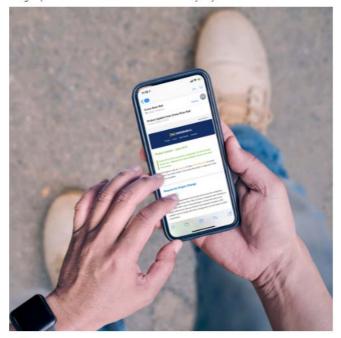


#### LinkedIn post: 6 June



Our latest Project Update has recently been released, including a summary of our Request for Project Change process. You can find it here: http://bit.ly/2Zfq25z.

Sign up to have Cross River Rail news sent directly to your inbox: ....see more







Twitter post: 10 June 14, 2019

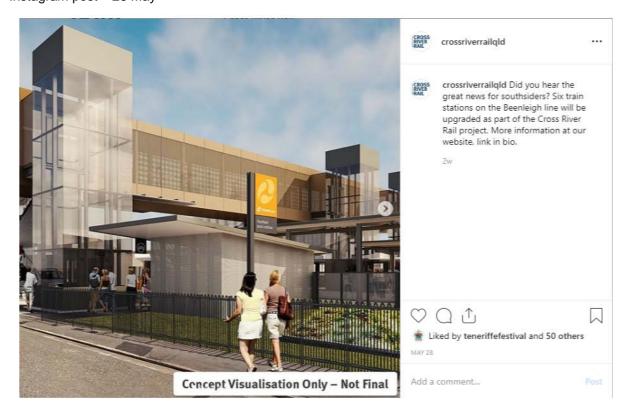


#### CrossRiverRail @CrossRiverRail - Jun 10

Have you had your say? Submissions close this Friday for our current Request for Project Change. You can see what's being proposed at our website, and follow the links if you want to make a submission. bit.ly/2W2iJw4



#### Instagram post - 28 May





# **Appendix 6 – Community information sessions**

#### **Boggo Road Goal Information Session**

**Date:** 25 May 2019 **Time:** 9am – 11am **Attendees:** 27

#### **Summary:**

- Attendees at this session included general interested community members and residents of properties identified for potential surface acquisition.
- Concerns raised:
  - o Traffic and pedestrian management during construction.
  - o Construction vehicle movements include haulage routes.
  - o Construction impacts including noise, dust, vibration and mitigation measures.
  - o Construction work hours and duration of the project.
  - o Design of the Fairfield to Salisbury stations not fitting in with the local area and heritage.
  - Cope Street becoming an entry to the new Dutton Park station which will result in an increase in people in the area.

#### **Roma Street Information Session - Parkland Apartments**

#### **Summary:**

- Majority of attendees came from the Parkland Apartments.
- As the Roma Street precinct has been the focus of RfPC-2 and RfPC-3, this community has a good understanding of the project.
- Concerns raised:
  - Traffic and pedestrian impacts in the Roma Street precinct, specifically Parkland Boulevard.
  - o Construction vehicle movements include haulage routes.
  - o Construction impacts including noise, dust, vibration and mitigation measures.
  - o Construction work hours and duration of the project.
- Questions relating to Temporary Coach Terminal construction and operation management.

#### **Dutton Park Primary School Information Session**

 Date: 1 June 2019
 Time: 9am – 11am
 Attendees: 11

#### **Summary:**

- Attendees at this session included general interested community members and residents of properties identified for potential volumetric acquisition.
- Concerns raised:
  - Traffic and pedestrian management during construction.
  - o Construction vehicle movements include haulage routes.
  - o Construction impacts including noise, dust, vibration and mitigation measures.
  - o Construction work hours and duration of the project.
  - Volumetric acquisition process.
  - o Questions regarding the future over station development options.



#### The Old Museum

**Date:** 3 June 2019 **Time:** 5.30pm – 7.30pm **Attendees:** 7

#### **Summary:**

- The predicted low community impact from construction in this area may have resulted in the low attendance at this session. A targeted consultation approach was used to inform all key stakeholders of RfPC-4.
- Questions / Concerns raised:
  - o Pedestrian connectivity in the final design.
  - All very happy with the Exhibition station operating 365 a year.
  - o Suggestion to include an entrance into the new station from the Old Museum.
  - Pedestrian management during major events.

#### **Annerley Hall**

#### Summary:

- Attendees at this session included general interested community members.
- Concerns raised:
  - o Pedestrian safety at Fairfield station, in the final design.
  - Traffic and pedestrian management during construction.
  - Construction vehicle movements include haulage routes.
  - o Construction impacts including noise, dust, vibration and mitigation measures.
  - o Construction work hours and duration of the project.
  - o Design of the stations fitting in with the local area.

#### Albert Street Information Session – Customer Experience Lab

#### Summary:

- Majority of attendees came from businesses along Albert Street and near our proposed work site location.
- Concerns raised:
  - Pedestrian management and anticipated reduction in pedestrian numbers through the precinct.
  - o Traffic management.
  - o Construction impacts including noise, dust, vibration and mitigation measures.
  - o Loss of amenity during construction.
  - o Construction vehicle movements include haulage routes.
  - o Loss of business due to construction related impacts.

#### **East Brisbane Primary School**

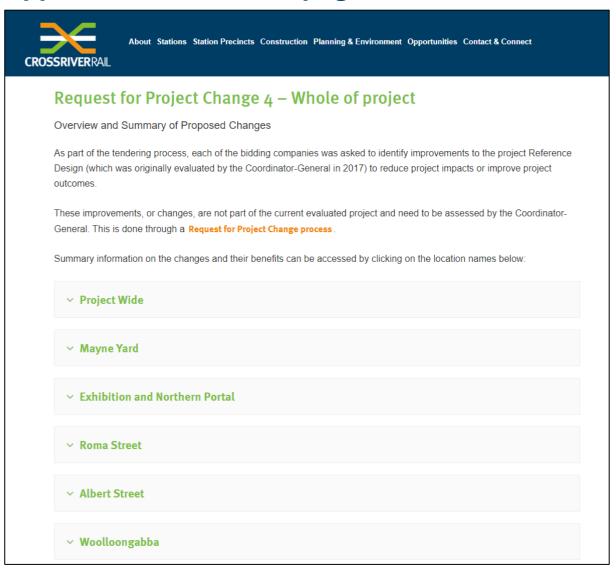
 Date: 8 June 2019
 Time: 2pm - 4pm
 Attendees: 4

#### Summary:

- Attendees at this session included general interested community members and residents of properties identified for potential volumetric acquisition.
- Questions / Concerns raised:
  - o Traffic and pedestrian management.
  - o Construction impacts including noise, dust, vibration and mitigation measures.
  - o Construction vehicle movements include haulage routes.
  - o Construction work hours and duration of the project.
  - Volumetric acquisition process.
  - o Potential to feel / hear trains in the operating tunnel.



# Appendix 7 – RfPC webpage





## Appendix 8 – eDM



#### Project Update - June 2019

Cross River Rail is currently undergoing a formal process known as a 'Request for Project Change' and you can learn more below.

Don't forget to visit our website or follow Cross River Rail on social media if you'd like to learn more about the project or keep up to date with our progress.

## Request for Project Change

Read the story +

On 4 April, the Queensland Government announced the companies selected to build Cross River Rail. As these companies were bidding for Cross River Rail's major works packages, several innovations and design refinements were put forward that represent changes to the project's current design and these changes are currently open to public consultation.



Image: Find out more about the proposed changes