

Australia Pacific LNG Project

Coordinator-General's Change Report No. 5— Social

September 2015

The Department of State Development

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Background

The *Australia Pacific LNG Project – Coordinator-General’s evaluation report on the environmental impact statement* (Coordinator-General’s report) was released in November 2010, pursuant to section 34D(4) of the *State Development and Public Works Organisation Act 1971* (Qld) (SDPWO Act).

On 16 September 2015, the proponent applied to the Coordinator-General to evaluate a proposed change to the Australia Pacific LNG (APLNG) Project, under Division 3A, section 35C of the SDPWO Act.

In accordance with section 35H of the SDPWO Act, the Coordinator-General has evaluated the environmental effects of the proposed change, its effect on the project and any other related matters, and prepared this Coordinator-General’s change report under section 35I of the SDPWO Act.

The project proponent Australia Pacific LNG Pty Limited

The project Australia Pacific LNG (APLNG) Project

Proposed changes to the project Australia Pacific LNG Pty Limited applied to the Coordinator-General seeking changes to Appendix 1, Part 3, Conditions 1–5 of the Coordinator-General’s report.

Proposed changes will align APLNG social reporting requirements to that outlined under the *Social Impact Assessment Guideline* released in July 2013.

Proposed changes acknowledge that while conditioned social obligations have largely been discharged during the project’s construction phase; during operations, social impact mitigation and key stakeholder consultation requires a degree of flexibility that is commensurate with the project’s social impacts.

Decision Changes approved as outlined in Appendix 1

Date of effect Pursuant to section 35J of the SDPWO Act, approved changes take effect from the date of the decision.

Decision authorised by Barry Broe

Position Coordinator-General

Signature

Barry Broe

Date of decision

29-9-15

Pursuant to section 35J of the SDPWO Act, a copy of this report will be given to the proponent, and a copy will be made available at: www.statedevelopment.qld.gov.au/assessments-and-approvals/aplng-project-changes.html

Pursuant to section 35K of the SDPWO Act, the Coordinator-General’s report on the EIS for the project, and the Coordinator-General’s change report, both have effect for the project. However, if the reports conflict, the Coordinator-General’s change report prevails to the extent of any perceived inconsistency.

Appendix 1. Changes to APLNG project social conditions

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<p>Appendix 1, Part 3, Condition 1(1) Social Impact Management Plan (SIMP) Specification for finalisation of APLNG's SIMP</p> <p>1. The proponent must:</p> <ol style="list-style-type: none"> a) Within 30 calendar days of the project receiving a final investment decision, submit the final SIMPs consistent with the Social Impact Assessment Unit, Department of Infrastructure and Planning SIMP Guideline for review and approval by the Coordinator-General. The final SIMPs must update the mitigation strategies in line with the recommendations set out in this Coordinator-General's Report and include but not be limited to the: <ol style="list-style-type: none"> i. monitoring and Review Program to include the role of the RCCCs ii. stakeholder Engagement Strategy to include activities as they relate to land access, property ownership and quality of life issues (noise, dust and hazards) iii. dispute resolution mechanism b) Demonstrate that the proponent has taken reasonable steps to achieve agreement on the strategies contained in the final SIMP by the relevant stakeholders and on the lead and assisting roles of stakeholders in the delivery of the SIMP strategies. c) In relation to social impact mitigation strategies, where clear agreement has not yet been reached (and the proponent provides evidence of reasonable steps to achieve agreement), identify the actions proposed to resolve these matters. Outcomes of these stated actions will be reviewed in the first annual report requirements of the SIMP as specified as part of the reporting, review and auditing arrangements. 	<p>Appendix 1, Part 3, Condition 1(1) Delete</p>
<p>Appendix 1, Part 3, Condition 1 (3,4,5) Requirements for any amendments to the SIMP</p> <p>3. The proponent must revise the SIMPs after completion of the construction stage of the project on the basis of the findings of the external audit or advise the Coordinator-General that amendments and updates to the SIMP are required. The proponent will be required to advise DIP that in circumstances where:</p> <ol style="list-style-type: none"> a) strategies and actions no longer meet the desired outcomes, or require changes to the SIMPs to improve their effectiveness b) changes in government policy, significant changes to 	<p>Appendix 1, Part 3, Condition 1 (3,4,5) Requirements for any amendments to the SIMP Delete</p>

Current condition**Coordinator-General's Evaluation Report****Proposed condition/explanatory notes****Coordinator-General's change report**

company operations and site structure, or significant national/international changes to management approaches and frameworks.

4. Identify a process to facilitate any amendments and agreement between the Coordinator-General and the proponent. If necessary, the Stakeholder Community Engagement Strategy should be updated to describe how stakeholders will be engaged in any change process at the time.
5. Alter, re-structure, re-scope or extinguish the SIMP through agreement by both government, (coordinated by the Coordinator-General) and the proponent, following consultation with key stakeholders, including the Regional Community Consultative Committees (RCCC).

**Appendix 1, Part 3, Condition 2
Other Social Impact Management Plan (SIMP)
Requirements**

A: Consultative committees

1. For the life of the project the proponent is required to establish three Regional Community Consultative Committees (RCCCs) in the Western Downs Region, Maranoa Region, Banana Shire Region and the Gladstone Region, in response to the social impacts identified for each of the project components including the Coal Seam Gas (CSG) field; Gas transmission pipeline; and the Curtis Island (LNG) facility. Specifically the proponent must:
 - a) have a clear and agreed Terms of References (ToR) for each RCCC, developed in consultation with the RCCC members of each region
 - b) have a role in overseeing the implementation of social impact mitigation and management strategies identified in the EIS process and receive and comment upon reports on the implementation of the Social Impact Management Plan (SIMP). This role is to be reflected in each of the RCCC's ToR
 - c) ensure the membership, as proposed in the draft SIMP by the proponent, is implemented unless an alternative structure is agreed to with RCCC members. This may include a model that combines RCCCs from other LNG Projects.
 - d) provide full resourcing and provision of the secretariat services for the RCCCs
2. For the life of the project, the proponent is required to confirm the intention (as proposed in the draft SIMP) to resource the Consultative Committees. The proponent is required to:
 - a) Provide full resourcing of the secretariat and support

**Appendix 1, Part 3, Condition 2
Consultative committees
Delete/ Insert**

The proponent must:

- a) establish Regional Community Consultative Committees (RCCCs) for each project component: Gas field, gas transmission pipeline and LNG facility; in the following council areas:
 - i) Western Downs Regional Council
 - ii) Banana and North Burnett Shire Council
 - iii) Gladstone Regional Council
- b) provide a clear and agreed terms of reference for each RCCC, developed in consultation with each of the RCCC chairs and members.
- c) provide full secretariat resourcing to each RCCC in operation.

The proponent may alter, restructure or extinguish these arrangements following key stakeholder consultation and agreement.

The Coordinator General has jurisdiction for this condition.

for the RCCCs to cover in the Western Downs Region, Maranoa Region, Banana Shire Council Region (predominately) and the Gladstone Region, in response to the social impacts identified for each of the project components including the Coal Seam Gas (CSG) field; Gas transmission pipeline; and the Curtis Island (LNG) facility

- b) Employ Community Liaison Officers and Shopfront staff at the Gladstone, Chinchilla and Roma locations at a convenient access point for the local community.
- c) Ensure the Community Liaison Officers provides the central point of contact for community relations in respective regions for the life of the project.

C: Proponents specific measures for managing social impacts

SIMP initiatives in line with draft SIMP commitments

- (a) The proponent must:
 - (I) Submit copies and/or confirm APLNGs commitments for the project to the Coordinator-General for consideration before the finalisation of the SIMP:
 - a. APLNG Project Workforce and Training Strategy and Action Plan
 - b. job referral and job advertising service

**Appendix 1, Part 3, Condition 3 (A,B)
Commitments in social mitigation and investment**

A: Commitments

The proponent must:

- i. Provide a copy of the Commitments Register for the APLNG project to the Coordinator-General, prior to final approval being given to the Social Impact Management Plans (SIMP).
- ii. Update the APLNG SIMPs to include the commitments.

B: Social mitigation and investment

The proponent must:

- 1. Submit the final Community Investment Strategy for the APLNG project to the Coordinator-General's approval prior to presenting the final SIMP to the Coordinator-General.
- 2. When submitting the final SIMP for approval, demonstrate that the investment outlined in the Community Investment Strategy and Commitment Register has been incorporated into the final Social Impact Management Plans and that the proponent has taken reasonable steps to achieve agreement on these

**Appendix 1, Part 3, Condition 3 (A,B)
Commitments in social mitigation and investment
Delete**

Current condition Coordinator-General's Evaluation Report	Proposed condition/explanatory notes Coordinator-General's change report
<p>commitments with relevant SIMP stakeholders.</p> <p>3. In relation to social impact mitigation strategies, where clear agreement has not yet been reached refer to Condition 1.1c.</p>	
<p>Appendix 1, Part 3, Condition 4 (A,B,C,D) Housing and Accommodation</p> <p>A: <u>Integrated Housing and Accommodation Strategy (IHAS)</u></p> <p>The proponent must:</p> <ol style="list-style-type: none"> 1. Finalise the IHAS in consultation with the key stakeholders identified in APLNGs draft SIMPs once the proponent's Community Investment Strategy is submitted in final. 2. Demonstrate that the implementation of the proponent's IHAS will address the impacts of each of the APLNG's project components (gas fields, pipeline and LNG Facility) on accommodation and housing. The IHAS will need to be submitted to the Coordinator-General in line with Condition 1.1. 3. Ensure that the IHAS is: <ol style="list-style-type: none"> a) consistent with the principles underlying the conditions imposed by the Coordinator-General in respect to the other LNG proponents (who have received project approval by the Coordinator-General) towards mitigation and management of housing impacts for Western Downs, Maranoa and Gladstone regions; and b) clearly commensurate with the size and scale of the operation in comparison to other LNG proponents who have received Coordinator-General approval. 4. Include mitigation and management strategies that address the following issues: <ol style="list-style-type: none"> a) that accommodation provision for the proponent's workforce, not housed in any project specific worker accommodation (e.g. TWAF), is addressed by a range of means including (but not limited to) direct supply of housing/units, and/or facilitating joint ventures for construction or purchase of dwellings. b) support for investment in affordable housing to mitigate the likely impacts of the project on the housing market and on housing demand. c) monitor the effect of the provision of affordable housing particularly for Indigenous people and low income households, and consider contributing to investment in affordable housing, where appropriate. 	<p>Appendix 1, Part 3, Condition 4 (A,B,C,D) Housing and Accommodation Delete</p>

- d) accommodation advice services for workers and families wishing to settle in the APLNG Project, particularly for operational workers in the gas fields including details of incentives for those workers who want to settle into the region (including but not limited to, housing solutions provided by the proponent).

B: Housing for Gladstone region

1. The proponent or its construction contractors shall facilitate housing solutions such as the provision of new or additional housing stock for 50 per cent or other percentage of the projects workforce seeking to settle in the Gladstone Regional Council area as concluded from the Integrated Housing and Accommodation Strategy or/as approved by the Coordinator-General. These solutions will also be developed with advice from the Department of Communities and the stakeholders identified in the proponent's SIMP.
2. APLNG will participate in consultation with other major proponents as directed by the Coordinator-General, and Government agencies to identify co-operative strategies, and participate in regional strategies to resolve project related cumulative housing impacts, with the objective of achieving joint mitigation strategies and deliver housing solutions.

C: Housing for Western Downs and Maranoa region

1. The proponent or its construction contractors shall facilitate housing solutions such as the provision of new or additional housing stock to meet as a guide, 75 per cent or other percentage concluded from the Integrated Housing and Accommodation Strategy and approved by the Coordinator-General with advice from the Department of Communities, and the stakeholders identified in the proponent's SIMP, of the project's workforce seeking to settle in the Western Downs and Maranoa Regional Council area.

D: Affordable and community housing solutions

1. The proponent is required to mitigate its impact on accommodation for low income households who may be impacted by project induced escalation in rental rates or housing prices. This may include facilitating the provision of housing solutions such as new or additional supply of housing stock for the following purposes, progressively as

the project workforce increases or by contributing to a Government sponsored community and affordable housing initiative.

2. The proponent must mitigate housing impacts through the development of strategies including the Integrated Housing and Accommodation Strategy as it outlined in the draft SIMP; and in agreement with the key stakeholders listed in the draft SIMP. This will be demonstrated through Condition 4.
3. The proponent is to enter into discussions with key stakeholders, including the RCCCs immediately when the Community Investment Strategy investment for housing is submitted in final to identify how CIS funding will be applied to housing and accommodation mitigation strategies.

Appendix 1, Part 3, Condition 5
Community engagement and complaints process
A: Community engagement for the APLNG project

The proponent's Community and Stakeholder Plan must include:

1. For the life of the project establish and/or continue to resource dedicated community shopfronts in Roma, Chinchilla, Miles and Gladstone to provide information and community access over the life of the project. Additional shopfronts may be established as the project progresses, depending upon community feedback to the proponent.
2. For the life of the project, the proponent must gauge community satisfaction in regard to the quality and appropriateness of the project's community engagement strategies including: 1800 free-call service; project website; freepost service. This may include survey instruments; market research; community workshops and public information sessions
3. For the life of the project, the proponent must deliver consultation strategies such as:
 - a. workshops on key issues
 - b. community information sessions where members of the public can raise issues of concern
 - c. the development and delivery of a 'Project Newsletter' on a regular basis to provide updates, RCCC meeting dates and highlights; community engagement outcomes; contact points for community information and enquiries and the project's dispute

Appendix 1, Part 3, Condition 5
Community engagement and complaints process

Delete/Insert

The proponent must:

- a) develop a community engagement strategy.
- b) implement and maintain the community engagement strategy commensurate with project impacts.

The proponent may alter, restructure or extinguish these arrangements following key stakeholder consultation and agreement.

The Coordinator General has jurisdiction for this condition.

resolution mechanisms.

4. For the life of the project, the proponent must provide details of the engagement strategies that have been established with property owners and regarding land access/use issues.
5. For the life of the project, the proponent must provide details of the engagement strategies that have been applied to inform the community of issues and management strategies associated with noise, vibration, hazard and risk activities to people, property and the environment of abnormal events, natural hazards or accidents associated with construction and operation of the gas fields, pipeline and the LNG Facility
6. Prior to the project closure and the decommissioning of the project component, APLNG must actively inform the community.

APLNG may provide a case to the Coordinator-General to alter, restructure or extinguish these arrangements after agreement by both government (facilitated through the Coordinator-General) and the proponent, following consultation with key stakeholders, including the Regional Community Consultative Committees (RCCC).

Appendix 1 Part 3 Condition 5 (B)
B: Complaints Process

The proponent's Grievance and Disputes Resolution Policy must:

1. For the life of the project demonstrate that there is:
 - a. community feedback procedure which includes a 24-hour emergency response line for all members of the community to report incidents or issues relating to safety, health and environmental amenity or harm.
 - b. mechanisms for Stakeholders to provide feedback to APLNG in person, or via a toll free number or to the project email address. Complaints must be acknowledged within 48 hours, and stakeholders advised regularly of progress in addressing their complaint.
 - c. Complaints Register which allows APLNG to the easily report to RCCCs on the types of complaints, turnaround times for resolution and whether complaints have been addressed satisfactorily.
 - d. adequate avenues to inform the community of APLNG's complaints procedures including face to

Appendix 1 Part 3 Condition 5 (B)
Complaints Process
Delete/Insert

The proponent must:

- a) Develop a complaint management strategy as part of their Grievance and Dispute Resolution Policy.
- b) Implement and maintain complaint management strategies commensurate with project impacts.

The proponent may alter, restructure or extinguish these arrangements following key stakeholder consultation and agreement.

The Coordinator General has jurisdiction for this condition.

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face meetings, local newsletters, magazines, community notices boards or meeting points and through key community groups and networks (interagency groups)

2. Continue the employment of dedicated Landholder Advisors for the Gas fields and pipeline corridor to ensure landholders have 24-hour access to raise concerns, and dispute resolution mechanism available to them at no cost to the individual or community.
3. Develop and implement the Land Use and Land Access Action Plan (which includes land access protocols). This will be included in the final APLNG SIMP.

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